



Warranty Claim Form

Date: 6/27/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573FS3622SAA21844

Solitude 310GK

Retail Purchase Date: 6/20/2025

Work Started: 5/20/2025

Work Completed: 5/20/2025

Claim Status: Paid

Dealer Work Order #: 11994B

Unit Offline Date: 4/29/2025

Claim #: 906782

Labor: \$84.00

Parts: \$0.00

Shipping: \$0.00

Total: \$84.00

Notes: cc-6/18/25 noted the shade Please hold parts for 30 days after claim is filed

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$140.00

Customer Information

Operation Line # 1

Flat Rate Code: 240001 Bottles - R & R LP Bottle

Fault Code: Component Failure

Problem: *NO LATCH LABOR CODE* LP latch is broken.

Hours: .2

Cause: broken from manufacturer.

Amount: 28.00

Remedy: Drilled out the rivets and then riveted the latch back on to the strap. Then strapped the LP bottle into place.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag</u> <u>#</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
240003 STRAP LP SINGLE STRAP-38 3/4 W/ CATCH	STRAP LP SINGLE STRAP-38 3/4 W/ CATCH (SILVER NLA NOW IN BLACK)		1	1	0.00

Operation Line # 2

Flat Rate Code: 660030 Drawers - Repair Drawer

Fault Code: Damaged/Maintenance

Problem: The bottom drawer in bedroom has a gouge out of the top edge of the wood.

Hours: .2

Cause: Chip out of the wood from manufacturer.

Amount: 28.00

Remedy: Sanded the edge so it is not so sharp.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 3

Flat Rate Code: 570023 Wall Bottom Edge Molding - Repair *Fault Code:* Improper Installation/Build

Problem: Bottom of wall panel in bedroom is unfinished.

Hours: .2

Cause: Rough cut edges.

Amount: 28.00

Remedy: Tried to fill with putty as good as possible because we do not have any batten trim even close to match.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #: