



Alix Mongiat <alix@dealer-advisors.com>

Fwd: 2264757 : 4X4TPUS23SP103996 - GREENEWAY INC

Annette Ruiz <aruiz@forestriverinc.com>
To: Alix Mongiat <alix@dealer-advisors.com>

Thu, Apr 17, 2025 at 10:13 AM

Good morning,

My apologies I do not know why I put that I must have been working on a different claim and mixed it up ,I will authorize this at flat rate .30

Thank you.

Annette Ruiz

Puma & XLE Warranty

aruiz@forestriverinc.com

Phone: 574-642-1626

Office hours: 7am-4pm M-F EST

From: Alix Mongiat <alix@dealer-advisors.com>
Sent: Thursday, April 17, 2025 10:10 AM
To: Annette Ruiz <aruiz@forestriverinc.com>
Subject: Fwd: 2264757 : 4X4TPUS23SP103996 - GREENEWAY INC

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Good morning Annette,

The dealership is wondering why this form would need to be filled out if they just had to adjust the flow on the water heater? The pressure to the shower was low which lead to the flow needing to be adjusted. The tech came to this conclusion when he tested the faucet in the kitchen, bathroom and the shower head. When he had seen that the pressure was low in the shower, that is when he had realized the flow needed to be adjusted to get the right pressure to allow the hot water to flow properly to the shower.

Thank you,

----- Forwarded message -----

From: **Greeneway Warranty** <greeneway@dealer-advisors.com>
Date: Tue, Apr 15, 2025 at 1:47 PM
Subject: Fwd: 2264757 : 4X4TPUS23SP103996 - GREENEWAY INC
To: Alix Mongiat <alix@dealer-advisors.com>

----- Forwarded message -----

From: **Annette Ruiz** <aruiz@forestriverinc.com>
Date: Tue, Apr 15, 2025, 1:37 PM
Subject: 2264757 : 4X4TPUS23SP103996 - GREENEWAY INC
To: greeneway@dealer-advisors.com <greeneway@dealer-advisors.com>
Cc: Gretchen Gonzalez <ggonzalez@forestriverinc.com>

Good afternoon,

Please complete diagnostics form attached for vendor review

DEALER DO NOT PLACE ANY PARTS ORDER

Thank you.

Annette Ruiz

Puma & XLE Warranty

aruiz@forestriverinc.com

Phone: 574-642-1626

Office hours: 7am-4pm M-F EST

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Alix Mongiat

Warranty Administrator

iClaims Services

www.iclaimsservices.com

A Route 66/RVSurance Affiliate Company

906.201.2399

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