



Warranty Claim Form

Date: 8/7/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573TT372XS8838403
Transcend 335BHT
Retail Purchase Date: 7/18/2025
Work Started: 4/11/2025
Work Completed: 4/11/2025

Claim Status: Paid
Dealer Work Order #: 11839
Unit Offline Date: 4/3/2025

Claim #: 914742
Labor: \$280.00
Parts: \$0.00
Shipping: \$0.00
Total: \$280.00

Notes: MS 05/19/25 Line 620003 Denied awaiting sublet estimate.

Dealer Information

Customer Information

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenwayrv.com
Approved Labor Rate: \$140.00

Operation Line # 1

Flat Rate Code: 660010 Passage Doors - Repair Door

Fault Code: Improper Installation/Build

Problem: Door to bunk room needs adjusting and the magnet catch needs to be moved.

Hours: .7

Cause: Misaligned door and the magnet catch not installed in the correct area.

Amount: 98.00

Remedy: Removed magnet, removed header to have access to the rolling guides on top of the door. *Sublet Repairs:* Adjusted the glide and the door is not closing evenly. Reinstalled the header, installed the magnet so now \$0.00 the door catches. Cleaned up and filled holes in door trim. Time requested is for adjusting the door and magnet.

Manufacturer #:

Model #:

Serial #:

Operation Line # 2

Flat Rate Code: 660030 Drawers - Repair Drawer

Fault Code: Damaged/Maintenance

Problem: Main bedrooms bottom left drawer has a scratch on the face of it.

Hours: .2

Cause: Scratched from manufacturing.

Amount: 28.00

Remedy: Used wood crayon to cover the scratch.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 3

Flat Rate Code: 660010 Passage Doors - Repair Door *Fault Code:* Damaged/Maintenance

Problem: The main bedrooms slider door has missing finish at the bottom.

Hours: .2

Cause: Manufacturer ding with missing finish at bottom of the door.

Amount: 28.00

Remedy: Used a wood marker then crayon to fill in and blend.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 4

Flat Rate Code: 680007 Valance/Lambrequin - Repair (each piece) *Fault Code:* Damaged/Maintenance

Problem: Valance in main bedroom, the top edge closest to the entry door has missing finish.

Hours: .2

Cause: Gouged at the bottom, peeling up finish.

Amount: 28.00

Remedy: Used a marker and crayon to fill, looks better but want noted in case customer not satisfied.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 5

Flat Rate Code: 660020 Sliding Doors (wood/glass) - Repair *Fault Code:* Damaged/Maintenance
Track

Problem: Bunk track for door is bent and the door gets hung up on bent track.

Hours: .3

Cause: Bent from manufacturer.

Amount: 42.00

Remedy: Used pliers to carefully unbend the track door. Now glides smooth as it should.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 6

Flat Rate Code: 610011 Moldings/Trims - Repair (per Piece) *Fault Code:* Damaged/Maintenance

Problem: The white ceiling trim has marks on it throughout the unit.

Hours: .4

Cause: From manufacturer.

Amount: 56.00

Remedy: Cleaned with quick solve.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #: