

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 11988

Date In: 05 MAY 25 Author: KOTT
Promised Date: 25 DEC 25 Stock No: 11255
: Year: 2025
Customer Name: 17501 - BERG, DAWN Manufacturer: FOREST RIVER
Address: 153 HAWICK ST Brand: PUMA DESTINATION
: ROCKTON, IL Model: 402LFT
Postal/Zip: 61072 Miles/Hrs: 0
Phone#(res): 815-218-4956 Exterior Color:
Phone#(bus): Unit Type: TT-TRAVEL TRAILER
Cell Phone: License#:
Email: DAWNBERG68@GMAIL.COM Tag#:
Purchased Date: 28 SEP 24 :
Delivery Date: 18 OCT 24 :
InService Date: :
Serial#: 4X4TPUS23SP103996 :

Job # Description JOB INFORMATION Type Bill To

1 COMPLAINT: CUSTOMER REQUESTS SERVICE CALL TO THEIR E 17501 BERG
PROPERTY: 827 MARLBORO CRT
CAUSE: CUSTOMER REQUESTED
CORRECTION: COMPLETE
2 COMPLAINT: CUSTOMER STATES THAT THE SCREEN DOOR W 1021 FORES
THAT CAME WITH HIS UNIT DOES NOT FIT-
CUSTOMER TRIED TO ADJUST THE ROLLERS AND
IT DID NOT HELP- NEED TO INSPECT THE
SCREEN DOOR-
CAUSE: pics taken of measurements this is
probably the 4th screen door issue I
think they are being assembled wrong so
if I flipped the screen door around
backwards the flat Part part of
framework is inside where it should be
but bow the latching handle for screen
is outside and cannot switch handle
around tried adjusting seems like the
framework of screen is camburd the wrong
way maybe a different style sliding
screen door ask manufacturer if these
are being assembled wrong
CORRECTION: Will need a new screen door. NEED 1 HR
FOR COMPLETE REPAIR.

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*****
Job#  Lab Code  Description  LABOUR  Mech Bill to    Hrs    Rate    Total
*****
  2  WARR      MANUFACTURER WARRANTY  JS    W-1021    0.50   140.00   70.00
*****
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*****
Job #  Excode  Description  EXTRAS  bill to    Qty    Price    Total
*****
  1  SSE      SHOP SUPPLIES - EXTERNAL  E-17501  1.00    0.00    0.00
  1  SC      SERVICE CALL  E-17501  0.00    3.75    0.00
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BILLINGS SUMMARY

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*****
Type Bill Id      Parts    Labour    Sublet    Extras    Tax    Total
*****
W    1021          0.00    70.00    0.00    0.00    0.00    70.00
*****
Totals          0.00    70.00    0.00    0.00    0.00    70.00
*****
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&k2S
&k0S