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[spreading the joy of the camping lifestyle]

W/O: 11835
Promised Date:
02 MAY 25



WO #: 11835

Customer Name: 17652 - MILLER, MARK
Address: 1103 OAKWOOD MANNOR DR
HUBERTUS, WI

Postal/Zip: 53033
Phone#(res): 262-424-0924
Phone#(bus):
Cell Phone:
Email: MARK1103@CHARTER.NET

Date In: 29 MAR 25
Promised Date: 02 MAY 25

Purchased Date: 15 MAR 25
Delivery Date: 02 MAY 25
InService Date:
Serial#: 573TE2227P3431431

Author: KOTT
Stock No: 10717
Year: 2023
Manufacturer: GRAND DESIGN
Brand: IMAGINE XLS
Model: 17MKE
Miles/Hrs: 0
Exterior Color:
Unit Type: TT-TRAVEL TRAILER
License#:
Tag#: PU@ST- 5/2@11

Job #1 - Internal

TOW: 2017 RAM 1500 BC: Y TP: Y HITCH: XFER

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: TRIM UNDER MURPHY BED BOTTOM LEFT-FIX

CAUSE: Improper install mfg

CORRECTION: I used double sided tape to reattach the bottom trim
REQUEST .30 HOURS

Labor

Job #	Description	Total
2	MANUFACTURER WARRANTY REPAIR	42.00

Subtotal for Job #2: 42.00

Job #3 - Warranty

COMPLAINT: BY BED-LEFT SIDE BOOK CUBBY PEELING-SEE DAKOTA-IF NEEDED

CAUSE: Peeling

CORRECTION: Used crazy glue to reattach the peeling finish then pressed flat
REQEUST .50 HOURS

Labor

Job #	Description	Total
3	MANUFACTURER WARRANTY REPAIR	70.00

Other Services

Code	Description	Qty	Price	Total
M	Trim Piece	0.00	0.00	0.00
M	QuarterRound	0.00	0.00	0.00
M	Wall Panel	0.00	0.00	0.00

Subtotal for Job #3: 70.00

Job #4 - Warranty

COMPLAINT: BATHROOM SLIDING DOOR NEEDS ADJUSTMENT/LEVEL

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CAUSE: Improper install

CORRECTION: Removed fascia then adjusted the glides the door is as even as it can be no longer a wide gap at top

REQUEST:.50 HOURS

Labor

Job #	Description	Total
4	MANUFACTURER WARRANTY REPAIR	70.00

Subtotal for Job #4: 70.00

Job #5 - Warranty

COMPLAINT: WINDOWS-HARD TO OPEN, LUBRICATE-KITCHEN WINDOWS WERE WORST

CAUSE: Tight screens

CORRECTION: Used lube to make screens slide easier

REQUEST .20 HOURS

Labor

Job #	Description	Total
5	MANUFACTURER WARRANTY REPAIR	70.00

Subtotal for Job #5: 70.00

Job #6 - Warranty

COMPLAINT: BLIND CLOSEST TO ENTRY DOOR DOESN'T OPEN ALL THE WAY

CAUSE: Bad shade tried adjusting did not help

Order new shade part number is pictured

CORRECTION:

REQUEST: .50 HOURS OF LABOR

PART NUMBER:

Labor

Job #	Description	Total
6	MANUFACTURER WARRANTY REPAIR	70.00

Subtotal for Job #6: 70.00

Job #7 - Internal

COMPLAINT: CHECK CAULKING/SEALS ON ROOF

CAUSE: Separated areas on the roof

CORRECTION: Cleaned and dicored

Estimated Amount: 35.00

Labor

Job #	Description	Total
7	MISC CODE (INTERNAL)	N/C

Parts

Part #	Description	Qty	Price	Total
677917000364	EPDM LAP SEAL 11 OZ.TUBE DOVE	1.00	N/C	N/C

Subtotal for Job #7: 0.00

Job #8 - Internal

TOUCH UP-REAR BUMPER, RUSTING.

Estimated Amount: 35.00

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Labor		
Job #	Description	Total
8	MISC LABOUR CODE (EXTERNAL)	N/C
Subtotal for Job #8:		0.00

Job #9 - Warranty

COMPLAINT: BUMPER ENDCAPS

CAUSE: Lazy prep person

CORRECTION: Found the bumper caps in the bag where they always are
 Estimated Amount: 14.00

Labor		
Job #	Description	Total
9	MANUFACTURER WARRANTY REPAIR	14.00
Subtotal for Job #9:		14.00

Job #PDITT - Internal

COMPLAINT: SOLD FINISH PREP TRAVEL TRAILER

CAUSE: Sold

CORRECTION: 2 20 lp and battery and box
 Estimated Amount: 220.20

Labor		
Job #	Description	Total
PDITT	SOLD FINISH PREP TRAVEL TRAILER	N/C

Other Services

Code	Description	Qty	Price	Total
LP	PROPANE	40.00	N/C	N/C
Subtotal for Job #PDITT:				0.00

Job #MXGD - Internal

COMPLAINT: APPLY MAXXGUARD TO UNIT EXTERIOR AND INTERIOR

CAUSE: To Apply Exterior Protection to Unit

CORRECTION: Applied Exterior Protection to Unit
 Estimated Amount: 70.00

Labor		
Job #	Description	Total
MXGD	APPLY MAXXGUARD TO UNIT EXTERIOR AND INTERIOR	N/C
Subtotal for Job #MXGD:		0.00

Job #10 - Internal

CALL SHANNON-262-424-0842

Subtotal for Job #10: 0.00

Job #ST - Internal

SHOWTHRU&SHOWOUT
 SALESMAN: DAKOTA

Estimated Amount: 140.00





Labor		
Job #	Description	Total
ST	SHOW THRU & PICK UP PDI CUSTOMER SHOWOUT TRAVEL TRAILER	N/C
Subtotal for Job #ST:		0.00

Job #CIN - Internal
 CLEAN INTERIOR- NEW
 Estimated Amount: 155.62

Labor				
Job #	Description			Total
CIN	CLEAN INTERIOR			N/C
Parts				
Part #	Description	Qty	Price	Total
019079236326	TOILET TISSUE, SGL. 2 PLY	1.00	N/C	N/C
014717396042	HTS STANDARD 10' SEWER HOSE	1.00	N/C	N/C
019079900142	PARK ADAPTER BULK 30-15	1.00	N/C	N/C
Subtotal for Job #CIN:				0.00

Job #CEN - Internal
 CLEAN EXTERIOR- NEW
 Estimated Amount: 30.10

Labor		
Job #	Description	Total
CEN	CLEAN EXTERIOR	N/C
Subtotal for Job #CEN:		0.00

Job #11 - External
 CUSTOMER HAS PARTS ON THE RETAIL SHELF*****

Other Services				
Code	Description	Qty	Price	Total
SSE	SHOP SUPPLIES - EXTERNAL	1.00	N/C	N/C
Subtotal for Job #11:				0.00

Job #WARR10 - External
 COMPLAINT: WARRANTY REPAIR 10 - when pressing the ceiling lights small light just blinks

CAUSE: When Cody left yesterday everything worked this morning when trying to turn on lights red small light blinks does not operate lights slide awning

Labor		
Job #	Description	Total
WARR10	MISC LABOUR CODE (WARRANTY)	N/C
Subtotal for Job #WARR10:		0.00

Job #WARR11 - Warranty
 COMPLAINT: Lippert One Control - Compass Connect

CAUSE: During finish prep, lippert One Control / Compass Connect quit functioning properly. We did a series of tests with Lippert via phone already, case# 5826336

We've established that the unity board has malfunctioned and needs to be replaced. # X180T, 2020107939, see picture.

CORRECTION: ...
 request: diagnose, replace and test: 3 hours of labor



Labor

Job #	Description	Total
WARR11	MISC LABOUR CODE (WARRANTY)	70.00

Subtotal for Job #WARR11: 70.00

Parts Total: 0.00

Labour Total: 406.00

Sublet Total: 0.00

Extras Total: 0.00

WORK ORDER TOTAL: 406.00

CUSTOMERS CLEAR RECEIPT

The above described property has been received, and after having examined the work done, the material furnished, both the work and material has been found to be satisfactory.
I agree that any goodwill repairs are in no way an admission that the vehicle suffers from any defect or issue, or that the repair should be covered under warranty.

Customer Signature : _____

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