

GREENEWAY, INC.  
8220 STATE HWY 13 SOUTH  
WISCONSIN RAPIDS WI  
US  
54494  
(715) 325-5170

WORK ORDER # 11917

Date In: 23 APR 25 Author: KOTT  
Promised Date: 31 DEC 25 Stock No:  
: Year: 2022  
Customer Name: 16972 - MCDONALD, STEV Manufacturer: GRAND DESIGN  
Address: 1340 32ND STREET N Brand: REFLECTION FW  
: WISCONSIN RAPIDS, WI Model: 341RDS  
Postal/Zip: 54494 Miles/Hrs: 730769  
Phone#(res): (715) 572-6338 Exterior Color:  
Phone#(bus): Unit Type: FW-FIFTH WHEEL  
Cell Phone: License#:  
Email: MACDONALDM@USA.NET Tag#: WP DB  
Purchased Date: :  
Delivery Date: :  
InService Date: :  
Serial#: 573FR3820N9921217 :

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Job # Description JOB INFORMATION Type Bill To  
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1 COMPLAINT: CUSTOMER STATES THAT THE FURNACE IS NOT W 1020 GRAND  
DUCTED CORRECTLY- CUSTOMER STATES THAT  
IT IS CAUSING THE FURNACE TO OVER HEAT-  
THE UNIT NEEDS TO HAVE DUCTED WORK  
LOOKED AT AND A POSSIBLE ADDITIONAL HEAT  
REGISTER INSTALLED- GD CASE - STATES  
THAT IN THE FRONT COMPARTMENT, WHERE  
DUCT HOOKS UP TO FURNACE, THE DUCT WAS  
NOT ATTACHED AT ALL. UNDER THE UNIT,  
THERE IS SOME DUCTING THAT IS PINCHED  
AND CAUSING MORE ISSUE WITH THE FURNACE  
PUSHING OUT HEAT.  
CAUSE: Check furnace duct work. Customer saw  
some in the underbelly not going to any  
registers. Those are heating the  
underbelly area by the holding tanks.  
Installed another vent and limit switch.  
Tested better than before. Ran for 25  
minutes before tripping high limit.  
Going to try another curcuit board to  
see if we can achieve longer run time.  
NEED 7 HRS FOR REPAIR. GD CASE #  
00791843  
CORRECTION: So i ended up pulling out the furnace to  
add 2 more ducts to the system. One to  
the bedroom and one to the kitchen. Put  
everything back together, then tested  
again. Ran 2 tests, and it ran up to

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Job #   Description           JOB INFORMATION           Type Bill To
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temp without hitting the limit switch.
Didn't need to use a different curcuit
board. Tested good.
2      GRAND DESIGN CASE NUMBER: 00791843           E      16972  MCDON
3      COMPLAINT:  Transferred to GRV*11917B on 16 MAY 25   E      16972  MCDON
          Estimate amount was 0.00 CMR STATES THEY
          HIT A PIECE OF RUBBER ON THE INTERSTATE
          AND TORE UP SOME OF THE INSILATION ON
          THE UNDERNEATH AND RIPPED A WIRE OFF.
          THE WIRE IS TUCKED UP UNDER THE UNIT.
          UNDER FRONT MOST COMPARTMENT. ALSO HAS
          THE INSILATION SHOVED BACK UP THERE. `
          *INSURANCE CLAIM*
          CAUSE:  Inspection of underbelly. Road debris
          damage. Underbelly torn open. Battery
          disconnect wires were ripped off the
          disconnect. One cross member got bent
          back from debris. Battery wires are
          pulled out from curcuit breakers in
          front storage area. New wires will need
          tobe installed. Wires are 6 awg. 2 sets
          of wire at 9'. Underbelly would need
          replacing all the way back to rear axle.
          Underbelly material has a felt backing.
          20' x 6'. Will also need new battery
          disconnect. Has a Crack in it. Wire is
          2.80 per foot.
          CORRECTION: ESTIMATE ONLY
4      COMPLAINT:  Transferred to GRV*11917B on 16 MAY 25   E      16972  MCDON
          Estimate amount was 0.00 CMR STATES THAT
          THE DISPLAY ON THE AUTO LEVELER DOES NOT
          SHOW *HAS ROUTE 66*
          CAUSE:  Check auto leveler display. No read out.
          CORRECTION: Removed display and unplug. Then it
          reset. Reinstalled.
5      COMPLAINT:  Transferred to GRV*11917B on 16 MAY 25   E      16972  MCDON
          Estimate amount was 0.00 CMR STATES THE
          DS SLIDE OUT IS NOT WORKING. CMR STATES
          THEY HAD TO PUSH IT IN TO GET IT TO
          CLOSE. LUBED THE SLIDE AND SEEMS TO BE
          WORKING PROPERLY.
          CAUSE:  Test ds slide for operation. Customer
          says it wouldn't work until they lubed
          it. Ran slide in and out a couple of
          times. It does sound a little rough. Has
          the schwin tech system. Has some bearing
          block issues. Should have the system
          replaced. Pics uploaded.
          CORRECTION: ...

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6 Transferred to GRV\*11917B on 16 MAY 25 Estimate E 16972 MCDON  
 amount was 0.00 REPAIR THE UNDERBELLY, WIRING,  
 BATTERY DISCONNECT-

1005 COMPLAINT: Transferred to GRV\*11917B on 16 MAY 25 E 16972 MCDON  
 Estimate amount was 0.00 RETAIL CUSTOMER  
 REPAIR 01 when walking by customers  
 unit, happen to see damage in the roof  
 me.brane.

CAUSE: Check roof for damage. Found several  
 areas that are exposed. Pics uploaded.

CORRECTION: Put eternabond tape on roof where it was  
 exposed to the elliments.

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Job #	Part No	Description	PARTS	Bill to	Qty	Price	Total
6	82205384	KILL SWITCH - SOP: BATTE	E-16972		0	33.70	0.00
1	109474	SUBURBAN DUCT COLLAR	W-1020		1	3.38	3.38
1	51708552	FLEXIBLE DUCTING 4" (SOL	W-1020		1	2.28	2.28
5	640829	SLIDE OUT MECHANISM 38 X	E-16972		0	905.65	0.00
6	EST	UNDERBELLY MATERIAL PN:1	E-16972		0	0.00	0.00
6	EST	WIRING	E-16972		0	0.00	0.00
6	EST	CROSS MEMBER- PN: 120873	E-16972		0	0.00	0.00
1005	891991000533	ETERNABOND WHITE	E-16972		0	3.27	0.00
1	109474	SUBURBAN DUCT COLLAR	W-1020		1	3.38	3.38

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Job#	Lab Code	Description	LABOUR	Mech	Bill to	Hrs	Rate	Total
1	Z990	MISC LABOUR CODE (EXTE	TD		W-1020	0.00	140.00	0.00
3	Z990	MISC LABOUR CODE (EXTE	TD		E-16972	0.00	130.00	0.00
4	Z990	MISC LABOUR CODE (EXTE	TD		E-16972	0.00	130.00	0.00
5	Z990	MISC LABOUR CODE (EXTE	TD		E-16972	0.00	130.00	0.00
1	Z990	MISC LABOUR CODE (EXTE	TD		W-1020	0.68	140.00	95.20
3	Z990	MISC LABOUR CODE (EXTE	TD		E-16972	0.00	130.00	0.00
4	Z990	MISC LABOUR CODE (EXTE	TD		E-16972	0.00	130.00	0.00
5	Z990	MISC LABOUR CODE (EXTE	TD		E-16972	0.00	130.00	0.00
3	Z990	MISC LABOUR CODE (EXTE	TD		E-16972	0.00	130.00	0.00
1	Z990	MISC LABOUR CODE (EXTE	TD		W-1020	0.13	140.00	18.20
3	Z990	MISC LABOUR CODE (EXTE	TD		E-16972	0.00	130.00	0.00
1	Z990	MISC LABOUR CODE (EXTE	TD		W-1020	0.06	140.00	8.40
5	Z990	MISC LABOUR CODE (EXTE	TD		E-16972	0.00	130.00	0.00
1	Z990	MISC LABOUR CODE (EXTE	TD		W-1020	0.13	140.00	18.20
1	Z990	MISC LABOUR CODE (EXTE	TD		W-1020	0.00	140.00	0.00
1	Z990	MISC LABOUR CODE (EXTE	TD		W-1020	0.00	140.00	0.00
1	Z990	MISC LABOUR CODE (EXTE	TD		W-1020	0.00	140.00	0.00
5	Z990	R&R SCHWINTEK SYSTEM			E-16972	0.00	130.00	0.00
6	Z990	R&R UNDERBELLY MATERIA			E-16972	0.00	130.00	0.00
6	Z990	R&R WIRING AND BATTERY			E-16972	0.00	130.00	0.00
6	Z990	TRANSPORT UNIT&FROM BD			E-16972	0.00	130.00	0.00
3	Z990	MISC LABOUR CODE (EXTE	TD		E-16972	0.00	130.00	0.00
1	Z990	MISC LABOUR CODE (EXTE	TD		W-1020	0.00	140.00	0.00

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*****
Job#  Lab Code  Description      LABOUR   Mech Bill to      Hrs      Rate      Total
*****
   1  Z990      MISC LABOUR CODE (EXTE TD  W-1020      0.00     140.00      0.00
   1  Z990      MISC LABOUR CODE (EXTE TD  W-1020      0.00     140.00      0.00
1005  Z990      MISC LABOUR CODE (EXTE TD  E-16972     0.00     130.00      0.00
1005  Z990      MISC LABOUR CODE (EXTE TD  E-16972     0.00     130.00      0.00
1005  Z990      MISC LABOUR CODE (EXTE TD  E-16972     0.00     130.00      0.00
   1  Z990      MISC LABOUR CODE (EXTE TD  W-1020      0.00     140.00      0.00
   1  Z990      MISC LABOUR CODE (EXTE TD  W-1020      0.00     140.00      0.00
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Job #  Sublet Description      SUBLET      bill to      Vendor      Total
*****
   6  CROSSMEMBER WELDING      E-16972     1763-CRANKY JA      0.00
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*****
Job #  Excode      Description      EXTRAS      bill to      Qty      Price      Total
*****
   1  SSE          SHOP SUPPLIES - EXTERNAL  W-1020      1.00      0.00      0.00
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BILLINGS SUMMARY

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Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
*****
W      1020          9.04      140.00      0.00      0.00      0.00      149.04
*****
Totals          9.04      140.00      0.00      0.00      0.00      149.04
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&k2S  
&k0S