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(715) 325-5170
mail@greenewayrv.com
www.greenewayrv.com

W/O: 11984
Promised Date:
03 MAY 25



WO #: 11984

Customer Name: 17175 - DORNFELD,
SHANE

Address: 419 TIMBER HEIGHTS DRIVE
RHINELANDER, WI

Postal/Zip: 54501

Phone#(res): 715-630-6465

Phone#(bus):

Cell Phone:

Email: SHANEDORNFELD9@GMAIL.COM

Date In: 03 MAY 25
Promised Date: 03 MAY 25

Purchased Date: 04 NOV 23

Delivery Date: 27 APR 24

InService Date:

Serial#: 573TE2821P3432338

Author: KOTT

Stock No: 10777

Year: 2023

Manufacturer: GRAND DESIGN

Brand: IMAGINE XLS

Model: 23BHE

Miles/Hrs: 0

Exterior Color:

Unit Type: TT-TRAVEL TRAILER

License#:

Tag#: RYAN

Job #1 - Warranty

COMPLAINT: CUSTOEMR STATES THAT THERE IS A SCREW HEAD MISSIN ON THE WORM GEAR-

CAUSE: There is a screw head missing in the bottom slide rail on the front side. Looks to be overtightned and broke. On the opposite side there is a mismatched screw.

CORRECTION: Drill broken screw and replace. Replace mismatched screw. Good to go.
REQUEST .50 HOURS OF LABOR

Labor

Job #	Description	Total
1	MANUFACTURER WARRANTY REPAIR	70.00
Subtotal for Job #1:		70.00

Job #2 - Warranty

COMPLAINT: CUSTOMER STATES THAT THE TOP OF THE CONNECTOR ON THE LP TANK COVER BROKE AND NEEDS TO BE REPLACED-

CAUSE: Broken door on LP tank cover, needs replacement per warranty. R&R 20lb tanks.

CORRECTION: Replaced installed.
REQUEST .10 HOURS OF LABOR

Labor

Job #	Description	Total
2	MANUFACTURER WARRANTY REPAIR	70.00

Parts

Part #	Description	Qty	Price	Total
014717405492	PROPANE CVR BLK LID ONLY	1.00	14.44	14.44
Subtotal for Job #2:				84.44

Job #3 - Warranty

COMPLAINT: CUSTOMER STATES THAT THERE IS WATER DRIPPING OUT OF THE UNDER THE UNIT BY THE BLACK TANK LEVER- NEEDS TO BE DIAGNOSED-

CAUSE: CMR states black tank drain pipe is dripping.

CORRECTION: Filled black tank waited a couple hours, can't detect any leaking.
REQUEST .50 HOURS OF LABOR

Customer #: 17175
DORNFELD, SHANE



W/O: 11984
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Labor		Total
Job #	Description	
3	MANUFACTURER WARRANTY REPAIR	70.00
Subtotal for Job #3:		70.00

Job #4 - Warranty

COMPLAINT: CUSTOMER STATES THAT THE REAR TIRE ON THE ODS WAS DOWN TO 17 POUNDS OF AIR AND THERE IS A RUBBER PLUG IN IT- CUSTOMER REQUESTS HAVING A NEW TIRE THROUGH WARRANTY-

CAUSE: there is a plug in the tire. 3 of the 5 lugnuts are massively overtightned

CORRECTION: Mounted spare until we can get a warranty replacement. Spare is a Westlake, size does match but brand does not match the other 4.

PLEASE REQUEST .50 HOURS OF LABOR, A SUBLET FOR A SHOP TO SWAP THE OLD TIRE FROM THE RIM AND INSTALL THE NEW TIRE.

Labor		Total
Job #	Description	
4	MANUFACTURER WARRANTY REPAIR	70.00
Subtotal for Job #4:		70.00

Parts Total:	14.44
Labour Total:	280.00
Sublet Total:	0.00
Extras Total:	0.00

WORK ORDER TOTAL: 294.44

CUSTOMERS CLEAR RECEIPT

The above described property has been received, and after having examined the work done, the material furnished, both the work and material has been found to be satisfactory.
I agree that any goodwill repairs are in no way an admission that the vehicle suffers from any defect or issue, or that the repair should be covered under warranty.

Customer Signature : _____

Date: 03 May 2025



Customer #: 17175
DORNFELD, SHANE

