



Warranty Claim Form

Date: 5/1/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573FR382XP9922233

Reflection 324MBS

Retail Purchase Date: 3/25/2023

Work Started: 4/22/2025

Work Completed: 4/22/2025

Claim Status: Paid

Dealer Work Order #: 11861

Unit Offline Date: 8/9/2022

Claim #: 891547

Labor: \$210.00

Parts: \$558.07

Shipping: \$326.12

Total: \$1094.19

Notes: adjusted costs to parts claimed off invoices. NN 4.25 TG 4-7-25 Per Case number 00808758, Daniel Kussow is approving 0.5 hours of goodwill per operation, for a total of 1.5 hours plus parts.

Dealer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170

mail@greenwayrv.com

Approved Labor Rate: \$140.00

Customer Information

DOUGLAS TRUDELL
2410 WISCONSIN AVE
PLOVER, Wisconsin 54467
United States
715-347-7978

Operation Line # 1

Flat Rate Code: 660009 Passage Doors - R&R Door

Fault Code: Damaged/Maintenance

Problem: The rear bedroom door has paint chipping along the edge. This has a replacement door that was sent with defect.

Hours: .5

Cause: Manufacturing defect.

Amount: 70.00

Remedy: R&R door.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
663809 DOOR PASSAGE 1 3/8 X 30 X 74 BROWNSTONE MAPLE L&L BANDED 4S	DOOR PASSAGE 1 3/8 X 30 X 74 BROWNSTONE MAPLE L&L BANDED 4S		1	1	228.50

Operation Line # 2

Flat Rate Code: 660009 Passage Doors - R&R Door

Fault Code: Damaged/Maintenance

Problem: Bathroom door is starting to have paint chipping off.

Hours: .5

Cause: Manufacturing defect. This is a replacement door that was sent with the defect.

Amount: 70.00

Remedy: R&R door.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag</u> <u>#</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
663808 DOOR PASSAGE 1 3/8 X 24 X 74 BROWNSTONE MAPLE L&L BANDED 4S	DOOR PASSAGE 1 3/8 X 24 X 74 BROWNSTONE MAPLE L&L BANDED 4S		1	1	157.14

Operation Line # 3

Flat Rate Code: 660009 Passage Doors - R&R Door

Fault Code: Damaged/Maintenance

Problem: Bunk room door facing the entry door has paint chipping off.

Hours: .5

Cause: Manufacturing defect. This is a replacement door that was sent with defect.

Amount: 70.00

Remedy: R&R door.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag</u> <u>#</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
663808 DOOR PASSAGE 1 3/8 X 24 X 74 BROWNSTONE MAPLE L&L BANDED 4S	DOOR PASSAGE 1 3/8 X 24 X 74 BROWNSTONE MAPLE L&L BANDED 4S		1	1	172.43