

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0009497	CLAIM STATUS	Paid
GREENEWAY INC		CLAIM	2289450
DBA GREENEWAY RV SALES & SERVICE		CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH		ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494		VIN	5ZT2PUEC2S4023286
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	425 / 425
Labor rate:	\$140.00	ITEM #	PUT16BHCE-1
OWNER INFORMATION		DEALER RO #	11730
EMILY ZILLIOX		CLAIM START DATE	05/06/2025
7237 TEMPE DR #95		CLAIM END DATE	06/06/2025
Madison, WI 53719			
USA			
Retail Date of Purchase	05/02/2025	WARRANTY EXPIRATION DATE	05/02/2026

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	70-507-24-00-002111	Furnace Duct - Appliances/Ducting/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-05-06 16:14:08 :: Complaint: Found on prep- furnace vent is discolored. Cause: Exterior furnace vent corroded due to salt. Correction: Polish and replace screws. Additional			
	Note : greeneway@dealer-advisors.com, 2025-05-06 16:15:44 :: No furnace vent repair code.			
	Model#	Dlr Sub Hrs	0.80	Sub Labor Amt \$112.00
Serial#	Appr Hrs	0.00	Appr Labor Amt\$0.00	
Notes				
no wash date provided				
warranty does not cover weather related corrosion				
Repair line was not acknowledged within 14 days from the initial change of status. Dealer				
Connect has auto-acknowledged this line so the remainder of the claim can be processed.				
Please contact the associated warranty department if you have any questions.				

Labor

Line# 2	Operation Code	Operational Description		
	30-101-24-00-001076	Hinged Passage Door - Interior/Interior Doors/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-05-06 16:17:12 :: Complaint: Found on prep- the top of the bathroom door had a chip in it. Cause: Black finish bathroom door has a chip from mishandling at the factory. Correction: Sanded edges of tear, smoothed it out and covered with marker. Black paint marker covered it up.			
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt \$28.00	
Serial#	Appr Hrs	0.20	Appr Labor Amt \$28.00	
	Notes			

Labor

Line# 3	Operation Code	Operational Description		
	30-91-24-00-000923	Furniture - Sofa or Chairs - Interior/Living Quarters, Sofa, Chair/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-05-06 16:18:56 :: Complaint: Found on prep- there are fibers sticking out all over the couch. Cause: Upholstery stitches have leftover excess on futon couch. Correction: Cut fibers with scissors.			
	Model#	Dlr Sub Hrs	0.20	Sub Labor Amt \$28.00
	Serial#	Appr Hrs	0.20	Appr Labor Amt \$28.00
	Notes			

Labor

Line# 4	Operation Code		Operational Description	
	30-98-24-00-002295		Bed or Bunk Structure - Interior/Beds, Mattress/Repair/No Tread Code	
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-05-06 16:21:17 :: Complaint: There is knick in the style under the bed. Cause: Cabinet doors under bottom bunk, bottom style board has knick along with factory red tape. Correction: Need 6" matching seam tape to fix damage. Light grey woodgrain color. Panel board under main mattress has damage, unknown cause, likely manufacturing flaw. Order 4x8 matching type and/or seam tape to match. Light grey woodgrain pattern.			
	Model#	Dlr Sub Hrs	0.50	Sub Labor Amt \$70.00
	Serial#	Appr Hrs	0.00	Appr Labor Amt\$0.00
	Notes			
	repair x2			
	unit file is noted			

Labor

Line# 5	Operation Code		Operational Description	
	30-102-12-00-001100		Seam Tape - Interior/Panels, Ceilings, & Interior Moldings/Resecure or Tighten/ No Tread Code	
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-05-06 16:23:37 :: Complaint: Found on prep- trim tape on wall in cabinet below bunk is peeling. Cause: Manufacturing flaw. Seam tape not applied in cubby. Correction: Pushed down tape and straightened it out, it is now sticking ok.			
	Model#	Dlr Sub Hrs	0.10	Sub Labor Amt \$14.00
	Serial#	Appr Hrs	0.10	Appr Labor Amt \$14.00
	Notes			

Submitted	Labor Amt	\$252.00	Approved	Labor Amt	\$70.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$252.00		Total	\$70.00

DEALER

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

DATE

CUSTOMER

SIGNATURE

All repairs described have been inspected and are satisfactory.

DATE