

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 11996B

Date In:	13 MAY 25	Author:	MGRAY
Promised Date:	17 MAY 25	Stock No:	11347
:	:	Year:	2025
Customer Name:	1020 - GRAND DESIGN	Manufacturer:	GRAND DESIGN
Address:	11333 COUNTY RD 2	Brand:	REFLECTION FW
:	MIDDLEBURY, IN	Model:	337RLS
Postal/Zip:	46540	Miles/Hrs:	0
Phone#(res):	888-825-2820	Exterior Color:	:
Phone#(bus):	:	Unit Type:	FW-FIFTH WHEEL
Cell Phone:	:	License#:	:
Email:	NONE	Tag#:	DB 5/13
Purchased Date:	02 MAY 25	:	:
Delivery Date:	17 MAY 25	:	:
InService Date:	:	:	:
Serial#:	573FR3720S9929055	:	:

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*****
Job #   Description      JOB INFORMATION      Type Bill To
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DAF     COMPLAINT:      DAF-WARRANTY REPAIRS- 1- WALLS DIRTY 2- I   PDI   PRE-D
        CAUSE:          DAF
        CORRECTION:      On own warranty lines if issue
WARR    COMPLAINT:      WARRANTY REPAIR 1 - THERE IS PUTTY AND   W   1020  GRAND
        CAUSE:          DAF REQUEST .5
        CORRECTION:      Wiped away some putty cleaner will get
WARR    COMPLAINT:      WARRANTY REPAIR 2 - GARBAGE DRAWER WILL W   1020  GRAND
        CAUSE:          Improper install REQUEST .5
        CORRECTION:      Pulled 2nd glide on drawer forward until
WARR    COMPLAINT:      WARRANTY REPAIR 3 - COUCH IN THE DINETTE W   1020  GRAND
        CAUSE:          Npf
        CORRECTION:      Npf no mark visa le
WARR    COMPLAINT:      WARRANTY REPAIR 4 - MULTIPLE VALANCES   W   1020  GRAND
        CAUSE:          Putty smeared on a couple of valances
        CORRECTION:      REQUEST 1.0
        CORRECTION:      I used a cloth wiped away on a couple of
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*****
Job #   Description           JOB INFORMATION           Type Bill To
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the valances
WARR    COMPLAINT:  WARRANTY REPAIR 5 - THE BOTTOM OF THE      W    1020    GRAND
          BED IS STARTING TO PEEL AWAY
          CAUSE:      Peeling REQUEST .5
          CORRECTION: Used marker to cover where the loose
          paper was
WARR    COMPLAINT:  WARRANTY REPAIR 7 - BACKSPLASH HAS A LOT W    1020    GRAND
          OF LEFTOVER PLASTIC IN THE GAPS BETWEEN
          THE TILES
          CAUSE:      Left debri from install REQUEST .1
          CORRECTION: Easily wiped off with a rag
WARR    COMPLAINT:  WARRANTY REPAIR 8 - FASCIA BY THE FRIDGE W    1020    GRAND
          HAS A CRACK IN THE WOOD. THIS IS TO THE
          RIGHT OF THE FRIDGE
          CAUSE:      It's the woods finish REQUEST .5
          CORRECTION: I put some putty over it to blend the
          wood better
WARR    COMPLAINT:  WARRANTY REPAIR 9 - NOTICED WATER ON THE W    1020    GRAND
          FRAME OF THE WINDOW BY THE COUCH
          CAUSE:      NPF
          CORRECTION: NPF
WARR    COMPLAINT:  WARRANTY REPAIR 10 - THE BED DOES NOT      W    1020    GRAND
          CLOSE ALL THE WAY IN THE MASTER BEDROOM
          CAUSE:      Too strong of pistons installed to hold
          bed up PLEASE ORDER 60 POUND STRUTS THE
          80 pound are too strong and bed will not
          stay down Fully extended strut is 21"
          long Pic taken of strut currently on bed
          REQUEST .5
          CORRECTION: .....
WARR    COMPLAINT:  WARRANTY REPAIR 11 - the slide trim at    W    1020    GRAND
          base of bed is unfiished
          CAUSE:      Unfinished from mfh REQUEST .5
          CORRECTION: Used black paint pen to cover the
          unfinished areas of trim
WARR    COMPLAINT:  WARRANTY REPAIR 12 - wall to left of      W    1020    GRAND
          ench seat the finish is peeling up
          CAUSE:      Peeling wall ppanel REQUEST .5
          CORRECTION: I used some putty to cover the small
          area where the finish peeled off of the
          wall oard
WARR    COMPLAINT:  WARRANTY REPAIR 13 -storage beneath bed W    1020    GRAND
          the wood has very rough cut edges
          CAUSE:      Rough cut panel under bed REQUEST .5
          CORRECTION: All I could do is vacuum up the loose
          jagged edges no longer will someone get
          a sliver from it
WARR    COMPLAINT:  WARRANTY REPAIR 14 - staples coming from W    1020    GRAND
          bottom of island and protruding from ohc

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next to stove
 CAUSE: Improper install REQUEST .5
 CORRECTION: Removed staples coming from the bottom
 of island and hammered the one from
 bottom of the ohc

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*****
Job#  Lab Code  Description    LABOUR    Mech Bill to      Hrs      Rate      Total
*****
   DAF Z991      DAF-WARRANTY REPAIR    HOD  I-PDI          0.10      70.00       7.00
ARR01 Z992      MISC LABOUR CODE (WARR HOD  W-1020        0.50     115.00     57.50
ARR02 Z992      MISC LABOUR CODE (WARR HOD  W-1020        0.50     115.00     57.50
ARR03 Z992      MISC LABOUR CODE (WARR HOD  W-1020        0.50     115.00     57.50
ARR04 Z992      MISC LABOUR CODE (WARR HOD  W-1020        0.50     115.00     57.50
ARR05 Z992      MISC LABOUR CODE (WARR HOD  W-1020        0.50     115.00     57.50
ARR07 Z992      MISC LABOUR CODE (WARR HOD  W-1020        0.50     115.00     57.50
ARR08 Z992      MISC LABOUR CODE (WARR HOD  W-1020        0.50     115.00     57.50
ARR09 Z992      MISC LABOUR CODE (WARR HOD  W-1020        0.50     115.00     57.50
ARR10 Z992      MISC LABOUR CODE (WARR HOD  W-1020        0.00     115.00       0.00
ARR10 Z992      MISC LABOUR CODE (WARR HOD  W-1020        0.50     115.00     57.50
ARR11 Z992      MISC LABOUR CODE (WARR HOD  W-1020        0.50     140.00     70.00
ARR12 Z992      MISC LABOUR CODE (WARR HOD  W-1020        0.50     140.00     70.00
ARR13 Z992      MISC LABOUR CODE (WARR HOD  W-1020        0.49     140.00     68.60
ARR13 Z992      MISC LABOUR CODE (WARR HOD  W-1020        0.01     140.00       1.40
ARR14 Z992      MISC LABOUR CODE (WARR HOD  W-1020        0.50     140.00     70.00
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Job #  Excode    Description    EXTRAS      bill to      Qty      Price      Total
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ARR11  SSE        SHOP SUPPLIES - EXTERNAL    W-1020        1.00       0.00       0.00
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                                BILLINGS SUMMARY
Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
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I      PDI          0.00       7.00       0.00       0.00       0.00       7.00
W      1020          0.00     797.50       0.00       0.00       0.00     797.50

Totals          0.00     804.50       0.00       0.00       0.00     804.50
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&k2S
 &k0S