



# Warranty Claim Form

Date: 7/16/2025

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States  
Ph. 715-325-5170  
mail@greenwayrv.com

### General Information

573TE2821P3432338  
Imagine 23BHE  
Retail Purchase Date: 4/27/2024  
Work Started: 6/3/2025  
Work Completed: 6/3/2025

Claim Status: Paid  
Dealer Work Order #: 11984  
Unit Offline Date: 9/26/2022

Claim #: 910475  
Labor: \$126.00  
Parts: \$9.37  
Shipping: \$0.00  
Total: \$135.37

Notes: \*GDRV part number added and the amount has been adjusted to reflect the GDRV cost + markup. 7/10 DW Sg 5/5/25  
Warranty expired 4/27/25 140001 - Tires are warranted directly thru the vendor. Send to bscott@lionsheadtireandwheel.com

### Dealer Information

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States

715-325-5170  
mail@greenwayrv.com  
Approved Labor Rate: \$140.00

### Customer Information

SHANE DORNFIELD  
419 TIMBER HEIGHTS DRIVE  
RHINELANDER, Wisconsin 54501  
United States  
715-630-6465

### Operation Line # 1

*Flat Rate Code:* 640005 Slide Out Ramp/Pan/Rollers - Resecure *Fault Code:* Improper Installation/Build  
Nylon Strip (Glide Bar)

*Problem:* Customer states there is a screw head missing on the worm gear. *Hours:* .3

*Cause:* There is a screw head missing on the bottom slide rail on the front side. It looks to have been overtightened at the factory and broke. On the opposite side there is a mismatched screw. *Amount:* 42.00

*Remedy:* Drill broken screw and replace. Replace mismatched screw. *Sublet Repairs:* \$0.00

*Manufacturer #:* *Model #:* *Serial #:*

### Operation Line # 2

*Flat Rate Code:* 240001 Bottles - R & R LP Bottle *Fault Code:* Improper Installation/Build

*Problem:* Customer states that the top of the connector on the LP tank cover broke and needs to be replaced. *Hours:* .1

*Cause:* Broken door on LP tank cover. *Amount:* 14.00

*Remedy:* Replace propane cover lid. *Sublet Repairs:* \$0.00

*Manufacturer #:* *Model #:* *Serial #:*

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204	Miscellaneous Part for claim use only		1	1	0.00

240025 LP COVER BLACK LP COVER BLACK	1	1	9.37
THUMBSCREWS, NUT AND LID KIT THUMBSCREWS, NUT AND LID KIT			

**Operation Line # 3**

*Flat Rate Code:* 320011 Black Tank - Leaks - Repair In Place *Fault Code:* Improper Installation/Build

*Problem:* Customer states that there is water dripping out of the underbelly by the unit's black tank lever. *Hours:* .5

*Cause:* Customer states that the black tank pipe is dripping. *Amount:* 70.00

*Remedy:* Filled black tank, waited a couple hours and couldn't find a leak. Requesting diagnosis time per WI state law. *Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*