

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 11925B

Date In: 13 JUN 25 Author: DLUCAS
Promised Date: 13 NOV 25 Stock No: 11357
: Year: 2025
Customer Name: 1020 - GRAND DESIGN Manufacturer: GRAND DESIGN
Address: 11333 COUNTY RD 2 Brand: IMAGINE
: MIDDLEBURY, IN Model: 3100RD
Postal/Zip: 46540 Miles/Hrs: 0
Phone#(res): 888-825-2820 Exterior Color:
Phone#(bus): Unit Type: TT-TRAVEL TRAILER
Cell Phone: License#:
Email: NONE Tag#: PARTS INQUIRY: 103599
Purchased Date: 22 APR 25 :
Delivery Date: 12 JUN 25 :
InService Date: :
Serial#: 573TE3621S6654992 :

Job # Description JOB INFORMATION Type Bill To

WARR COMPLAINT: WARRANTY REPAIR 1 -light above DS love W 1020 GRAND
seat does not light up. Found a 15 amp
fuse blown, replaced it then switched
light on and the new fuse blew
CAUSE: Bad light fixture. I put a resettable
fuse in the fuse box, and checked the
voltage at the wires for the light and
it's at 13.4 volts. I checked the wiring
under the slide to make sure their
wasn't any damage and from what I can
see the wiring is fine. I hooked up a
different light fixture and left it on
for over two hours and it never popped
the fuse. Heather took pics for ordering
the light. Short in the light Wired a
different light up there and it is not
blowing a fuse and lights up. PLEASE
ORDER A NEW LIGHT COMPLETE PIC TAKEN
Install light fixture on ceiling in ds
slideout. After installing light
fixture, the fuse for that is still
blowing out. traced it back to the usb
charge port in the kitchen partition
wall that seperates the table and
recliners. Will need to remove the panel
on that wall. then reomove the
distrabution panel to access the wire
for replacement. then open up the under

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*****
Job #   Description           JOB INFORMATION           Type Bill To
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                belly to run a new wire from the panel
                to the usb charge port to eliminate the
                existing wire that has a dead short
                causing the fuse to blow. The fuse
                blowing seems to be related to the fact
                that it blows when walking around the
                kitchen area. Will need 18' of 12 gauge
                wire. 6 hours minimum for labor.
CORRECTION: WIRE WAS PINCHED IN UNDERBELLY, PULLED
                WIRE DOWN RECONNECTED WIRE TESTED, ALL
                GOOD. WARRANTY AUTH: 6 HOURS OF LABOR
WARR    COMPLAINT: WARRANTY REPAIR 2 - Routed out           W    1020    GRAND
                decorative slots below fireplace the
                finish is jagged and peeling
CAUSE:      Rough cut
CORRECTION: Used sandpaper and lightly sanded the
                edges
1        PER ANNA- SERVICE CALL TO MAPLEVIEW RESORT AND           I    SEP    POLIC
                CAMPGROUND SITE 81. SITES NOT NUMBERED PLEASE CALL
                CUSTOMER WILL MEET AT LODGE. FOR SERVICE CALL DUE TO
                THE PARTS NOT BEING IN FOR THE UNIT PRIOR TO THE
                SHOWTHRU-
2        COMPLAINT: Transferred to GRV*11925C on 13 JAN 26       W    1020    GRAND
                Estimate amount was 0.00 CUSTOMER STATES
                THAT THE ENTRANCE DOOR ON THE UNIT IS
                VERY HARD TO CLOSE- NEEDS TO BE LOOKED
                AT- MAY JUST BE THE STRIKER PLATE.
CAUSE:      Entrance door is hard to close.
CORRECTION: Door has to much camber. Use the the
                camber tool to straighten door. Tested
                good. REQUEST: 3.2

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Job # Part No Description           PARTS           Bill to Qty Price Total
*****
WARR0 82203708 COUNTERTOP 5/8 X 12 X 24 KUN W-1020           1 103.55 103.55
WARR0 82201487 LIGHT INTERIOR 21" 5000K COO W-1020           1 23.44 23.44

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Job# Lab Code Description LABOUR Mech Bill to Hrs Rate Total
*****
ARR01 Z992 MISC LABOUR CODE (WARR HOD W-1020 1.00 140.00 140.00
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ARR01 Z992 MISC LABOUR CODE (WARR HOD W-1020 1.00 140.00 140.00
ARR01 WARR MANUFACTURER WARRANTY JGK W-1020 0.00 140.00 0.00
ARR01 WARR MANUFACTURER WARRANTY JGK W-1020 0.50 140.00 70.00
ARR01 WARR MANUFACTURER WARRANTY JGK W-1020 1.00 140.00 140.00
ARR01 WARR MANUFACTURER WARRANTY TD W-1020 0.50 140.00 70.00
ARR01 WARR MANUFACTURER WARRANTY JS W-1020 1.00 140.00 140.00

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*****
Job#  Lab Code  Description  LABOUR  Mech Bill to    Hrs    Rate    Total
*****
ARR02 Z992      MISC LABOUR CODE (WARR HOD  W-1020    0.20   140.00   28.00
     2 WARR      MANUFACTURER WARRANTY  TD  W-1020    0.00   140.00    0.00
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Job #  Excode    Description  EXTRAS      bill to    Qty    Price    Total
*****
ARR01  SSE        SHOP SUPPLIES - EXTERNAL  W-1020    1.00    0.00    0.00
ARR01  FRT        FREIGHT FOR LIGHT WARR01  W-1020    1.00   17.10   17.10
ARR01  FRT        FREIGHT FOR COUNTER TOP   W-1020    1.00   38.95   38.95
ARR01  FRT        FREIGHT                   W-1020    1.00   17.14   17.14
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BILLINGS SUMMARY

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Type Bill Id      Parts    Labour    Sublet    Extras      Tax    Total
*****
W      1020          126.99   868.00    0.00     73.19    0.00   1,068.18
      Totals          126.99   868.00    0.00     73.19    0.00   1,068.18
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&k2S
&k0S