

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 11981

Date In:	03 MAY 25	Author:	DLUCAS
Promised Date:	19 JUN 26	Stock No:	11249
:	:	Year:	2025
Customer Name:	2507 - TESSARO, DANIEL	Manufacturer:	FOREST RIVER
Address:	N9676 WILDFLOWER LN	Brand:	PUMA TT
:	BERLIN, WI	Model:	31QBBH
Postal/Zip:	54923-	Miles/Hrs:	0
Phone#(res):	920-229-3469	Exterior Color:	:
Phone#(bus):	:	Unit Type:	TT-TRAVEL TRAILER
Cell Phone:	:	License#:	:
Email:	DTESSARO@HOTMAIL.COM	Tag#:	:
Purchased Date:	28 MAR 25	:	:
Delivery Date:	17 APR 25	:	:
InService Date:	:	:	:
Serial#:	4X4TPUG24SP103689	:	:

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Job #   Description                JOB INFORMATION      Type Bill To
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1       CUSTOMER REQUESTS SERVICE CALL TO THEIR UNIT AT LAKE E      2507   TESSA
      ARROWHEAD CAMPGROUND IN MONTELLO SITE #: 118
2       COMPLAINT:  CUSTOMER STATES THAT THEY HOOKED UP              W      1021   FORES
      WATER TO THEIR UNIT AND THE SHOWER HEAD
      DOES NOT SPRAY WATER, IT JUST RUNS DOWN
      THE WALL- NEEDS TO BE LOOKED AT- MAY
      NEED TO BE REPLACED-
      CAUSE:      diagnose was a bad shower head
      restricted water flow allowing water to
      slow escape from head pic taken of part
      used
      CORRECTION: remove and install a black shower head
      and tested customer Likes
3       COMPLAINT:  CUSTOMER STATES THAT THEY CANNOT GET THE W      1021   FORES
      EXTERIOR KITCHEN COMPARTMENT DOOR TO
      LATCH- NEEDS TO BE DIAGNOSED/REPAIRED-
      CAUSE:      pics taken What I found was the key
      latch and the right side latch wasn't
      latching due to being out of adjustments
      will need a new seal due to latch
      digging into it
      CORRECTION: straightened both latest in correct
      position and tested both latches on
      exterior kitchen is now working but
      still will need a new stick on seal ...
4       COMPLAINT:  CUSTOMER STATES THAT THE BEDROOM DOOR          W      1021   FORES
      AND THE BUNK ROOM DOOR DO NOT CLOSE
      PROPERLY-
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Job #   Description           JOB INFORMATION           Type Bill To
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CAUSE:    pics taken the plastic frame work was
          coming loose NEED.50 FOR REPAIR
          APPROVED FOR: .3
CORRECTION: reattach framework with black screws and
          adjustments made to striker plate the
          door is now closing APPROVED: .30 HOURS
          OF LABOR
5 COMPLAINT: CUSTOMER STATES THAT THE KITCHEN TABLE   W   1021   FORES
          IS CROOKED AND VERY WOBBLY-
CAUSE:    pics taken What I found was the leg base
          on bottom of table top was not installed
          in the correct positionNEED .40 FOR
          REPAIR APPROVED FOR:.2
CORRECTION: remove both black base on bottom of
          table measurements taken and install in
          correct areas and tested ok APPROVED:
          .20 HOURS OF LABOR
6 COMPLAINT: CUSTOMER STATES THAT THE BLACK TANK       W   1021   FORES
          LOOKS LIKE IT IS INSTALLED UPWARD
          INSTEAD OF DOWNWARD- " The campground
          owner said he thinks the septic is
          tilted upward instead of down"
CAUSE:    what I found was the discharge plumbing
          the hard pipe discharge was upward
          position not sitting in sewer inlet pic
          taken of parts used 2 fernco NEED.60 FOR
          REPAIR APPROVED FOR: .6
CORRECTION: I had cut both black pipe on discharge
          and install two 3 ich ferncos in place I
          also re position plumbing and tighten so
          it can drain correctly APPROVED .60
          HOURS OF LABOR
7 COMPLAINT: CUSTOMER STATES THAT IT SEEMS LIKE THE   I   SEP   POLIC
          CAMPER IS LEANING- WOULD LIKE TO HAVE
          LOOKED AT-
CAUSE:    check leveling
CORRECTION: the camper is leveled side to side front
          and back
8 COMPLAINT: Transferred to GRV*11981B on 30 JUN 25   W   1021   FORES
          Estimate amount was 0.00 CUSTOMER WOULD
          LIKE BLINDS LOOKED AT THE ONE ABOVE THE
          DINETTE IS GIVING THEM TROUBLE, WOULD
          LIKE ALL CHECKED OUT
CAUSE:    pics taken
CORRECTION: adjustments made to window shade on
          dinette and the one shade in master
          bedroom I also inspected others as well
          all shade are working

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Job # Part No      Description      PARTS      Bill to      Qty      Price      Total
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3      711217014918 D SEAL W/TAPE BLACK .5X3 W-1021      12      0.68      8.16
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Job#  Lab Code  Description      LABOUR      Mech Bill to      Hrs      Rate      Total
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3 WARR      MANUFACTURER WARRANTY JS      W-1021      0.50      140.00      70.00
2 WARR      WARRANTY REPAIR      JS      W-1021      0.50      140.00      70.00
4 WARR      MANUFACTURER WARRANTY JS      W-1021      0.40      140.00      56.00
5 WARR      MANUFACTURER WARRANTY JS      W-1021      0.50      140.00      70.00
6 WARR      MANUFACTURER WARRANTY JS      W-1021      0.50      140.00      70.00
7 WARR      MANUFACTURER WARRANTY JS      I-SEP      0.10      70.00      7.00
4 WARR      MANUFACTURER WARRANTY JS      W-1021      0.10      140.00      14.00
8 WARR      MANUFACTURER WARRANTY JS      W-1021      0.00      140.00      0.00
3 WARR      MANUFACTURER WARRANTY JS      W-1021      0.50      140.00      70.00
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Job #  Excode      Description      EXTRAS      bill to      Qty      Price      Total
*****
1  SSE      SHOP SUPPLIES - EXTERNAL      E-2507      1.00      0.00      0.00
1  SC      SERVICE CALL      E-2507      63.00      3.75      236.25
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                                BILLINGS SUMMARY
Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
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E      2507      0.00      0.00      0.00      236.25      13.01      249.26
I      SEP      0.00      7.00      0.00      0.00      0.00      7.00
W      1021      8.16      420.00      0.00      0.00      0.00      428.16

Totals      8.16      427.00      0.00      236.25      13.01      684.42
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&k0S