

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0009497	CLAIM STATUS	Paid
GREENEWAY INC		CLAIM	2248267
DBA GREENEWAY RV SALES & SERVICE		CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH		ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494		VIN	4X4TPUS2XSP105230
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	420 / 420
Labor rate:	\$140.00	ITEM #	PUT401RLFT
OWNER INFORMATION		DEALER RO #	11800B
JEREMY WESTRA		CLAIM START DATE	03/31/2025
N8657 STATE RD 73 N		CLAIM END DATE	04/04/2025
Randolph, WI 53956			
USA			
Retail Date of Purchase	04/10/2025	WARRANTY EXPIRATION DATE	04/10/2026

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	20-46-24-00-000721	Window - Exterior/Windows/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-03-31 15:49:03 :: Complaint: The upper windows have silicone smeared on them. Cause: Silicone smeared on windows from manufacturing. Correction: Used quick solve then window cleaner to remove the smeared silicone.			
	Model#	Dlr Sub Hrs	0.50	Sub Labor Amt \$70.00
	Serial#	Appr Hrs	0.50	Appr Labor Amt \$70.00
	Notes			

Labor

Line# 2	Operation Code		Operational Description	
	30-99-01-00-001018		Day Night Shade or Roller Shade - Interior/Soft Goods/Replace/No Tread Code	
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-03-31 15:51:11 :: Complaint: The 2 shades next to the sofa, the edges are curling. Cause: The fabric is not wide enough or heavy enough for the window size currently. It's cut at 19" wide to still fit in valance 20" will work. Correction: Need to order 2 new pull shades for unit, current size is 19" by 47", could go to 20" by 48" may hang better			
	Model#	Dlr Sub Hrs	0.60	Sub Labor Amt \$84.00
	Serial#	Appr Hrs	0.00	Appr Labor Amt \$0.00
	Notes			
	FILE IS NOTED			
	THESE ARE THE SHADES INSTALLED			

Labor

Line# 3	Operation Code		Operational Description	
	30-100-24-00-001046		Cabinet Door - Interior/Cabinetry/Repair/No Tread Code	
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-03-31 15:53:30 :: Complaint: Chip in wood throughout the unit. Cause: Chips from manufacturer. Correction: Fixed with wood putty/paint.			
	Model#	Dlr Sub Hrs	0.80	Sub Labor Amt \$112.00
Serial#	Appr Hrs	0.50	Appr Labor Amt \$70.00	
Notes				

Labor

Line# 4	Operation Code	Operational Description		
	30-102-24-00-001101	Slide Out Fascia, each section - Interior/Panels, Ceilings, & Interior Moldings/		

Repair/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-03-31 15:55:40 :: Complaint: All the fascia on sliderooms have smears of putty. Cause: Smeared putty from manufacturing. Correction: Used Murphy's soap to wipe away putty on fascia, trim and doors then used a paint pen to cover any bare wood spots.

Model#	Dlr Sub Hrs	0.80	Sub Labor Amt	\$112.00
Serial#	Appr Hrs	0.80	Appr Labor Amt	\$112.00

Notes

attach required photos and update labor request per email
Updated labor and photos have been attached. Thank you.

Labor
Line# 5

Operation Code

70-176-01-00-003334

Operational Description

Splendide Ariston Washer Dryer Combo - Appliances/Washer Dryer Combo/
Replace/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-03-31 15:57:18 :: Complaint: The washer/dryer combo is not latched down to floor. Cause: Manufacturer did not add brackets to keep washer in place. Correction: Added a strap to run across the front of the washer. Additional Note : greeneway@dealer-advisors.com, 2025-03-31 16:00:06 :: There is no labor code, I am unsure what one to use. Thanks!

Model# 1	Dlr Sub Hrs	0.20	Sub Labor Amt	\$28.00
Serial# 1	Appr Hrs	0.00	Appr Labor Amt	\$0.00

Notes

WE DO NOT SECURE TO FLOOR AT FACTORY

Submitted

Labor Amt	\$406.00
Parts & Freight	\$0.00
Total	\$406.00

Approved

Labor Amt	\$252.00
Parts & Freight	\$0.00
Total	\$252.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.