

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 11944B

Date In:	13 MAY 25	Author:	MGRAY
Promised Date:	06 MAY 25	Stock No:	
:		Year:	2024
Customer Name:	1020 - GRAND DESIGN	Manufacturer:	GRAND DESIGN
Address:	11333 COUNTY RD 2	Brand:	IMAGINE
:	MIDDLEBURY, IN	Model:	23LDE
Postal/Zip:	46540	Miles/Hrs:	
Phone#(res):	888-825-2820	Exterior Color:	
Phone#(bus):		Unit Type:	TT-TRAVEL TRAILER
Cell Phone:		License#:	
Email:	NONE	Tag#:	
Purchased Date:		:	
Delivery Date:		:	
InService Date:		:	
Serial#:	573TE2822R3435719	:	

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*****
Job #   Description      JOB INFORMATION      Type Bill To
*****
1       COMPLAINT:  ADDED 4/8/2025 - CMR STATES THAT THE      W      1020    GRAND
          SHOWER HEAD BUTTON ON THE SIDE, DOES NOT
          LET THE BUTTON ACTUALLY FLIP BETWEEN ONE
          TO THE OTHER. HAS BEEN GETTING WORSE.
          HAS SILICONE SPRAYED TO TRY TO LOOSEN,
          AND HASNT HELPED.
          CAUSE:      Shower head defective. Button is very
          difficult to press. Replace per
          warranty. 15min.
          CORRECTION: R&R shower head, installed.
WARR    COMPLAINT:  ADDED 4/8/2025 - WARRANTY REPAIR 2 -      W      1020    GRAND
          BATTERIES WILL NOT HOLD A CHARGE. WHEN
          PLUGGED IN WORKS FINE BUT DURING DRIVES
          NOT CHARGING AND HOLDING. WOULD LIKE
          PARASITIC DRAW TEST. TOOK BATTERIES TO
          GET CHARGED, BUT ENDED UP WITH TWO NEW
          BATTERIES. JUST VERIFY THAT THERE IS NO
          FURTHER DRAW. THE OLD BATTERIES WHERE
          NEW LAST YEAR.
          CAUSE:      States batteries are draining, check for
          parasitic load.      Tested batteries,
          showing 11.32vDC. Definitely drained.
          When battery disconnect is in the off
          position still showing there is a 0.3amp
          load drawing from the battery. Going to
          need further diagnostic time in order to
          hunt down the electric culprit.
          CORRECTION: ...
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*****
Job #   Description           JOB INFORMATION           Type Bill To
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WARR    COMPLAINT:  ADDED 4/8/2025 - WARRANTY REPAIR 3 -      W    1020    GRAND
          FRONT WHITE DECAL IS BEGINING TO PEEL.
          CAUSE:      White front cap decals under logo, are
                      in need of replacement if indeed it is
                      still covered under warranty.
          CORRECTION: ...
WARR    COMPLAINT:  WARRANTY REPAIR 4 - ADDED 4/8/2025- LOVE W    1020    GRAND
          SEAT IS NOT STAYING PLUGGED IN, NO
          MATTER HOW HARD THEY HAVE TRIED TO PUSH
          IN THE PLUG IT COMES UNDONE AND STOPS
          WORKING.
          CAUSE:      States loveseat power block won't stay
                      in outlet no matter what is done to it.
                      Recommend replacing outlet. 1.5hr
                      have to remove recliners to access and
                      put back properly.
          CORRECTION: ...
WARR    COMPLAINT:  WARRANTY REPAIR 5 - ADDED 4/8/2025- FIRE W    1020    GRAND
          ALARM IS NOT STAYING IN THE UNIT. KEEPS
          FALLING DOWN OUT OF THE SPOT.
          CAUSE:      Mounting screws for fire alarm were
                      loose and angled. 15min
          CORRECTION: Moved Mounting screws and added some
                      rubber to keep everything tight.
5        COMPLAINT:  SLIDE OUT IS STRUGGLING TO GO IN OUT.      W    1020    GRAND
          DID RESET ON THE SLIDE AND DID NOT GELP.
          TESTED WITH NEW BATTERY AS WELL AND
          STILL WAS STRUGGLING.
          CAUSE:      States slide struggles.  Schwintek
                      slide mechanism is in early stages of
                      failure. At first glance the rails and
                      hardware assemblies look fine and
                      undamaged, the problem is in the last
                      12-14" of the slide going out to the
                      final position, this is where the
                      mechanism slows down tremendously,
                      almost to the point of stopping, and
                      limps the remainder of the way out.
                      Discovered that the top gear rack on
                      both sides are getting chewed up pretty
                      bad. See pictures. This slide would
                      benefit greatly from an updated
                      replacement schwintek mechanism.
          CORRECTION: ...

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Job # Part No   Description      PARTS   Bill to   Qty   Price   Total
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1      019079642592 HH SHW HEAD, BK, CLASSIC W-1020      1      9.10      9.10

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*****
Job#  Lab Code  Description  LABOUR  Mech Bill to    Hrs    Rate    Total
*****
   1 Z992      MISC LABOUR CODE (WARR RW   W-1020    0.50   140.00   70.00
ARR02 Z992      MISC LABOUR CODE (WARR RW   W-1020    0.00   140.00    0.00
ARR02 Z992      MISC LABOUR CODE (WARR RW   W-1020    0.50   140.00   70.00
ARR03 Z992      MISC LABOUR CODE (WARR RW   W-1020    0.50   140.00   70.00
ARR04 Z992      MISC LABOUR CODE (WARR RW   W-1020    0.00   140.00    0.00
ARR04 Z992      MISC LABOUR CODE (WARR RW   W-1020    0.08   140.00   11.20
ARR05 Z992      MISC LABOUR CODE (WARR RW   W-1020    0.22   140.00   30.80
ARR05 Z992      MISC LABOUR CODE (WARR RW   W-1020    0.28   140.00   39.20
   5 Z990      MISC LABOUR CODE (EXTE RW   W-1020    0.00   140.00    0.00
   5 Z990      MISC LABOUR CODE (EXTE RW   W-1020    1.00   140.00  140.00

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                        BILLINGS SUMMARY
Type Bill Id      Parts    Labour    Sublet    Extras      Tax      Total
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W      1020          9.10    431.20     0.00     0.00     0.00    440.30

      Totals        9.10    431.20     0.00     0.00     0.00    440.30

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&k2S
&k0S