

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0009497	CLAIM STATUS	Paid
GREENEWAY INC		CLAIM	2308609
DBA GREENEWAY RV SALES & SERVICE		CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH		ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494		VIN	4X4TPUS22SP105237
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$140.00	SITE/WAREHOUSE	420 / 420
OWNER INFORMATION		ITEM #	PUT403LFT
RALPH SLAASTED		DEALER RO #	11942B
180 MILL RD		CLAIM START DATE	05/22/2025
Union Grove, WI 53182		CLAIM END DATE	06/02/2025
USA			
Retail Date of Purchase	05/23/2025	WARRANTY EXPIRATION DATE	05/23/2026

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description			
	20-46-24-00-000721	Window - Exterior/Windows/Repair/No Tread Code			
	Complaint, Cause, Correction				
	Original Note : greeneway@dealer-advisors.com, 2025-05-22 14:55:54 :: Complaint: The upper windows have silicone smeared on the interior and exterior of the window glass. Cause: Sticky, smeary foreign material on the windows from manufacturing. Correction: Removed what we could from the inside/outside of windows.				
	Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$42.00
	Serial#	Appr Hrs	0.30	Appr Labor Amt	\$42.00
	Notes				

Labor

Line# 2	Operation Code	Operational Description		
	30-103-24-00-001125	Linoleum - Interior/Flooring/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-05-22 14:57:29 :: Complaint: Floor in front of DS loveseat has a very sharp piece of metal protruding from it. Cause: Manufacturer left something sharp sticking out of the floor. Correction: Hammered down the sharp metal and sealed the area.			
Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$70.00
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$70.00
	Notes			

Labor

Line# 3	Operation Code	Operational Description		
	30-103-24-00-001125	Linoleum - Interior/Flooring/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-05-22 14:59:19 :: Complaint: Linoleum has sticky stuff all over it everywhere. Cause: Silicone on the linoleum from manufacturing. Correction: Used quick solve to clean the areas, also vacuumed up a lot of metal shavings to prevent them from cutting the lino.			
Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$42.00
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$42.00
	Notes			

Labor

Line# 4	Operation Code	Operational Description
	30-103-24-00-001119	Carpet - Interior/Flooring/Repair/No Tread Code
	Complaint, Cause, Correction	
	Original Note : greeneway@dealer-advisors.com, 2025-05-22 15:00:34 :: Complaint: Bottom step going to loft	

has staple protruding out from it. Cause: Protruding staple from manufacturing. Correction: Hard to get a pic, but it could rip a hole in someone's foot. Hammered down into the floor base.

Model# Dlr Sub Hrs 0.10 Sub Labor Amt \$14.00

Serial# Appr Hrs 0.10 Appr Labor Amt \$14.00

Notes

dealer goodwill with no photo to repair

Labor

Line# 5

Operation Code

30-103-24-00-001119

Operational Description

Carpet - Interior/Flooring/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-05-22 15:02:02 :: Complaint: Carpeting on stairs going to loft is filthy and stained. Cause: Stained on carpet from manufacturing. Correction: Used spray cleaner to remove the stains on all of the steps carpeting.

Model# Dlr Sub Hrs 0.30 Sub Labor Amt \$42.00

Serial# Appr Hrs 0.30 Appr Labor Amt \$42.00

Notes

Labor

Line# 6

Operation Code

30-98-01-00-000994

Operational Description

Bed Strut Shock, each - Interior/Beds, Mattress/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-05-22 15:03:28 :: Complaint: The bed will not stay up with struts that were installed by factory. Cause: The struts are not strong enough to hold bed up, they look to be 100#. Correction: Need to replace with stronger struts. 20-21" long and over 100# struts. Additional Note : greeneway@dealer-advisors.com, 2025-05-22 15:04:15 :: Unsure on which labor code to select for this.

Model# Dlr Sub Hrs 0.50 Sub Labor Amt \$70.00

Serial# Appr Hrs 0.00 Appr Labor Amt \$0.00

Notes

this is the only strut we use on pumas ,
is the strut bad ??

The strut is not bad, it is not strong enough to hold the bed up.

these are the OEM struts installed

warranty does not cover upgrades or modifications

never had an issue with these before

Submitted

Labor Amt \$280.00
Parts & Freight \$0.00
Total \$280.00

Approved

Labor Amt \$210.00
Parts & Freight \$0.00
Total \$210.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.