

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 11903

Date In:	18 APR 25	Author:	MGRAY
Promised Date:	07 AUG 25	Stock No:	11031
:	:	Year:	2024
Customer Name:	12665 - KARNATZ, CHRIS	Manufacturer:	GRAND DESIGN
Address:	700 OAK DR	Brand:	REFLECTION FW
:	JEFFERSON, WI	Model:	324MBS
Postal/Zip:	53549	Miles/Hrs:	:
Phone#(res):	920-988-7632	Exterior Color:	:
Phone#(bus):	:	Unit Type:	FW-FIFTH WHEEL
Cell Phone:	:	License#:	:
Email:	KARNATZ.CHRIS@GMAIL.CO	Tag#:	DB 4/30 - apt 7/31
Purchased Date:	20 SEP 24	:	:
Delivery Date:	11 OCT 24	:	:
InService Date:	:	:	:
Serial#:	573FR3820R9925547	:	:

Job #	Description	JOB INFORMATION	Type	Bill To
1	COMPLAINT:	marker light in the side of the unit not working. ds of unit	1020	GRAND
	CAUSE:	Front DS amber marker light strobing and flickering. Bad wiring connection behind marker light. Removed crimp connector and applied a wago connector, staying on solid now.		
	CORRECTION:	Went to test marker lights and found the battery drained to 2v. This kind of deep discharge harms the battery. Connected the Victron smart charger to it while performing the brake and bearing service. Gave battery a recondition charge. Disassembled DS front marker 1 light fixture. Whole assembly was full of water. Let it dry out. Checked wiring connections, found one connection to be questionable, replaced connector, working as it should now. Reassembled light fixture, cleaned up and reapplied sealants. Repeated the cleaning and resealing to the opposite side fixture. REQUESTING 1 HOUR WARRANTY AUTH .60 HOURS		
BBI	COMPLAINT:	Transferred to GRV*11903B on 30 APR 25	E	12665 KARNA
		Estimate amount was 0.00 BRAKE AND BEARING INSPECTION - MAKE SURE EVERYTHING IS GREASED OR NOTED IF		

Continued on page 2

Work Order : 11903

```

*****
Job #   Description           JOB INFORMATION           Type Bill To
*****
NEEDED. APPROVED TO DO IF NEED TO BE
DONE.
CAUSE:   Request brake and bearing inspection.
CORRECTION: Brakes are still nearly new, not much
            brake dust present.      Grease in
            bearings are still red and tacky. Looks
            lightly used. A clean and repack is not
            necessary for many more miles yet. Like
            new condition.      Pumped 1 shot of
            fresh grease in each wheel hub.
WARR COMPLAINT: WARRANTY REPAIR 1 - Replace ODS baggage W   1020   GRAND
            door
CAUSE:   Baggage door deformed on ODS.
            Compartment door won't stay latched.
            Door and door frame require replacement.
            25x34.5 in, Unknown cause, (1.5hr)
CORRECTION: REQUESTING 1.5 HOURS WARRANTY AUTH: 1
            HOURS   REPLACED. TESTED WELL.

```

```

*****
Job # Part No Description      PARTS           Bill to Qty Price Total
*****
WARR0 82202016 DOOR BAGGAGE 725 BAG 34.5 X W-1020 1 324.68 324.68
WARR0 146878 NOVALEX SEALANT TRANSLUCENT W-1020 1 11.23 11.23

```

```

*****
Job# Lab Code Description LABOUR Mech Bill to Hrs Rate Total
*****
BBI BBI BEARING BRAKE INSPECTI RW E-12665 0.00 140.00 0.00
1 Z990 MISC LABOUR CODE (EXTE RW W-1020 1.00 140.00 140.00
BBI BBI BEARING BRAKE INSPECTI RW E-12665 0.00 140.00 0.00
ARR01 Z992 MISC LABOUR CODE (WARR RW W-1020 0.50 140.00 70.00
ARR01 Z992 MISC LABOUR CODE (WARR RW W-1020 0.50 140.00 70.00

```

```

*****
Job # Excode Description EXTRAS bill to Qty Price Total
*****
1 SSE SHOP SUPPLIES - EXTERNAL W-1020 1.00 0.00 0.00
ARR01 FRT FREIGHT FOR JOB WARR01 W-1020 1.00 69.62 69.62

```

```

*****
BILLINGS SUMMARY
Type Bill Id Parts Labour Sublet Extras Tax Total
*****
W 1020 335.91 280.00 0.00 69.62 0.00 685.53
Totals 335.91 280.00 0.00 69.62 0.00 685.53

```

Continued on page 3

Work Order : 11903

&k2S
&k0S