

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497
 GREENEWAY INC
 DBA GREENEWAY RV SALES & SERVICE
 8220 STATE HWY 13 SOUTH
 WISCONSIN RAPIDS, WI 54494
 USA

CLAIM STATUS Paid
 CLAIM 2264757
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 4X4TPUS23SP103996
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 420 / 420
 ITEM # PUT402LFT
 DEALER RO # 11891
 CLAIM START DATE 04/15/2025
 CLAIM END DATE 04/17/2025

Labor rate: \$140.00

OWNER INFORMATION

DAWN BERG
 153 HAWICK ST
 Rockton, IL 61072
 USA

Retail Date of Purchase 10/18/2024 WARRANTY EXPIRATION DATE 10/18/2025

Claim Line Details

Labor

Line# 1	Operation Code 70-222-01-00-002723	Operational Description Girard Water Heater Water Flow Meter - Appliances/Water Heater (Girard)/ Replace/No Tread Code
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Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-04-15 13:29:53 :: Complaint: Customer states that their water heater is not working properly. It has an E1 code the other day and today it had an FD code. Customer stated they have reset it 3 times today and still cannot get hot water. Would like diagnosed and repairs in field if possible. Cause: Water flow issue. Correction: Water was super cold, I turned the flow of water down and explained to the customer and showed him the flow valve. Additional Note : greeneway@dealer-advisors.com, 2025-04-15 13:31:11 :: No good repair code.

Model# 1	Dlr Sub Hrs	0.70	Sub Labor Amt	\$98.00
Serial# 1	Appr Hrs	0.30	Appr Labor Amt	\$42.00

Notes

warranty diagnostics form sent via email to be completed for vendor reeviw
 flat rate to adjust

Submitted	Labor Amt	\$98.00	Approved	Labor Amt	\$42.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$98.00		Total	\$42.00

DEALER _____ DATE _____
 SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
 SIGNATURE

All repairs described have been inspected and are satisfactory.