



Warranty Claim Form

Date: 8/20/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573FR3820R9925547

Reflection 324MBS

Retail Purchase Date: 10/11/2024

Work Started: 8/4/2025

Work Completed: 8/4/2025

Claim Status: Paid

Dealer Work Order #: 11903

Unit Offline Date: 11/30/2023

Claim #: 919709

Labor: \$224.00

Parts: \$333.66

Shipping: \$32.16

Total: \$627.28

Notes:

Dealer Information

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8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$140.00

Customer Information

CHRISTOPHER KARNATZ
700 OAK DR
JEFFERSON, Wisconsin 53549
United States
9209887632

Operation Line # 1

Flat Rate Code: 420001 Lights (Exterior) - R&R Marker Light *Fault Code:* Improper Installation/Build

Problem: Marker light in the side of the unit is not working. DS of unit.

Hours: .6

Cause: Front DS amber marker light strobing and flickering. Bad wiring connection behind marker light.

A m o u n t :
84.00

Remedy: Went to test marker lights and found the battery drained to 2v. This kind of deep discharge harms *S u b l e t* the battery. Connected the Victron smart charge to it while performing brake and bearing service. Gave *R e p a i r s :* battery a recondition charge. Disassembled DS front marker light fixture. Whole assembly was full of water. \$0.00 Let it dry out. Checked wiring connections, found one connection to be questionable, replace connector, working as it should now. Reassembled light fixture and cleaned up and reapplied sealants. Repeated cleaning and resealing on the opposite side fixture as well.

Manufacturer #:

Model #:

Serial #:

Operation Line # 2

Flat Rate Code: 560027 Baggage - R&R Door

Fault Code: Improper Installation/Build

Problem: Replace ODS baggage door.

Hours: 1

Cause: Baggage door is deformed on ODS. Compartment door won't stay latched.

Amount: 140.00

Remedy: Door and door frame require replacement. 25 x 34.5 in. 1.5 hours for door and frame.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Part

Description

R e t u r n
Tag #

Qty

Units

Amount

562016 DOOR BAGGAGE 725 BAG 34.5 X 25 RD4 SD TH 34.5X25 BK VXNHG F1x2 27A WSPL MB0023 SOL LK737 PNCH	1	1	324.68
960204 Miscellaneous Part for claim use only	1	1	8.98

Operation Line # 3

Flat Rate Code: 950003 Misc. Charges - Handling Fee

Fault Code: No Problem Identified

Problem: invoice 1426299

Cause: invoice 1426299

Remedy: invoice 1426299

Hours: 0

Amount: 0.00

Sublet Repairs: \$37.46

Manufacturer #:

Model #:

Serial #: