

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0009497	CLAIM STATUS	Paid
GREENEWAY INC		CLAIM	2309375
DBA GREENEWAY RV SALES & SERVICE		CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH		ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494		VIN	4X4TPUG24SP103689
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	420 / 420
Labor rate:	\$140.00	ITEM #	PUT31QBBH
OWNER INFORMATION		DEALER RO #	11981
DANIEL J TESSARO		CLAIM START DATE	05/23/2025
N9676 WILDFLOWER LN		CLAIM END DATE	07/01/2025
Berlin, WI 54923			
USA			
Retail Date of Purchase	04/17/2025	WARRANTY EXPIRATION DATE	04/17/2026

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	60-141-01-00-001583	Interior Shower Head & Hose (Read Notes!!!) - Plumbing/Shower, Tub Surround/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-05-23 11:07:17 :: Complaint: Customer states that when they hooked up water to their unit the shower head does not spray water, it just runs down the wall. Cause: Bad shower head, restricted water flow allowing water to slow escape from head. Correction: Remove and install a black shower head, tested.			
	Model#	Dlr Sub Hrs	0.30	Sub Labor Amt \$42.00
	Serial#	Appr Hrs	0.10	Appr Labor Amt \$14.00
	Notes			
	flat rate			

Labor

Line# 2	Operation Code	Operational Description		
	20-69-01-00-000707	Compartment Door Gasket - Exterior/Compartment Doors/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-05-23 11:09:05 :: Complaint: Customer states that they cannot get the exterior kitchen compartment door to latch. Cause: Key latch and the right side latch are not latching due to being out of adjustments. Will need a new seal due to latch. Correction: Straightened both latches in correct position and tested both latches on exterior kitchen, now working but still need a new stick on seal. Additional Note : greeneway@dealer-advisors.com, 2025-05-23 11:10:03 :: Couldn't find a code for adjustment to compartment door latch.			
Model#		Dlr Sub Hrs	0.40	Sub Labor Amt \$56.00
Serial#		Appr Hrs	0.40	Appr Labor Amt \$56.00
	Notes			

Part

Line# 1	Item #	Description			
	USERPART	APP018-224 Trailer weather stripping non ribbed d seal w/tape black			
	Model #	Serial #	Part tag		
	Sub Qty	Sub Dlr Price	\$8.16	Sub Freight	\$0.00
	Appr Qty	Appr Dlr Price	\$8.16	Appr Freight	\$0.00
	Notes				

Labor

Line# 3

Operation Code

30-101-24-00-001074

Operational Description

Interior Door Jamb, U-Channel, Casing, Frame - Interior/Interior Doors/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-05-23 11:11:27 :: Complaint: Customer states that the bedroom door and the bunk room door do not close properly. Cause: Plastic frame work was coming loose. Correction: Reattached framework with black screws and adjustments made to striker plate the door is now closing.

Model#

Dlr Sub Hrs

0.50

Sub Labor Amt

\$70.00

Serial#

Appr Hrs

0.30

Appr Labor Amt

\$42.00

Labor

Notes

flat rate to resecure casings and adjust striker

Line# 4

Operation Code

30-95-01-00-000950

Operational Description

Dinette Pedestal Base, each - Interior/Dinette/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-05-23 11:12:55 :: Complaint: Customer states that the kitchen table is crooked and very wobbly. Cause: Leg base on bottom of table top was not installed in the correct position. Correction: Remove both black base on bottom of table measurements taken, and install in correct areas.

Model#

Dlr Sub Hrs

0.40

Sub Labor Amt

\$56.00

Serial#

Appr Hrs

0.20

Appr Labor Amt

\$28.00

Labor

Notes

flat rate x2 to R/RI

Line# 5

Operation Code

60-138-24-00-001538

Operational Description

Black Tank Clean Out Hook-Up - Plumbing/Drainage System/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-05-23 11:15:21 :: Complaint: Customer states that the black tank looks like it is installed upward instead of downward. "the campground owner said he thinks the septic is tilted upward instead of downward" Cause: The discharge plumbing , the hard pipe discharge was upward position, not sitting in sewer inlet. Correction: Had to cut both black pip on discharge and install two 3 inch ferncos in place. Also re-positioned plumbing and tightened so it can drain correctly.

Model#

Dlr Sub Hrs

0.60

Sub Labor Amt

\$84.00

Serial#

Appr Hrs

0.60

Appr Labor Amt

\$84.00

Notes

do you have any before photos?
All photos we have were already been provided. Thank you.
dealer responsible for repair

Submitted	Labor Amt	\$308.00	Approved	Labor Amt	\$224.00
	Parts & Freight	\$8.16		Parts & Freight	\$8.16
	Total	\$316.16		Total	\$232.16

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.