

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 11929

Date In:	25 APR 25	Author:	MGRAY
Promised Date:	02 MAY 25	Stock No:	11305
:	:	Year:	2025
Customer Name:	1020 - GRAND DESIGN	Manufacturer:	GRAND DESIGN
Address:	11333 COUNTY RD 2	Brand:	INFLUENCE
:	MIDDLEBURY, IN	Model:	3203GK
Postal/Zip:	46540	Miles/Hrs:	:
Phone#(res):	888-825-2820	Exterior Color:	:
Phone#(bus):	:	Unit Type:	FW-FIFTH WHEEL
Cell Phone:	:	License#:	:
Email:	NONE	Tag#:	:
Purchased Date:	01 FEB 25	:	:
Delivery Date:	05 FEB 25	:	:
InService Date:	:	:	:
Serial#:	573FS372XSAA20617	:	:

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*****
Job #   Description          JOB INFORMATION          Type Bill To
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WARR    COMPLAINT:  WARRANTY REPAIR 1 - WHEN THERE IS ANY    W    1020    GRAND
          WEIGHT ON THE REFER DOOR AT ALL, IT
          SQUEAKS WHEN OPENING..RIGHT SIDE DOOR
          WHEN CLOSING.
          CAUSE:      CMR states refer doors squeek when they
                      are used/moved.      Definitely the case,
                      refer doors are very squeaky upon
                      initial inspection. (1hr)
          CORRECTION: Greased hinge points on door. Shaved a
                      small amount of plastic off of the too
                      plastic trim face and that stopped the
                      screeching noise. Plastic on plastic
                      with minimal clearance.
WARR    COMPLAINT:  WARRANTY REPAIR 2 - COMPARTMENT DOORS ON W    1020    GRAND
          THE FRONT (PASS THROUGH COMPARTMENT) THE
          DOORS HAVE TO BE SLAMMED IN ORDER TO
          SHUT PROPERLY AND LATCH.
          CAUSE:      CMR States having to slam pass through
                      doors to get them to latch.
          CORRECTION: Adjusted latch on ODS pass through
                      storage door. Top latch wouldn't engage
                      very easily. Lubricated latch and catch
                      with penetrator oil w/PTFE. Latching
                      more easily now. DS pass through storage
                      door seems to latch under its own weight
                      just fine. (Side note, the latches are
                      called slam latches, the are meant to be
                      slammed to close.)
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Job #      Description      JOB INFORMATION      Type Bill To
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WARR      COMPLAINT:  WARRANTY REPAIR 3 - BEDROOM SIDE OF THE  W      1020      GRAND
           BATHROOM HAS SEAM TAPE COMING DOWN THATG
           NEEDS TO BE PUT BACK ON PROPERLY.ON THE
           VANITY. NOT SEAM TAPE.
           CAUSE:      Wallpaper on vanity corner pealed.
           CORRECTION:  Used spray adhesive, painted it on with
           brush, and laid it back down.
WARR      COMPLAINT:  WARRANTY REPAIR 4 - THERE IS A SMALL      W      1020      GRAND
           TEAR IN THE FLOOR THAT NEEDS TO BE
           LOOKED AT.
           CAUSE:      CMR states Flooring damage, Where? Found
           a visible scrape/tare in the kitchen
           area. Refer to a linoleum expert for
           options in repair or otherwise.
           CORRECTION:  ...
WARR      COMPLAINT:  WARRANTY REPAIR 5 - SOLAR PANEL SCREEN  W      1020      GRAND
           STATING NOT CONNECTING NEEDS TO KNOW
           WHAT THAT MEANS.
           CAUSE:      Screen above control panel is for the
           inverter. It says "communication fail"
           CORRECTION:  Had to download the manual for the
           inverter wfco.com and study the system.
           Unsure what caused the communication
           failure fault but it cleared when we
           cyxled the power to the coach. Turned
           off all the disconnects and unplugged
           shore power waited 1min and turned back
           on. No more fault.
WARR      COMPLAINT:  WARRANTY REPAIR 6 - SHELVES IN THE      W      1020      GRAND
           PANTRY CAME DOWN GD SENT CMR THE TAPE
           NEEDED TO REPAIR. CMR SILICONED SOME OF
           THE SITES TO PREVENT FURTHER DAMAGES.
           CAUSE:      Floating shelves in pantry, CMR used
           clear silicone to hold in place
           CORRECTION:  The loose shelves I used clear nova-flex
           which is similar to clear silicone,
           slightly more adhesive. Shelves should
           stay put now.
WARR      COMPLAINT:  WARRANTY REPAIR 7 - THE LIGHT SENSOR IN  W      1020      GRAND
           THE CORNER IS DAMAGED AND GD SENT NEW
           SENSOR TO CMR.
           CAUSE:      Motion sensor damaged request
           replacement with CMR provided part.
           CORRECTION:  Remove broken sensor, bundle of wires
           were zip-tie fastned with a screw about
           10" down in inaccessible area,
           originally thought might have to remove
           droor shelving to access. Used a
           90degree and extension to take apart.

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Replaced sensor and reinstalled in
original area. Working well.

1 COMPLAINT: CMR COULD NOT PUT LICENSE PLATE ON UNIT, E 17611 LINDG
WOULD LIKE US TO TAKE A LOOK AND SEE
WHERE TO PUT IT AS HE WAS CONCERNED ABOUT
PUTTING HOLES IN BACK WALL.
CAUSE: Request mount license plate.
CORRECTION: Used nylock nuts and foam pads to hold
it off the rear wall.

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Job#  Lab Code  Description    LABOUR    Mech Bill to    Hrs    Rate    Total
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ARR01 Z992      MISC LABOUR CODE (WARR RW    W-1020    0.50    140.00    70.00
ARR02 Z992      MISC LABOUR CODE (WARR RW    W-1020    0.50    140.00    70.00
ARR03 Z992      MISC LABOUR CODE (WARR RW    W-1020    0.50    140.00    70.00
ARR04 Z992      MISC LABOUR CODE (WARR RW    W-1020    0.34    140.00    47.60
ARR05 Z992      MISC LABOUR CODE (WARR RW    W-1020    0.50    140.00    70.00
ARR06 Z992      MISC LABOUR CODE (WARR RW    W-1020    0.50    140.00    70.00
ARR07 Z992      MISC LABOUR CODE (WARR RW    W-1020    0.50    140.00    70.00
   1 Z990      MISC LABOUR CODE (EXTE RW    E-17611    0.50    130.00    65.00
ARR04 Z992      MISC LABOUR CODE (WARR RW    W-1020    0.16    140.00    22.40
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Job #  Excode    Description    EXTRAS    bill to    Qty    Price    Total
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ARR07 M          LIGHTS FROM AMAZON    W-1020    0.00    0.00    0.00
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                        BILLINGS SUMMARY
Type Bill Id      Parts    Labour    Sublet    Extras    Tax    Total
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E   17611          0.00    65.00    0.00    0.00    3.58    68.58
W   1020          0.00    490.00    0.00    0.00    0.00    490.00

      Totals          0.00    555.00    0.00    0.00    3.58    558.58
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&k2S
&k0S