



# Warranty Claim Form

Date: 4/24/2025

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States  
Ph. 715-325-5170  
mail@greenwayrv.com

### General Information

573TE2223S3442953  
Imagine 17MKE  
Retail Purchase Date: null  
Work Started: 4/11/2025  
Work Completed: 4/11/2025

Claim Status: Paid  
Dealer Work Order #: 11850C  
Unit Offline Date: 3/27/2025

Claim #: 890639  
Labor: \$182.00  
Parts: \$55.43  
Shipping: \$0.00  
Total: \$237.43

Notes: 240001 JH 4/16 Approved as damage. JH 4/14 240001 Denied. Damage not a factory defect. Denied This is a DPU exterior damage is not covered please contact your transport company for warranty consideration.

### Dealer Information

### Customer Information

1127 Greenway RV Sales & Service  
8220 State Hwy 13 South  
Wisconsin Rapids, WI 54494  
United States

715-325-5170  
mail@greenwayrv.com  
Approved Labor Rate: \$140.00

## Operation Line # 1

*Flat Rate Code:* 660030 Drawers - Repair Drawer

*Fault Code:* Improper Installation/Build

*Problem:* The two drawers by the refrigerator hit the refrigerator when opening them and closing them.

*Hours:* .8

*Cause:* Drawers are too wide they hit the refer door. Improper manufacturing install.

*Amount:* 112.00

*Remedy:* Removed drawers then the handles then the faces. Cut some off the edge, taped edge and reinstalled the face and handles. Now the face of the drawer is not hitting the refer.

*Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

## Operation Line # 2

*Flat Rate Code:* 510011 Paint - Sidewall Repair

*Fault Code:* Damaged/Maintenance

*Problem:* Wall has a pen mark on it.

*Hours:* .1

*Cause:* From manufacturer.

*Amount:* 14.00

*Remedy:* Used murphy's oil soap to remove the pen mark on the wall.

*Sublet Repairs:* \$0.00

*Manufacturer #:*

*Model #:*

*Serial #:*

**Operation Line # 3**

Flat Rate Code: 630006 Panel - Touch Up (per ceiling panel) Fault Code: Damaged/Maintenance

Problem: Above the loveseat, there is a scratch on the ceiling panel and there are marks.

Hours: .2

Cause: From manufacturing

Amount: 28.00

Remedy: Used Murphy's to remove the marks left from manufacturing and then used white putty to fill the small cut in the ceiling panel

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

**Operation Line # 4**

Flat Rate Code: 240001 Bottles - R & R LP Bottle

Fault Code: Damaged/Maintenance

Problem: One LP bottle has a dent on the handle.

Hours: .2

Cause: Dent from manufacturer.

Amount: 28.00

Remedy: R&R 20 lbs lp tank with gauge.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	0.00
240032 BOTTLE LP 20 LB WHITE CYLINDER	BOTTLE LP 20 LB WHITE CYLINDER		1	1	55.43