

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0009497	CLAIM STATUS	Paid
GREENEWAY INC		CLAIM	2273036
DBA GREENEWAY RV SALES & SERVICE		CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH		ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494		VIN	5ZT2PURB6N4016461
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	425 / 425
Labor rate:	\$140.00	ITEM #	PUT26FKDS-1
OWNER INFORMATION		DEALER RO #	11754B
KELLY FALLIN		CLAIM START DATE	04/22/2025
3910 HERITAGE RIDGE DR		CLAIM END DATE	05/21/2025
Wisconsin Rapids, WI 54494			
USA			
Retail Date of Purchase	04/22/2025	WARRANTY EXPIRATION DATE	04/22/2026

Claim Line Details

Labor

Line#	Operation Code	Operational Description
1	10-12-01-00-000230	Above Floor Slide Out Mechanism - Frame & Chassis/Slide Out System - Lippert/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-04-22 16:47:41 :: Complaint: Found on day of showthru- the schwintek system is bad and needs to be replaced. Cause: Schwintek system does not work Correction: R&R schwintek. Additional Note : greeneway@dealer-advisors.com, 2025-04-22 16:55:16 :: Slide out Model: V000609431

Model#	Dlr Sub Hrs	3.00	Sub Labor Amt	\$420.00
Serial#	Appr Hrs	3.00	Appr Labor Amt	\$420.00

Notes

please clarify why slide will not operate

motor bad? what is the issue?

The entire schwin tech system was bad due to the slide not being square in the box
has there been any attempt to square up the opening?

Is system actually bad or does slide opening need repaired?

The slide was not squared at all as this was found right before the show through and the dealership did not have time to fix that.

hyper extend slide, remove end metal and straighten up opening

will submit to vendor, can you please confirm if these are measurements BEFORE replacement submitted to vendor

The slide was not going in or out when pushing button. after further test found that the schwintek was bad.

I don't know when the unit was built, this unit was brought to us from d&l when we took on puma.

The schwintec issue was noticed on the day of cust picking up the unit, so we repaired it so customer could enjoy their unit. We do not have further measurements. We uploaded the requested measurement photos of after repair.

provided statement to vendor

1x dealer goodwill w/o obtainig the required pre-authorizatin before repairs were made as

Part

Line#	Item #	Description
1	USERPART	V000814914 STD 36x54 3/8 HC44 RH1 C-BK-R-CL
	Model #	Serial #
	Sub Qty	1.00
	Sub Dlr Price	\$1,178.01
	Appr Qty	1.00
	Appr Dlr Price	\$906.16
	Part tag	0000366608
	Sub Freight	\$0.00
	Appr Freight	\$22.22

Notes
Forest River excludes goodwill fee from mark-up consideration

Submitted	Labor Amt	\$420.00	Approved	Labor Amt	\$420.00
	Parts & Freight	\$1,178.01		Parts & Freight	\$928.38
	Total	\$1,598.01		Total	\$1,348.38

DEALER	DATE
SIGNATURE	
I certify that I have performed these repairs consistent with Forest River Policies.	

CUSTOMER	DATE
SIGNATURE	
All repairs described have been inspected and are satisfactory.	