

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0009497	CLAIM STATUS	Paid
GREENEWAY INC		CLAIM	2605075
DBA GREENEWAY RV SALES & SERVICE		CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH		ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494		VIN	4X4TPUS22SP105237
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	420 / 420
Labor rate:	\$140.00	ITEM #	PUT403LFT
OWNER INFORMATION		DEALER RO #	11942C
RALPH SLAASTED		CLAIM START DATE	03/10/2026
180 MILL RD		CLAIM END DATE	03/27/2026
Union Grove, WI 53182			
USA			
Retail Date of Purchase	05/23/2025	WARRANTY EXPIRATION DATE	05/23/2026

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	RC-037-09-00-004706	25V245, 2025-203 - MORRYDE DETACHABLE STEPS - INSPECTION AND REMEDY - Recall/Steps/Perform/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2026-03-10 14:53:39 :: Complaint: Step recall 25V245, 2025-203 Morryde detachable steps. Inspect and correct if needed. Cause: Recall. Correction: Replace steps.			
Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$70.00
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$70.00
	Notes			
	per recall			

Part

Line# 1	Item #	Description	
	F100741155	RECALL- 25V245(USA) 2025-203(CANADA) MORRYDE DETACHABLE STEP MOUNTING BRACKET / STP54-078	
	Model #	Serial #	Part tag
	Sub Qty	1.00	Sub Dlr Price \$0.00
	Appr Qty	0.00	Sub Freight \$0.00
		Appr Dlr Price \$0.00	Appr Freight \$0.00
	Notes		

Labor

Line# 2	Operation Code	Operational Description		
	60-136-15-00-001499	Water Line - Plumbing/Fresh Water Supply/Repair or Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2026-03-10 14:55:51 :: Complaint: Customer states that they were noticing water dripping above the wheels when the tanks were pressurized. He also noticed water dripping under the water heater. Need to be diagnosed. Cause: The o ring was not properly seated which caused the hot water line in the back of the hot water tank to leak. Correction: Put in a new o ring turn the water back on and no more leaks. Additional Note : greeneway@dealer-advisors.com, 2026-03-10 14:57:34 :: Unsure on correct labor code- 0.5 hours requested			
	Model#	Dlr Sub Hrs	0.50	Sub Labor Amt \$70.00
	Serial#	Appr Hrs	0.50	Appr Labor Amt \$70.00
	Notes			

Part

Line# 1	Item #	Description
	USERPART	742979164351 - single 1/2" swivel seal

Model #		Serial #		Part tag	
Sub Qty	1.00	Sub Dlr Price	\$1.91	Sub Freight	\$0.00
Appr Qty	1.00	Appr Dlr Price	\$1.91	Appr Freight	\$0.00

Notes

Labor

Line# 3 **Operation Code** **Operational Description**
 70-471-12-00-003983 Wall Thermostat - Appliances/Miscellaneous Appliance/Resecure or Tighten/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2026-03-10 14:59:37 :: Complaint: Customer stated that the furnace is not operating- specifically in the bedroom- customer states that the furnace will turn on but will not blow warm air. Cause: Customer using incorrect thermostat and zone setting. Correction: The thermostat in the bedroom is for the A/C only not the furnace. The thermostat in the hall is for the furnace and has to be set to zone 1 and then the furnace works in the bedroom. Instructed customer. Additional Note : greeneway@dealer-advisors.com, 2026-03-10 15:00:21 :: No code- requesting diagnostic time per state of WI law. Thank you.

Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$14.00
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$14.00

Notes

are you the selling dealer to this unit ?
 Yes, we are. Thank you.
 ok, was a walk thru performed at PDI and shown to customer how to operate ?
 Yes, a walkthru was performed and the customer was shown. Thank you.
 so why was this claim submitted for a payment ?
 The customer put in the complaint that the furnace wasn't working in the bedroom as the 3C's state. We are only requesting 0.1 hour to confirm everything was working as it should be to ensure there was not a problem. Thank you.
 i will authorize this as a dealer goodwill , moving forward this is not covered under warranty

Labor

Line# 4 **Operation Code** **Operational Description**
 20-46-01-00-000721 Window - Exterior/Windows/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2026-03-10 15:01:19 :: Complaint: Customer states that the bedroom window does not close all the way- in the lower left corner there is a gap when you close the window. Cause: Defect from manufacturer, does not seal in the left corner. Correction: R&R window.

Model#	Dlr Sub Hrs	2.50	Sub Labor Amt	\$350.00
Serial#	Appr Hrs	1.00	Appr Labor Amt	\$140.00

Notes

flat rate to r/r window

Part

Line# 1 **Item #** **Description**
 20X29341A WINDOW, 30" X 22", VEPW, EMERGENCY EXIT, G-20 TINTED, BLACK TRIM, #507212984

Model #		Serial #		Part tag	
Sub Qty	1.00	Sub Dlr Price	\$75.08	Sub Freight	\$48.33
Appr Qty	1.00	Appr Dlr Price	\$75.08	Appr Freight	\$48.33

Notes

Line# 2 **Item #** **Description**
 420-C CRATING

Model #		Serial #		Part tag	
Sub Qty	1.00	Sub Dlr Price	\$6.50	Sub Freight	\$0.00
Appr Qty	1.00	Appr Dlr Price	\$0.00	Appr Freight	\$5.00

Notes

Line# 3 **Item #** **Description**
 USERPART 161128 novaflex pro 10 oz

Model #		Serial #		Part tag	
Sub Qty	1.00	Sub Dlr Price	\$9.28	Sub Freight	\$0.00
Appr Qty	1.00	Appr Dlr Price	\$9.28	Appr Freight	\$0.00

Notes

Line# 4	Item #		Description			
	USERPART		butyl tape			
	Model #		Serial #		Part tag	
	Sub Qty	1.00	Sub Dlr Price	\$7.17	Sub Freight	\$0.00
	Appr Qty	1.00	Appr Dlr Price	\$7.17	Appr Freight	\$0.00

Notes

Submitted	Labor Amt	\$504.00	Approved	Labor Amt	\$294.00
	Parts & Freight	\$148.27		Parts & Freight	\$146.77
	Total	\$652.27		Total	\$440.77

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.