



Warranty Claim Form

Date: 6/5/2025

1127 Greenway RV Sales & Service
 8220 State Hwy 13 South
 Wisconsin Rapids, WI 54494
 United States
 Ph. 715-325-5170
 mail@greenwayrv.com

General Information

573FR3820N9921217
 Reflection 341RDS
 Retail Purchase Date: 4/13/2023
 Work Started: 5/22/2025
 Work Completed: 5/22/2025

Claim Status: Paid
 Dealer Work Order #: 11917
 Unit Offline Date: 5/19/2022

Claim #: 900701
 Labor: \$840.00
 Parts: \$9.04
 Shipping: \$0.00
 Total: \$849.04

Notes:

Dealer Information

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 Wisconsin Rapids, WI 54494
 United States

715-325-5170
 mail@greenwayrv.com
 Approved Labor Rate: \$140.00

Customer Information

STEVEN MCDONALD
 1340 32ND ST N
 WISCONSIN RAPIDS, Wisconsin
 54494
 United States
 715-572-0739

Operation Line # 1

Flat Rate Code: 540008 Ducting - Repair

Fault Code: Improper Installation/Build

Problem: Customer states that the furnace is not ducted properly. Customer states that it is causing the furnace to over heat. The unit needs to have duct work looked at and a possible additional heat register installed. GD case #00791843. States that in the front compartment, where duct hooks up to furnace, the duct was not attached at all. Under the unit, there is some ducting that is pinched and causing more issue with the furnace pushing out heat.

Hours: 6

Cause: Check furnace duct work. Customer saw some in the underbelly that is not going to any registers. *A m o u n t :* Those are heating the underbelly area by the holding tanks. Installed another vent and limit switch. Tested 840.00 better than before. Ran for 25 mins before tripping high limit. Going to try another circuit board to see if we can achieve longer run time.

Remedy: Ended up pulling out the furnace to add 2 more ducts to the system. One to the bedroom and one *S u b l e t* to the kitchen. Put everything back together and tested. Ran 2 tests and it ran up to temp without hitting the *R e p a i r s :* limit switch. Didn't need to use a different circuit board. \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	6.76
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	2.28