



Warranty Claim Form

Date: 6/5/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573TR3824R9925585
Reflection 315RLTS
Retail Purchase Date: 3/8/2025
Work Started: 5/2/2025
Work Completed: 5/2/2025

Claim Status: Paid
Dealer Work Order #: 11937
Unit Offline Date: 12/5/2023

Claim #: 900703
Labor: \$154.00
Parts: \$0.00
Shipping: \$0.00
Total: \$154.00

Notes: NW 5/12 *Please hold all parts for a minimum of 30 days after claim is paid.*

Dealer Information

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715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$140.00

Customer Information

LORI FORSLUND
3833 REDSTONE DR
JANESVILLE, Wisconsin 53548
United States
6082896302

Operation Line # 1

Flat Rate Code: 170014 Lippert Hydraulic - Adjustment at *Fault Code:* Improper Installation/Build Head*

Problem: Customer states there is water in their unit between the entry door and the dinette. About 18" square. Customer states that none of the slides were out when they check on unit. Customer also states they cannot see any visible water damage to ceiling or walls of unit.

Hours: .5

Cause: Slide adjustment needed on the door side slide, the top of the slide was not touching on the right side of the slide. *Amount:* 70.00

Remedy: Adjustments made to the slide, it is not closing correctly.

Sublet Repairs:
\$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 2

Flat Rate Code: 410002 Wiring Short/Ground - Rewire/Repair *Fault Code:* Improper Installation/Build

Problem: Customer states that they are having some electrical issues. There is something going on with the furnace where it will kick on but then other electrical things shut off. The overhead lights turned on by itself along with the radio turning on by itself.

Hours: .6

Cause: Wires loose on negative block

Amount: 84.00

Remedy: Removed the black air intake cover to gain access to negative block, tightened all the screws that hold the wires and tested furnace multiple times after. Light now stays off, customer will keep an eye on it. *Unsure on labor code- 1.2 hours to diagnos and fix. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #: