

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 11981

Date In:	03 MAY 25	Author:	KOTT
Promised Date:	25 DEC 25	Stock No:	11249
:	:	Year:	2025
Customer Name:	2507 - TESSARO, DANIEL	Manufacturer:	FOREST RIVER
Address:	N9676 WILDFLOWER LN	Brand:	PUMA TT
:	BERLIN, WI	Model:	31QBBH
Postal/Zip:	54923-	Miles/Hrs:	0
Phone#(res):	920-229-3469	Exterior Color:	:
Phone#(bus):	:	Unit Type:	TT-TRAVEL TRAILER
Cell Phone:	:	License#:	:
Email:	DTESSARO@HOTMAIL.COM	Tag#:	NEED SEEL FOR COMPARTM
Purchased Date:	28 MAR 25	:	:
Delivery Date:	17 APR 25	:	:
InService Date:	:	:	:
Serial#:	4X4TPUG24SP103689	:	:

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*****
Job #  Description                JOB INFORMATION                Type Bill To
*****
1      CUSTOMER REQUESTS SERVICE CALL TO THEIR UNIT AT LAKE E    2507  TESSA
      ARROWHEAD CAMPGROUND IN MONTELLO SITE #:
2      COMPLAINT:  CUSTOMER STATES THAT THEY HOOKED UP          W    1021  FORES
      WATER TO THEIR UNIT AND THE SHOWER HEAD
      DOES NOT SPRAY WATER, IT JUST RUNS DOWN
      THE WALL- NEEDS TO BE LOOKED AT- MAY
      NEED TO BE REPLACED-
      CAUSE:          diagnose was a bad shower head
      restricted water flow allowing water to
      slow escape from head pic taken of part
      used NEED .30 FOR REPAIRS
      CORRECTION:    remove and install a black shower head
      and tested customer Likes
3      COMPLAINT:  CUSTOMER STATES THAT THEY CANNOT GET THE W    1021  FORES
      EXTERIOR KITCHEN COMPARTMENT DOOR TO
      LATCH- NEEDS TO BE DIAGNOSED/REPAIRED-
      CAUSE:          pics taken What I found was the key
      latch and the right side latch wasn't
      latching due to being out of adjustments
      will need a new seal due to latch
      digging into it NEED.40 FOR REPAIR
      CORRECTION:    straightened both latest in correct
      position and tested both latches on
      exterior kitchen is now working but
      still will need a new stick on seal ...
4      COMPLAINT:  CUSTOMER STATES THAT THE BEDROOM DOOR        W    1021  FORES
      AND THE BUNK ROOM DOOR DO NOT CLOSE
      PROPERLY-
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Job #   Description           JOB INFORMATION           Type Bill To
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      CAUSE:      pics taken the plastic frame work was
                  coming loose NEED.50 FOR REPAIR
      CORRECTION: reattach framework with black screws and
                  adjustments made to striker plate the
                  door is now closing
5      COMPLAINT: CUSTOMER STATES THAT THE KITCHEN TABLE   W    1021   FORES
                  IS CROOKED AND VERY WOBBLY-
      CAUSE:      pics taken What I found was the leg base
                  on bottom of table top was not installed
                  in the correct positionNEED .40 FOR
                  REPAIR
      CORRECTION: remove both black base on bottom of
                  table measurements taken and install in
                  correct areas and tested ok
6      COMPLAINT: CUSTOMER STATES THAT THE BLACK TANK       W    1021   FORES
                  LOOKS LIKE IT IS INSTALLED UPWARD
                  INSTEAD OF DOWNWARD- " The campground
                  owner said he thinks the septic is
                  tilted upward instead of down"
      CAUSE:      what I found was the discharge plumbing
                  the hard pipe discharge was upward
                  position not sitting in sewer inlet pic
                  taken of parts used 2 fernco NEED.60 FOR
                  REPAIR
      CORRECTION: I had cut both black pipe on discharge
                  and install two 3 ich ferncos in place I
                  also re position plumbing and tighten so
                  it can drain correctly
7      COMPLAINT: CUSTOMER STATES THAT IT SEEMS LIKE THE   I    SEP    POLIC
                  CAMPER IS LEANING- WOULD LIKE TO HAVE
                  LOOKED AT-
      CAUSE:      check leveling
      CORRECTION: the camper is leveled side to side front
                  and back

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Job # Part No      Description      PARTS      Bill to      Qty      Price      Total
*****
3      711217014918 D SEAL W/TAPE BLACK .5X3 W-1021      0      0.68      0.00

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*****
Job# Lab Code Description LABOUR Mech Bill to      Hrs      Rate      Total
*****
3 WARR MANUFACTURER WARRANTY JS W-1021      0.50      140.00      70.00
2 WARR WARRANTY REPAIR JS W-1021      0.50      140.00      70.00
4 WARR MANUFACTURER WARRANTY JS W-1021      0.40      140.00      56.00
5 WARR MANUFACTURER WARRANTY JS W-1021      0.50      140.00      70.00
6 WARR MANUFACTURER WARRANTY JS W-1021      0.50      140.00      70.00
7 WARR MANUFACTURER WARRANTY JS I-SEP      0.10      70.00      7.00

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*****
Job#  Lab Code  Description   LABOUR   Mech Bill to    Hrs    Rate    Total
*****
   4  WARR      MANUFACTURER WARRANTY   JS    W-1021      0.10   140.00    14.00

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*****
Job #  Excode   Description   EXTRAS      bill to    Qty    Price    Total
*****
   1   SSE      SHOP SUPPLIES - EXTERNAL   E-2507    1.00     0.00     0.00
   1   SC       SERVICE CALL              E-2507    0.00     3.75     0.00

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                                BILLINGS SUMMARY
Type Bill Id      Parts    Labour    Sublet    Extras    Tax    Total
*****
I   SEP          0.00      7.00      0.00      0.00      0.00      7.00
W   1021         0.00     350.00      0.00      0.00      0.00     350.00

      Totals      0.00     357.00      0.00      0.00      0.00     357.00

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&k2S
&k0S