

# FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497  
 GREENEWAY INC  
 DBA GREENEWAY RV SALES & SERVICE  
 8220 STATE HWY 13 SOUTH  
 WISCONSIN RAPIDS, WI 54494  
 USA

CLAIM STATUS Paid  
 CLAIM 2257820  
 CLAIM ORIGIN WEB  
 ORIGINAL CLAIM ID  
 VIN 4X4TPUP2XSP105530  
 CHASSIS VIN  
 MILEAGE 0  
 SITE/WAREHOUSE 420 / 420  
 ITEM # PUT38RLB  
 DEALER RO # 11851B  
 CLAIM START DATE 04/08/2025  
 CLAIM END DATE 04/10/2025

Labor rate: \$140.00  
 OWNER INFORMATION

Retail Date of Purchase WARRANTY EXPIRATION DATE

## Claim Line Details

### Labor

Line# 1      **Operation Code**      **Operational Description**  
 30-103-04-00-001119      Carpet - Interior/Flooring/Clean/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2025-04-08 16:53:36 :: Complaint: Marks on floor covering.  
 Cause: Stains on floor covering from manufacturing process. Correction: Cleaned with quick solve.  
**Model#**      **Dlr Sub Hrs**      0.50      **Sub Labor Amt** \$70.00  
**Serial#**      **Appr Hrs**      0.50      **Appr Labor Amt** \$70.00  
 Notes

### Labor

Line# 2      **Operation Code**      **Operational Description**  
 30-102-36-00-002279      Wall Panel - Interior/Panels, Ceilings, & Interior Moldings/Touch Up/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2025-04-08 16:55:00 :: Complaint: Walls have black marks where the dining chairs rubbed up against. Cause: Marks on walls from chairs. Correction: Used murphy's oil soap to remove without removing the finish on the panels.  
**Model#**      **Dlr Sub Hrs**      0.20      **Sub Labor Amt** \$28.00  
**Serial#**      **Appr Hrs**      0.20      **Appr Labor Amt** \$28.00  
 Notes

### Labor

Line# 3      **Operation Code**      **Operational Description**  
 30-92-02-17-001105      Lock Cylinder Only - Bunk Door Travel Latch - Interior/Interior Miscellaneous/Adjust/Latch  
**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2025-04-08 16:56:20 :: Complaint: Right bunk hold is not installed accurately. It does not push in far enough to hold bunk up. Cause: From manufacturer. Correction: Removed the plate on wall and then reinstalled it a bit forward then drilled the hole bigger. Now both latches work as they should and bunk stays up as it should.  
**Model#**      **Dlr Sub Hrs**      0.50      **Sub Labor Amt** \$70.00  
**Serial#**      **Appr Hrs**      0.20      **Appr Labor Amt** \$28.00  
 Notes  
 flat rate

### Labor

Line# 4      **Operation Code**      **Operational Description**  
 30-92-01-00-001150      Fire Extinguisher Bracket - Interior/Interior Miscellaneous/Replace/No Tread Code  
**Complaint, Cause, Correction**

Original Note : greeneway@dealer-advisors.com, 2025-04-08 16:58:36 :: Complaint: Fire extinguisher strap is broken. Cause: Broken strap on fire extinguisher from manufacturer. Correction: Remove and installed new extinguisher bracket only replaced.

Model# Dlr Sub Hrs 0.50 Sub Labor Amt \$70.00  
 Serial# Appr Hrs 0.05 Appr Labor Amt \$7.00

Notes  
flat rate

**Part Line# 1**

Item #	Description	
USERPART	820147 Fire extinguisher bracket only	
Model #	Serial #	Part tag
Sub Qty 1.00	Sub Dlr Price \$4.21	Sub Freight \$7.15
Appr Qty 1.00	Appr Dlr Price \$4.21	Appr Freight \$7.15

Notes

**Labor Line# 5**

Operation Code	Operational Description
30-102-12-00-001096	Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/ Resecure or Tighten/No Tread Code

**Complaint, Cause, Correction**

Original Note : greeneway@dealer-advisors.com, 2025-04-08 16:59:23 :: Complaint: Trim in corner of the bunk room is loose. Cause: Loose trim Correction: Used pin nailer to nail back into place.

Model# Dlr Sub Hrs 0.20 Sub Labor Amt \$28.00  
 Serial# Appr Hrs 0.10 Appr Labor Amt \$14.00

Notes  
flat rate to secure

**Labor Line# 6**

Operation Code	Operational Description
30-100-36-00-001049	Cabinet End Panel - Interior/Cabinetry/Touch Up/No Tread Code

**Complaint, Cause, Correction**

Original Note : greeneway@dealer-advisors.com, 2025-04-08 17:00:35 :: Complaint: Scrapes in the wood in different areas of the unit. Cause: From manufacturing. Correction: Used wood pen to cover scratches then used Murphy's oil soap to remove smear marks. Additional Note : greeneway@dealer-advisors.com, 2025-04-08 17:02:04 :: Multiple spots throughout the unit as you can see in the photos which is why we are requesting 0.6 hours.

Model# Dlr Sub Hrs 0.60 Sub Labor Amt \$84.00  
 Serial# Appr Hrs 0.60 Appr Labor Amt \$84.00

Notes

**Labor Line# 7**

Operation Code	Operational Description
30-103-24-00-001119	Carpet - Interior/Flooring/Repair/No Tread Code

**Complaint, Cause, Correction**

Original Note : greeneway@dealer-advisors.com, 2025-04-08 17:03:26 :: Complaint: Floor covering has missing color in some areas. Cause: Missing color from manufacturing. Correction: First tried cleaning the spots but the fabrics color is actually missing. We then used paint pen to dab the areas to blend, looks consistent now on all 3 floor coverings.

Model# Dlr Sub Hrs 0.30 Sub Labor Amt \$42.00  
 Serial# Appr Hrs 0.30 Appr Labor Amt \$42.00

Notes

<b>Submitted</b>	Labor Amt	\$392.00	<b>Approved</b>	Labor Amt	\$273.00
	Parts & Freight	\$11.36		Parts & Freight	\$11.36
	Total	\$403.36		Total	\$284.36

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**DEALER** **DATE**  
**SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

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**CUSTOMER** **DATE**  
**SIGNATURE**

All repairs described have been inspected and are satisfactory.