



Warranty Claim Form

Date: 5/1/2025

1127 Greenway RV Sales & Service

8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

Ph. 715-325-5170

mail@greenwayrv.com

General Information

573FM4731SBB03873

Momentum 415G

Retail Purchase Date: 4/14/2025

Work Started: 4/4/2025

Work Completed: 4/4/2025

Claim Status: Paid

Dealer Work Order #: 11814B

Unit Offline Date: 3/5/2025

Claim #: 890637

Labor: \$210.00

Parts: \$80.43

Shipping: \$14.19

Total: \$304.62

Notes: Job 2- Please attach a full photo of the faucet off the unit, photo of the vendor etching at base, and of vendor tag on water line. 4/23 DW TG 4-9-25 510011 part of pdi 690022 No defect seen 620004 part of pdi cleaning the unit,

Dealer Information

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Approved Labor Rate: \$140.00

Customer Information

JASON FAUGHT

N1708 6TH AVENUE
COLOMA, Wisconsin 54930
United States
9204206815

Operation Line # 1

Flat Rate Code: 420039 Switches (Interior) - Repair Switch Fault Code: Improper Installation/Build

Problem: Vent fan control dropped out of OHC bottom panel in kitchen.

Hours: .3

Cause: One screw was not drilled into the panel.

Amount: 42.00

Remedy: Reinstalled both screws, now both are screwed into the panel.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 2

Flat Rate Code: 350016 Faucets - R&R Kitchen

Fault Code: Component Failure

Problem: Kitchen faucet does not retract as it should.

Hours: .5

Cause: Subpar product weight. Does not matter where weight is put on the line, it does not retract the hose back up..

Amount: 70.00

Remedy: R&R faucet.

Sublet Repairs: \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag</u> <u>#</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
350359 FAUCET KITCHEN SS FAUCET KITCHEN SS GOOSENECK GOOSENECK PULL DOWN SINGLE PULL DOWN SINGLE HOLE D03536 HOLE D03536			1	1	80.43

Operation Line # 3

Flat Rate Code: 660015 Passage Doors - Repair Door *Fault Code:* Improper Installation/Build Casing

Problem: The door to the bedroom is not lying flush, it does open and close properly and you only see the door not lying flush from the bedroom side. *Hours:* .3

Cause: Manufacturing defect. *Amount:* 42.00

Remedy: I added a couple nails to the top of doorway trim to help with the door looking uneven. It opens and closes as it should so that's all I can do as far as it looking uneven. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 4

Flat Rate Code: 630006 Panel - Touch Up (per ceiling panel) *Fault Code:* Improper Installation/Build

Problem: Ceiling in garage has a black mark and in hall up near bathroom there are some smudges on the ceiling. *Hours:* .2

Cause: Manufacturing defect. *Amount:* 28.00

Remedy: Used cleaner and quick solve to remove black marks and I cleaned all white trim strips on ceiling throughout unit, they has a scrape in center on all 9 ceiling trim. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 5

Flat Rate Code: 350051 Toilet - Resecure

Fault Code: Improper Installation/Build

Problem: Base of toilet has something coming from beneath it. *Hours:* .2

Cause: Debris left by manufacturer. *Amount:* 28.00

Remedy: Carefully cut away the debris. *No labor code for misc toilet repair. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #: