

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0009497	CLAIM STATUS	Paid
GREENEWAY INC		CLAIM	2300286
DBA GREENEWAY RV SALES & SERVICE		CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH		ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494		VIN	4X4TPUS23SP103996
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$140.00	SITE/WAREHOUSE	420 / 420
OWNER INFORMATION		ITEM #	PUT402LFT
DAWN BERG		DEALER RO #	11988
153 HAWICK ST		CLAIM START DATE	05/15/2025
Rockton, IL 61072		CLAIM END DATE	07/01/2025
USA			
Retail Date of Purchase	10/18/2024	WARRANTY EXPIRATION DATE	10/18/2025

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	20-66-15-00-002294	Screen Door - Exterior/Entry Doors/Repair or Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-05-15 13:00:53 :: Complaint: Customer states that the screen door that came with the unit does not fit. Customer has tried to adjust the rollers and it did not help.			
	Cause: This is probably the 4th screen door issue, we think they are being assembled incorrectly. Correction: We flipped the door around backwards, the flat part of framework is inside where it should be, but the latching handle for screen is outside and cannot switch handle around. Tried adjusting seems like framework of screen is cambered the wrong way. Maybe a different style sliding screen door. Ask manufacturer if these are being assembled wrong. Need to replace the screen door with a new one. Additional Note : greeneway@dealer-advisors.com, 2025-05-15 13:01:38 :: 1 hour for the adjustments that were made and the replacement.			
Model#	Dlr Sub Hrs	1.00	Sub Labor Amt \$140.00	
Serial#	Appr Hrs	0.50	Appr Labor Amt \$70.00	
	Notes			
	Flat rate , we have not had any complaints on are screen doors			

Part

Line# 1	Item #	Description			
	20X53515A	SCREEN DOOR, 30-1/8" X 71-5/8", 75PD BLACK RITE			
	Model #	Serial #	Part tag		
	Sub Qty	1.00	Sub Dlr Price	\$53.13	Sub Freight \$161.04
	Appr Qty	1.00	Appr Dlr Price	\$53.13	Appr Freight \$161.04
	Notes				
Line# 2	Item #	Description			
	420-C	CRATING			
	Model #	Serial #	Part tag		
	Sub Qty	1.00	Sub Dlr Price	\$52.00	Sub Freight \$0.00
	Appr Qty	1.00	Appr Dlr Price	\$0.00	Appr Freight \$40.00
	Notes				
	No markup on crate fee				

Submitted	Labor Amt	\$140.00	Approved	Labor Amt	\$70.00
	Parts & Freight	\$266.17		Parts & Freight	\$254.17
	Total	\$406.17		Total	\$324.17

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.