



# Warranty Claim Form

Date: 8/15/2025

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States  
Ph. 715-325-5170  
mail@greenwayrv.com

### General Information

573FR3126R3348424  
Reflection 270BN  
Retail Purchase Date: 4/15/2024  
Work Started: 7/11/2025  
Work Completed: 7/11/2025

Claim Status: Paid  
Dealer Work Order #: 11907  
Unit Offline Date: 10/25/2023

Claim #: 912640  
Labor: \$84.00  
Parts: \$217.40  
Shipping: \$14.16  
Total: \$340.64

Notes: 8/7 Control box and harness were returned. EM dealer. Control box was authorized by SRT, Scott McDaniel No VCB not the issue. "\*Line 1 is Pending part return and testing of the 430153 CONTROL BOX. When Returning parts, please include a copy of the CLAIM in the box with the part. Once the part has shipped, please provide the tracking number in the dealer notes section of your claim, add any return freight charges you may have incurred to your Requested Shipping Total box, and then put the claim back into submitted status to be processed. Return to the VCB address: Grand Design RV 5200 Hoffman St Elkhart, IN 46516" 7/23 DW Sg 4/28/25 This unit has open recalls and must be repaired according to Federal Law before customer takes delivery. 910041 - Reflection Receipt 23v-788/2023 Please hold all parts for a minimum of 30 days after claim is paid

### Dealer Information

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States

715-325-5170  
mail@greenwayrv.com  
Approved Labor Rate: \$140.00

### Customer Information

Bradley Leverance  
1681 Bittersweet Dr  
Rudolph, Wisconsin 54475  
United States  
715-570-6232

### Operation Line # 1

Flat Rate Code: 120021 Brakes - R & R ABS Controller

Fault Code: Component Failure

Problem: Matt looked at with customer, believes it may have a bad abs board.

Hours: .6

Cause: diagnose the abs brake system. Not getting any power to the brakes or turn signals. Tried testing power to brakes, but it set off an alarm on control board. The system is made by precision circuits.

Amount: 84.00

Remedy: R&R control board.

Sublet Repairs:  
\$0.00

Manufacturer #: Precision Circuit

Model #: 1

Serial #: 1

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
430153 CONTROL BOX 7 WAY BATTERY 5TH WHEEL	CONTROL BOX 7 WAY BATTERY 5TH WHEEL		1	1	217.40
120310 ABS MAIN WIRE HARNESS 50'	ABS MAIN WIRE HARNESS 50'		1	1	0.00

**Operation Line # 2**

*Flat Rate Code:* 950003 Misc. Charges - Handling Fee

*Fault Code:* No Problem Identified

*Problem:* handling fee for invoice 1412788

*Hours:* 0

*Cause:* handling fee for invoice 1412788

*Amount:* 0.00

*Remedy:* handling fee for invoice 1412788

*Sublet Repairs:* \$25.08

*Manufacturer #:*

*Model #:*

*Serial #:*