



Warranty Claim Form

Date: 9/3/2025

1127 Greeneway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenewayrv.com

General Information

573FR3720S9929055
Reflection 337RLS
Retail Purchase Date: 5/17/2025
Work Started: 5/9/2025
Work Completed: 5/9/2025

Claim Status: Paid
Dealer Work Order #: 11996B
Unit Offline Date: 2/4/2025

Claim #: 922887
Labor: \$546.00
Parts: \$0.00
Shipping: \$0.00
Total: \$546.00

Notes:

Dealer Information

1127 Greeneway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenewayrv.com
Approved Labor Rate: \$140.00

Customer Information

KATHRYN CZAPPA
N4207 STATE HWY 54
BLACK RIVER FALLS, Wisconsin
54615
United States
7158960265

Operation Line # 1

Flat Rate Code: 610004 Vinyl Board - Repair Panel

Fault Code: Improper Installation/Build

Problem: There is putty and silicone on multiple wall panels throughout the unit.

Hours: .5

Cause: Noted on DAF- came from factory this way.

Amount: 70.00

Remedy: Wiped away some putty, cleaner will get it while cleaning on the rest.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 2

Flat Rate Code: 660032 Drawers - Adjust/Repair Drawer Guides (Set) *Fault Code:* Improper Installation/Build

Problem: Garbage drawer will not close after opening.

Hours: .2

Cause: Improper install.

Amount: 28.00

Remedy: Pulled 2nd glide on drawer forward until it clicked into place, it now operates as it should.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 3

Flat Rate Code: 680007 Valance/Lambrequin - Repair (each *Fault Code:* Improper Installation/Build piece)

Problem: Multiple valances throughout the unit have big gobs of putty on them.

Hours: 1

Cause: Putty smeared on multiple valances from factory.

Amount: 140.00

Remedy: Used cloth to wipe away on multiple valances.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 4

Flat Rate Code: 650030 Bed Base - Repair Base

Fault Code: Improper Installation/Build

Problem: The bottom of the bed is starting to peel away.

Hours: .3

Cause: Peeling.

Amount: 42.00

Remedy: Used marker to cover where the loose paper was.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 5

Flat Rate Code: 690020 Back Splashes - Resecure *Fault Code:* Improper Installation/Build Backsplash

Problem: Backsplash has a lot of leftover plastic in the gaps between the tiles.

Hours: .1

Cause: Left debris from install.

Amount: 14.00

Remedy: Easily wiped off with a rag.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 6

Flat Rate Code: 610011 Moldings/Trims - Repair (per Piece) *Fault Code:* Improper Installation/Build

Problem: Fascia by the fridge has a crack in the wood. This is to the right of the fridge.

Hours: .3

Cause: Wood finish looks like there is a crack.

Amount: 42.00

Remedy: Used putty over it to blend the wood better.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 7

Flat Rate Code: 650036 Bed Base - R&R or Adjust Struts *Fault Code:* Improper Installation/Build

Problem: The bed does not close all the way in the master bedroom.

Hours: .4

Cause: Too strong of pistons installed to hold the bed up.

Amount: 56.00

Remedy: Replace current struts with 60lb struts, the 80 lb struts are too strong and bed will not stay down. Fully extended strut is 21". *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 8

Flat Rate Code: 610011 Moldings/Trims - Repair (per Piece) *Fault Code:* Improper Installation/Build

Problem: The slide trim at the base of the bed is unfinished.

Hours: .2

Cause: Unfinished from manufacturer.

Amount: 28.00

Remedy: Used black paint pen to cover the unfinished areas of trim. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 9

Flat Rate Code: 610004 Vinyl Board - Repair Panel *Fault Code:* Improper Installation/Build

Problem: Wall to the left of the bench seat, the finish is peeling up.

Hours: .3

Cause: Peeling wall panel.

Amount: 42.00

Remedy: Used some putty to cover the small area where the finish peeled off of the wall board. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 10

Flat Rate Code: 650030 Bed Base - Repair Base *Fault Code:* Improper Installation/Build

Problem: Storage beneath bed, the wood has very rough edges.

Hours: .3

Cause: Rough cut panel under bed.

Amount: 42.00

Remedy: Vacuumed up the loose jagged edges so no one will get a sliver. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 11

Flat Rate Code: 650002 Base Cabinets - Repair Base *Fault Code:* Improper Installation/Build Cabinet

Problem: Staples are coming from the bottom of the island and protruding from ohc next to stove.

Hours: .3

Cause: Improper install.

Amount: 42.00

Remedy: Removed staples from bottom of island and hammered the one from the bottom of the ohc.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #: