

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 11874

Date In:	07 APR 25	Author:	DLUCAS
Promised Date:	31 DEC 25	Stock No:	10673
:	:	Year:	2022
Customer Name:	94813 - WALSH, KELLIE	Manufacturer:	GRAND DESIGN
Address:	4470 COCKRELL ROAD	Brand:	SOLITUDE
:	FREEPORT, IL	Model:	390RK
Postal/Zip:	61032	Miles/Hrs:	0
Phone#(res):	815-985-4165	Exterior Color:	:
Phone#(bus):	815-282-8888	Unit Type:	FW-FIFTH WHEEL
Cell Phone:	:	License#:	:
Email:	SHZNUTS@HOTMAIL.COM	Tag#:	DB: 5/23
Purchased Date:	10 JUN 23	:	:
Delivery Date:	21 JUN 23	:	:
InService Date:	:	:	:
Serial#:	573FS4429NAA12328	:	:

```
*****
Job #   Description                JOB INFORMATION                Type Bill To
*****
1      COMPLAINT:  CUSTOMER HAD PREVIOUSLY HAD US LOOK AT      W    1020   GRAND
                THE ENTRY DOOR OF THEIR UNIT- SEE JOES
                CAUSE AND CORRECTION- CAUSE: the main
                entry door was install in correctly the
                main door was to close to striker plate
                not latching I also added extra photos
                in work order CORRECTION: I added 8
                screws into framework of entry door to
                pull framework back to allow clearance
                for entry door to close properly the
                door is now latching- CUSTOMER SCHEDULED
                THE APPOINTMENT ON MAY 9TH 2024- WE WENT
                OUT AND LOOKED AT THE UNIT ON 5/28/2024-
                CUSTOMER CALLED IN AGAIN IN JUNE STATING
                THAT THE DOOR IS STILL NOT OPERATING
                CORRECTLY- CUSTOMER WAS CLOSING UNIT FOR
                THE SEASON AND WOULD NOT BE ABLE TO
                RELOOK AT THE UNIT UNTIL THE FOLLOWING
                SEASON.
                CAUSE:  pics taken of entry door was installed
                incorrectly and won't shut because the
                latch is to close to striker plate wider
                gap at top than bottom of soor like it
                sagging will need newentry door with
                decals
                CORRECTION: INSTALLED NEW DOOR AND TESTED ALL GOOD
2      COMPLAINT:  UNIT HAS RECALL # 25V-061, WILL NEED TO      W    1020   GRAND
                PERFORM REPAIR.
```

Continued on page 2

Work Order : 11874

```

*****
Job #   Description                JOB INFORMATION                Type Bill To
*****
      CAUSE:      install recall brackets on inside steps
                  I also had taken pics of refrigerator
                  door on right side lower door needs
                  replacing be bent and hinges too
      CORRECTION: all recall step brackets have been
                  installed
3      COMPLAINT: UNIT HAS RECALL 23V-490 WILL NEED TO      W      1020      GRAND
                  PERFORM RECALL FROM MFG. THIS IS THE
                  AXLE RECALL-
      CAUSE:      pics taken of axles and tags
      CORRECTION: all u bolt nuts are torqued at 90 ft lbs
SC      CUSTOMER REQUESTS SERVICE CALL TO PETENWELL COUNTY  E      94813      WALSH
      PARK SITE 20

```

```

*****
Job # Part No   Description                PARTS                Bill to   Qty    Price    Total
*****
2      822093414 STEP TREAD ANGLE BRACKET 16 W-1020          4        7.38    29.52
2      822061989 SCREW 8 X 3/4 RD WASHER QUA W-1020          36        0.07     2.52
1      82201232  DOOR ENTRANCE 8070R 30 X 78 W-1020          1      632.31   632.31
1      822011641 DC 13 RH Solitude 2021      W-1020          1      107.09   107.09
1      82201637  DC 11 RH SOLITUDE 2021      W-1020          1      107.09   107.09
1      822011666 DC 13 RH Solitude 2021      W-1020          1     153.70   153.70

```

```

*****
Job# Lab Code Description                LABOUR    Mech Bill to   Hrs    Rate    Total
*****
  1 Z992      MISC LABOUR CODE (WARR JS    W-1020    0.50   140.00   70.00
  2 Z992      MISC LABOUR CODE (WARR JS    W-1020    0.51   140.00   71.40
  3 Z992      MISC LABOUR CODE (WARR JS    W-1020    0.50   140.00   70.00
  1 Z992      MISC LABOUR CODE (WARR JS    W-1020    0.00   140.00    0.00
  3 WARR      MANUFACTURER WARRANTY    JS    W-1020    0.50   140.00   70.00

```

```

*****
Job # Excode Description                EXTRAS                bill to   Qty    Price    Total
*****
  1 SC      SERVICE CALL                        W-1020    1.00     3.75     3.75
  1 SSE     SHOP SUPPLIES - EXTERNAL      W-1020    1.00     0.00     0.00
  2 FRT     FREIGHT FOR SCREWS            W-1020    1.00    14.43    14.43
  2 FRT     FREIGHT FOR BRKT             W-1020    1.00    17.57    17.57
  1 FRT     FREIGHT FOR DECALS           W-1020    1.00    56.61    56.61
  1 FRT     FREIGHT FOR DOOR JOB 1       W-1020    0.00     0.00     0.00
SC SC      SERVICE CALL                        E-94813   15.00     3.75    56.25

```

```

*****
                                BILLINGS SUMMARY
Type Bill Id    Parts    Labour    Sublet    Extras    Tax    Total
*****
E      94813      0.00      0.00      0.00     56.25     3.11    59.36

```

Continued on page 3

Work Order : 11874

BILLINGS SUMMARY

Type	Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
W	1020	1032.23	281.40	0.00	92.36	0.00	1,405.99
	Totals	1032.23	281.40	0.00	148.61	3.11	1,465.35

&k2S
&k0S