



Warranty Claim Form

Date: 11/20/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573FS4429NAA12328

Solitude 390RK

Retail Purchase Date: 6/21/2023

Work Started: 10/27/2025

Work Completed: 10/27/2025

Claim Status: Paid

Dealer Work Order #: 11874

Unit Offline Date: 5/2/2022

Claim #: 945282

Labor: \$168.00

Parts: \$31.88

Shipping: \$28.32

Total: \$231.88

Notes: *2nd Request LINE 2 please provide axle tags mls 11/13 *LINE 1 you dont have enough brackets added for parts is this completed? LINE 2 please provide axle tags mls 11/12 cc-6/2/25 how many steps were effected will need pictures of bracket installed Please hold parts for 30 days after claim is filedPlease hold parts for 30 days after claim is filed

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170

mail@greenwayrv.com

Approved Labor Rate: \$140.00

Customer Information

Larry Walsh

4470 Cockrell Road
Freeport, Illinois 61032
United States

815-985-4165

Operation Line # 1

Flat Rate Code: 910048 Recalls/Field Campaign - Solitude Interior *Fault Code:* Recall
Step 25V-061/2025-077

Problem: Recall 25V-061

Hours: .9

Cause: Recall 25V-061

Amount: 126.00

Remedy: Will need to repair steps based on the mfg recall

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag</u> <u>#</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
961989 SCREW 8 X 3/4 RD WASHER QUAD TYPE 17 BLACK	SCREW 8 X 3/4 RD WASHER QUAD TYPE 17 BLACK		36	1	2.34
693414 STEP TREAD ANGLE BRACKET 16GA GALV BLK RECALL 910048	STEP TREAD ANGLE BRACKET 16GA GALV BLK RECALL 910048		4	1	29.54

Operation Line # 2

Flat Rate Code: 910039 Recalls/Field Campaign - Curt Axle U-Bolt *Fault Code:* Recall
Torque 23V-490/2023-395 910039

Problem: Recall 23V-490

Hours: .3

Cause: Recall 23V-490

Amount: 42.00

Remedy: Repair to mfg specs

Sublet Repairs: \$0.00

Manufacturer #: 1

Model #: 1

Serial #: 1

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
961751 LIPPERT LABOR ONLY	LIPPERT LABOR ONLY		1	1	0.00

Operation Line # 3

Flat Rate Code: 950003 Misc Charges - Packaging/Handling *Fault Code:* No Problem Identified
Fee

Problem: Invoice 1427561 - \$3.41 Invoice 1424279 - \$0.27

Hours: 0

Cause: Invoice 1427561 - \$3.41 Invoice 1424279 - \$0.27

Amount: 0.00

Remedy: Invoice 1427561 - \$3.41 Invoice 1424279 - \$0.27

Sublet Repairs: \$3.68

Manufacturer #:

Model #:

Serial #: