

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497
 GREENEWAY INC
 DBA GREENEWAY RV SALES & SERVICE
 8220 STATE HWY 13 SOUTH
 WISCONSIN RAPIDS, WI 54494
 USA

CLAIM STATUS Paid
 CLAIM 2425673
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 5ZT2PUWBXS4023994
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 425 / 425
 ITEM # PUT305BHCE-1
 DEALER RO # 11862B
 CLAIM START DATE 09/05/2025
 CLAIM END DATE 02/20/2026

Labor rate: \$140.00
 OWNER INFORMATION

Retail Date of Purchase WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1 **Operation Code** **Operational Description**
 40-106-24-11-001253 Exterior 12 Volt Wiring - Electrical/12 Volt Exterior/Repair/Electrical
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2025-09-05 11:15:35 :: Complaint: The tank fill probes are not grounded to the frame and will not read. Cause: Tank probes weren't reading, they were not grounded properly. Correction: Added ground wire to the frame. Additional Note : greeneway@dealer-advisors.com, 2025-09-05 11:17:25 :: *Unsure on labor code* 0.75 hour needed

Model#	Dlr Sub Hrs	0.75	Sub Labor Amt \$105.00
Serial#	Appr Hrs	0.75	Appr Labor Amt \$105.00

Notes

Labor

Line# 2 **Operation Code** **Operational Description**
 20-43-01-00-000589 Die Cut, Stripe, Decal, Graphic - Exterior/Exterior Miscellaneous/Replace/No Tread Code
Complaint, Cause, Correction
 Original Note : greeneway@dealer-advisors.com, 2025-09-05 11:19:29 :: Complaint: Several decals on both sides are bubbling. Cause: Came from manufacturer this way. Unsure as to why they are bubbling, attempted to heat the decals to lay flat to no avail. Also tried to poke small pin holes in the decal to lay flat and that did not work. Correction: replace 14 decals.

Model#	Dlr Sub Hrs	7.00	Sub Labor Amt \$980.00
Serial#	Appr Hrs	9.00	Appr Labor Amt \$1,260.00

Notes

flat rate decals are repairable pin hole and smooth out
 1 hr each side totals 2 hours
 .50 x 2 that do need r/r

attach photos of the 14 decals that need replaced with all the ones attached only 2 decals need replaced
 All photos attached. We already tried the pin hole repair and that did not work. If you expect the dealership to try it again, we will need more time. The dealership stands with replacing 14 decals. Thanks.
 so to clarify the recommended repair did not work on none of the decals ?
 Uploaded more photos. Yes, as stated in the cause/correction, the repair did not work.
 Dealership attempted to repair already.
 so how many decals need replaced ? not all look bad when we review
 As of right now, 14 decals still have bubbles in them after attempted repair.
 Per dealer the recommended repair did not work , authorization goes as follows
 previous authorization
 1 hr X 2 1 hour each side TO repair decals

.50 X 2 r/r decals

new authorization

6 hours to complete the r/r of decals

total 7 hours to r/r decals per dealer

Part Line#	Item #	Description	Serial #	Part tag
Line# 1	F100665294	DECAL, PUMA, DIE CUT #20-RH FR-24-91498B-RH		
	Model #			
	Sub Qty	1.00	Sub Dlr Price \$4.13	Sub Freight \$39.24
	Appr Qty	1.00	Appr Dlr Price \$4.13	Appr Freight \$39.24
	Notes			
Line# 2	F100665293	DECAL, PUMA, DIE CUT #20-LH FR-24-91498B-LH		
	Model #			
	Sub Qty	1.00	Sub Dlr Price \$4.13	Sub Freight \$0.00
	Appr Qty	1.00	Appr Dlr Price \$4.13	Appr Freight \$0.00
	Notes			
Line# 3	F100665279	DECAL, PUMA, SIDE DIE CUT #11-RH FR-24-91950A-RH		
	Model #			
	Sub Qty	1.00	Sub Dlr Price \$12.91	Sub Freight \$0.00
	Appr Qty	1.00	Appr Dlr Price \$12.91	Appr Freight \$0.00
	Notes			
Line# 4	F100665283	DECAL, PUMA, SIDE DIE CUT #16-RH FR-24-91952A-RH		
	Model #			
	Sub Qty	1.00	Sub Dlr Price \$3.39	Sub Freight \$0.00
	Appr Qty	1.00	Appr Dlr Price \$3.39	Appr Freight \$0.00
	Notes			
Line# 5	F100665282	DECAL, PUMA, SIDE DIE CUT #16-LH FR-24-91952A-LH		
	Model #			
	Sub Qty	1.00	Sub Dlr Price \$3.39	Sub Freight \$0.00
	Appr Qty	1.00	Appr Dlr Price \$3.39	Appr Freight \$0.00
	Notes			
Line# 6	F100665281	DECAL, PUMA, SIDE DIE CUT #15-RH FR-24-91951A-RH		
	Model #			
	Sub Qty	1.00	Sub Dlr Price \$3.60	Sub Freight \$0.00
	Appr Qty	1.00	Appr Dlr Price \$3.60	Appr Freight \$0.00
	Notes			
Line# 7	F100665280	DECAL, PUMA, SIDE DIE CUT #15-LH FR-24-91951A-LH		

Model #		Serial #		Part tag	
Sub Qty	1.00	Sub Dlr Price	\$3.60	Sub Freight	\$0.00
Appr Qty	1.00	Appr Dlr Price	\$3.60	Appr Freight	\$0.00

Notes

Line# 8	Item #	Description			
	F100665290	DECAL, PUMA, SIDE DIE CUT #17-RH FR-24-91628A-RH			
	Model #	Serial #		Part tag	
	Sub Qty	Sub Dlr Price	\$15.05	Sub Freight	\$0.00
	Appr Qty	Appr Dlr Price	\$15.05	Appr Freight	\$0.00

Notes

Line# 9	Item #	Description			
	F100665284	DECAL, PUMA, SIDE DIE CUT #17-LH FR-24-91628A-LH			
	Model #	Serial #		Part tag	
	Sub Qty	Sub Dlr Price	\$15.05	Sub Freight	\$0.00
	Appr Qty	Appr Dlr Price	\$15.05	Appr Freight	\$0.00

Notes

Line# 10	Item #	Description			
	F100665270	DECAL, PUMA, SIDE DIE CUT #6-RH FR-24-91499B-RH			
	Model #	Serial #		Part tag	
	Sub Qty	Sub Dlr Price	\$17.24	Sub Freight	\$0.00
	Appr Qty	Appr Dlr Price	\$17.24	Appr Freight	\$0.00

Notes

Line# 11	Item #	Description			
	F100665244	DECAL, PUMA, SIDE DIE CUT #6-LH FR-24-91499B-LH			
	Model #	Serial #		Part tag	
	Sub Qty	Sub Dlr Price	\$17.24	Sub Freight	\$0.00
	Appr Qty	Appr Dlr Price	\$17.24	Appr Freight	\$0.00

Notes

Line# 12	Item #	Description			
	F100665272	DECAL, PUMA, SIDE DIE CUT #7-RH FR-24-91500B-RH			
	Model #	Serial #		Part tag	
	Sub Qty	Sub Dlr Price	\$20.32	Sub Freight	\$0.00
	Appr Qty	Appr Dlr Price	\$20.32	Appr Freight	\$0.00

Notes

Line# 13	Item #	Description			
	F100665271	DECAL, PUMA, SIDE DIE CUT #7-LH FR-24-91500B-LH			
	Model #	Serial #		Part tag	
	Sub Qty	Sub Dlr Price	\$20.32	Sub Freight	\$0.00
	Appr Qty	Appr Dlr Price	\$20.32	Appr Freight	\$0.00

Notes

Line# 14	Item #	Description			
	F100665278	DECAL, PUMA, SIDE DIE CUT #11-LH FR-24-91950A-LH			
	Model #	Serial #		Part tag	
	Sub Qty	Sub Dlr Price	\$12.91	Sub Freight	\$18.78
	Appr Qty	Appr Dlr Price	\$12.91	Appr Freight	\$18.78

Notes

Labor

Line# 3

Operation Code

30-98-24-00-002295

Operational Description

Bed or Bunk Structure - Interior/Beds, Mattress/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-09-05 11:21:38 :: Complaint: The bunk beds had some fraying wood on the corners, I cut away the stuff sticking up and puttied them. Cause: From manufacturer.

Correction: Cut away the stuff sticking up and puttied it.

Model#**Dlr Sub Hrs** 0.30**Sub Labor Amt** \$42.00**Serial#****Appr Hrs** 0.30**Appr Labor Amt** \$42.00**Notes****Labor**

Line# 4

Operation Code

30-101-24-00-001078

Operational Description

Sliding, Pocket Door - Interior/Interior Doors/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-09-05 11:22:54 :: Complaint: The main bedroom door closest to the front door was hanging loose. Cause: The screws pulled out of the door. Correction: Moved the bracket slightly and adjusted it.

Model#**Dlr Sub Hrs** 0.30**Sub Labor Amt** \$42.00**Serial#****Appr Hrs** 0.30**Appr Labor Amt** \$42.00**Notes****Submitted**

Labor Amt \$1,169.00

Parts & Freight \$211.30

Total \$1,380.30

Approved

Labor Amt \$1,449.00

Parts & Freight \$211.30

Total \$1,660.30

DEALER**DATE****SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER**DATE****SIGNATURE**

All repairs described have been inspected and are satisfactory.