

# FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497  
 GREENEWAY INC  
 DBA GREENEWAY RV SALES & SERVICE  
 8220 STATE HWY 13 SOUTH  
 WISCONSIN RAPIDS, WI 54494  
 USA

CLAIM STATUS Paid  
 CLAIM 2218702  
 CLAIM ORIGIN WEB  
 ORIGINAL CLAIM ID  
 VIN 4X4FCRL2XSS234490  
 CHASSIS VIN  
 MILEAGE 0  
 SITE/WAREHOUSE 020 / 020  
 ITEM # CRF35RL  
 DEALER RO # 11751  
 CLAIM START DATE 03/04/2025  
 CLAIM END DATE 03/11/2025

Labor rate: \$115.00

**OWNER INFORMATION**

Retail Date of Purchase

WARRANTY EXPIRATION DATE

**Claim Line Details**

**Labor**

**Line# 1**      **Operation Code**      **Operational Description**  
 30-91-24-00-000923      Furniture - Sofa or Chairs - Interior/Living Quarters, Sofa, Chair/Repair/No Tread Code

**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2025-03-04 13:51:38 :: Complaint: When extending the footrest of recliner, it hits the slide fascia and begins pushing it off. Cause: Manufacturer installed it too close to the wall. Correction: Removed the fascia so I could extend the footrests on the recliner assembly, beneath both recliners removed screws holding them in place, moved them over so the recliner arm does not hit the fascia. Remove nails from fascia board and reinstalled the fascia.

<b>Model#</b>	<b>Dlr Sub Hrs</b>	1.50	<b>Sub Labor Amt</b>	\$172.50
<b>Serial#</b>	<b>Appr Hrs</b>	1.50	<b>Appr Labor Amt</b>	\$172.50

**Notes**  
 AUTHORIZED TO R/I FASCIA

**Labor**

**Line# 2**      **Operation Code**      **Operational Description**  
 30-102-24-00-001094      Wall Panel Touch up - Luan - Interior/Panels, Ceilings, & Interior Moldings/Repair/No Tread Code

**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2025-03-04 13:53:41 :: Complaint: Bottom of the bed panel has flaking, chipped veneer. Cause: Rough cut from manufacturing. Correction: Used wood marker to cover the peeled up edge.

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.20	<b>Sub Labor Amt</b>	\$23.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.20	<b>Appr Labor Amt</b>	\$23.00

**Notes**

**Labor**

**Line# 3**      **Operation Code**      **Operational Description**  
 30-103-24-00-001119      Carpet - Interior/Flooring/Repair/No Tread Code

**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2025-03-04 13:55:02 :: Complaint: Loose strings from carpet in the unit. Cause: From manufacturer. Correction: Used scissors and cut away the loose strings.

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.20	<b>Sub Labor Amt</b>	\$23.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.20	<b>Appr Labor Amt</b>	\$23.00

**Notes**  
 AUTHORIZED

**Labor**

**Line# 4**      **Operation Code**      **Operational Description**  
 30-103-24-00-001119      Carpet - Interior/Flooring/Repair/No Tread Code

**Complaint, Cause, Correction**

Original Note : greeneway@dealer-advisors.com, 2025-03-04 13:56:27 :: Complaint: Something is stuck on the fabric under dining table. Cause: From manufacturing, there is heavy duty glue on the fabric. Correction: Tried removing it to no avail, so note with manufacturer in case future customer wants new fabric.

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.10	<b>Sub Labor Amt</b>	\$11.50
<b>Serial#</b>	<b>Appr Hrs</b>	0.10	<b>Appr Labor Amt</b>	\$11.50

**Notes**  
AUTHORIZED

**Labor  
Line# 5**

<b>Operation Code</b>	<b>Operational Description</b>
30-103-24-00-001125	Linoleum - Interior/Flooring/Repair/No Tread Code

**Complaint, Cause, Correction**

Original Note : greeneway@dealer-advisors.com, 2025-03-04 13:58:09 :: Complaint: Bubble in the linoleum in bedroom and a small area that was repaired by manufacturer in linoleum. Cause: Flooring in bedroom has a bit of a bubble in it from manufacturer. Correction: Noting with manufacturer in case future customer has issue with this. 0.1 hour for diagnostics per state of WI

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.10	<b>Sub Labor Amt</b>	\$11.50
<b>Serial#</b>	<b>Appr Hrs</b>	0.10	<b>Appr Labor Amt</b>	\$11.50

**Notes**  
AUTHORIZED

**Labor  
Line# 6**

<b>Operation Code</b>	<b>Operational Description</b>
30-100-24-00-001056	Backsplash - Interior/Cabinetry/Repair/No Tread Code

**Complaint, Cause, Correction**

Original Note : greeneway@dealer-advisors.com, 2025-03-04 13:59:12 :: Complaint: Chips in the backsplash. Cause: Chipped backsplash from manufacturer. Correction: Used wax crayons to cover and fill the areas.

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.10	<b>Sub Labor Amt</b>	\$11.50
<b>Serial#</b>	<b>Appr Hrs</b>	0.10	<b>Appr Labor Amt</b>	\$11.50

**Notes**  
AUTHORIZED

**Labor  
Line# 7**

<b>Operation Code</b>	<b>Operational Description</b>
30-100-24-00-001046	Cabinet Door - Interior/Cabinetry/Repair/No Tread Code

**Complaint, Cause, Correction**

Original Note : greeneway@dealer-advisors.com, 2025-03-04 14:00:51 :: Complaint: On the island in the kitchen there is a chip in both the cabinet doors that face the dining room. Cause: Gouged wood from manufacturing. Correction: Used water and heat gun to swell wood to even put the gouge on each door then used wood pen and crayons to blend both areas to the rest of the door.

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.80	<b>Sub Labor Amt</b>	\$92.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.80	<b>Appr Labor Amt</b>	\$92.00

**Notes**  
AUTHORIZED

**Labor  
Line# 8**

<b>Operation Code</b>	<b>Operational Description</b>
30-102-01-00-002691	Wall Panel - Luan - Interior/Panels, Ceilings, & Interior Moldings/Replace/No Tread Code

**Complaint, Cause, Correction**

Original Note : greeneway@dealer-advisors.com, 2025-03-04 14:01:49 :: Complaint: Noting that there is damaged paneling behind the sliding bathroom door along with a gap in the paneling. Cause: From manufacturing. Correction: Noting.

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.00	<b>Sub Labor Amt</b>	\$0.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.00	<b>Appr Labor Amt</b>	\$0.00

**Notes**  
NO REPAIR DONE

NOTED

**Labor  
Line# 9**

<b>Operation Code</b>	<b>Operational Description</b>
20-69-01-00-000706	Compartment Door - Exterior/Compartment Doors/Replace/No Tread Code

**Complaint, Cause, Correction**

Original Note : greeneway@dealer-advisors.com, 2025-03-04 14:03:23 :: Complaint: Noting the front cap storage compartment has gaps in the frame and inner part of the compartment. Cause: From manufacturing. Correction: Checked it out and I see nothing wrong, I cannot screw screws in more it will cause frame to bend, and door then will not fit correctly. \*noting\*

Model# Dlr Sub Hrs 0.00 Sub Labor Amt \$0.00  
Serial# Appr Hrs 0.00 Appr Labor Amt \$0.00

Notes  
NO REPAIR DONE

NOTED

**Labor  
Line# 10**

Operation Code Operational Description  
30-100-24-00-001046 Cabinet Door - Interior/Cabinetry/Repair/No Tread Code

**Complaint, Cause, Correction**

Original Note : greeneway@dealer-advisors.com, 2025-03-04 14:04:24 :: Complaint: There are screw holes visible in the hidden pantry door. Cause: Nail holes from manufacturer install. Correction: Filled with putty.

Model# Dlr Sub Hrs 0.30 Sub Labor Amt \$34.50  
Serial# Appr Hrs 0.30 Appr Labor Amt \$34.50

Notes

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**Submitted** Labor Amt \$379.50  
Parts & Freight \$0.00  
Total \$379.50

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**Approved** Labor Amt \$379.50  
Parts & Freight \$0.00  
Total \$379.50

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DEALER DATE  
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

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CUSTOMER DATE  
SIGNATURE

All repairs described have been inspected and are satisfactory.