



Warranty Claim Form

Date: 7/29/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573FS3622SAA21844

Solitude 310GK

Retail Purchase Date: 6/20/2025

Work Started: 6/18/2025

Work Completed: 6/18/2025

Claim Status: Paid

Dealer Work Order #: 11994C

Unit Offline Date: 4/29/2025

Claim #: 912557

Labor: \$308.00

Parts: \$0.00

Shipping: \$0.00

Total: \$308.00

Notes: JH 7/11 Approved by CW. JH 7/10 Pending Management Review. JH 7/9 680028 Please provide more information, including pictures of the furniture that was sent,

Dealer Information

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Approved Labor Rate: \$140.00

Customer Information

LARRY SWANSON

1013 EAST MAPLE STREET
HORICON, Wisconsin 53012
United States
9203427136

Operation Line # 1

Flat Rate Code: 680028 Sofa - All - Repair

Fault Code: Improper Installation/Build

Problem: When Grand Design sent the unit they had the wrong furniture in it. Need to swap the furniture from the solitude 310GK on the lose #1933

Hours: 2

Cause: Manufacturer sent incorrect furniture for the unit.

Amount: 280.00

Remedy: Swap out furniture to customers unit.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 2

Flat Rate Code: 560033 Baggage - R&R Slam Latch Striker/ Catch Fault Code: Improper Installation/Build

Problem: Customer states that the battery compartment door does not latch properly- needs to be inspected.

Hours: .2

Cause: Striker for the latch is too short.

Amount: 28.00

Remedy: Installed a longer striker, tested good.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #: