

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 11874

Date In:	07 APR 25	Author:	MZYWICKI
Promised Date:	25 DEC 25	Stock No:	10673
:	:	Year:	2022
Customer Name:	94813 - WALSH, KELLIE	Manufacturer:	GRAND DESIGN
Address:	4470 COCKRELL ROAD	Brand:	SOLITUDE
:	FREEPORT, IL	Model:	390RK
Postal/Zip:	61032	Miles/Hrs:	0
Phone#(res):	815-985-4165	Exterior Color:	:
Phone#(bus):	815-282-8888	Unit Type:	FW-FIFTH WHEEL
Cell Phone:	:	License#:	:
Email:	SHZNUTS@HOTMAIL.COM	Tag#:	DB: 5/23
Purchased Date:	10 JUN 23	:	:
Delivery Date:	21 JUN 23	:	:
InService Date:	:	:	:
Serial#:	573FS4429NAA12328	:	:

Job #	Description	JOB INFORMATION	Type	Bill To
1	COMPLAINT:	CUSTOMER HAD PREVIOUSLY HAD US LOOK AT THE ENTRY DOOR OF THEIR UNIT- SEE JOES CAUSE AND CORRECTION- CAUSE: the main entry door was install in correctly the main door was to close to striker plate not latching I also added extra photos in work order CORRECTION: I added 8 screws into framework of entry door to pull framework back to allow clearance for entry door to close properly the door is now latching- CUSTOMER SCHEDULED THE APPOINTMENT ON MAY 9TH 2024- WE WENT OUT AND LOOKED AT THE UNIT ON 5/28/2024- CUSTOMER CALLED IN AGAIN IN JUNE STATING THAT THE DOOR IS STILL NOT OPERATING CORRECTLY- CUSTOMER WAS CLOSING UNIT FOR THE SEASON AND WOULD NOT BE ABLE TO RELOOK AT THE UNIT UNTIL THE FOLLOWING SEASON.	W	1020 GRAND
	CAUSE:	pics taken of entry door was installed incorrectly and won't shut because the latch is to close to striker plate wider gap at top than bottom of soor like it sagging will need newentry door with decals. WILL NEED 1 HR FOR REPAIR. PREVIOUSLY ADJUSTED BY TECH AND WORKED TEMPORARLY, DOOR WAS INSTALLED INCORRECTLY FROM THE START.		

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Work Order : 11874

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Job #   Description                JOB INFORMATION                Type Bill To
*****
CORRECTION: Will need new entry door with decals and
            entry door screw covers .....
2   COMPLAINT:  UNIT HAS RECALL # 25V-061, WILL NEED TO W    1020    GRAND
            PERFORM REPAIR.
            CAUSE:  WILL NEED TO REPAIR STEPS BASED ON THE
                    MFG RECALL.
3   COMPLAINT:  UNIT HAS RECALL 23V-490 WILL NEED TO W    1020    GRAND
            PERFORM RECALL FROM MFG.
            CAUSE:  RECALL 23V-490 REPAIR TO MFG SPECS.

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Job # Part No  Description                PARTS                Bill to  Qty    Price    Total
*****
2     822093414 STEP TREAD ANGLE BRACKET 16 W-1020          0      7.38     0.00
2     822061989 SCREW 8 X 3/4 RD WASHER QUA W-1020          0      0.07     0.00
1     82201232  DOOR ENTRANCE 8070R 30 X 78 W-1020          0    550.82     0.00
1     822011641 DC 13 RH Solitude 2021 W-1020            0     20.59     0.00
1     82201637  DC 11 RH SOLITUDE 2021 W-1020            0     11.83     0.00
1     822011666 DC 13 RH Solitude 2021 W-1020            0     12.17     0.00

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Job# Lab Code  Description                LABOUR    Mech Bill to    Hrs    Rate    Total
*****
1 Z992        MISC LABOUR CODE (WARR JS W-1020      0.50   140.00    70.00
2 Z992        MISC LABOUR CODE (WARR W-1020      0.00   140.00     0.00
3 Z992        MISC LABOUR CODE (WARR W-1020      0.00   140.00     0.00

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Job # Excode   Description                EXTRAS                bill to    Qty    Price    Total
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1 SC          SERVICE CALL W-1020      1.00     3.75     3.75
1 SSE         SHOP SUPPLIES - EXTERNAL W-1020     1.00     0.00     0.00

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BILLINGS SUMMARY
Type Bill Id    Parts    Labour    Sublet    Extras    Tax    Total
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W    1020        0.00     70.00     0.00     3.75     0.00     73.75
Totals          0.00     70.00     0.00     3.75     0.00     73.75

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&k2S
&k0S