



Alix Mongiat <alix@dealer-advisors.com>

Pre-Auth 860106

Warranty <warranty@granddesignrv.com>
To: Alix Mongiat <alix@dealer-advisors.com>

Thu, May 8, 2025 at 12:39 PM

The vendor does not pay any diagnostic time, so I will approve for 1 hr. from GD to help out on this.

Thank you,

Jerry Weaver

Dealer Relations Representative

888-825-2820

574-825-9249 – Fax

From: Alix Mongiat <alix@dealer-advisors.com>
Sent: Wednesday, May 7, 2025 4:24 PM
To: Warranty <warranty@granddesignrv.com>
Subject: [EXTERNAL] Pre-Auth 860106

Good afternoon,

We need pre-auth 860106 reviewed for Line 6. The state of WI requires manufacturers to pay a reasonable amount of diagnostic time. The dealership is requesting 3 hours for diagnosis and the job to replace the board. They were on the phone with Lippert running through tests to figure out what was wrong with this and 0.5 hours is not a reasonable amount of time for diagnostic testing and the job in this case.

Thank you,

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Alix Mongiat

Warranty Administrator

iClaims Services

www.iclaimsservices.com

A Route 66/RV Surance Affiliate Company

906.201.2399

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