

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0009497	CLAIM STATUS	Paid
GREENEWAY INC		CLAIM	2198493
DBA GREENEWAY RV SALES & SERVICE		CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH		ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494		VIN	5ZT2FSHC1S3037205
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$115.00	SITE/WAREHOUSE	010 / 010G
OWNER INFORMATION		ITEM #	FLTE19FD
RICHARD BALE		DEALER RO #	11729B
5805 OAK LANE		CLAIM START DATE	02/12/2025
Minneapolis, MN 55436		CLAIM END DATE	02/25/2025
USA			
Retail Date of Purchase	02/25/2025	WARRANTY EXPIRATION DATE	02/25/2026

Claim Line Details

Labor

Line#	Operation Code	Operational Description
1	30-100-01-00-001061	Nightstand or End Table - Mounted - Interior/Cabinetry/Replace/No Tread Code
	Complaint, Cause, Correction	
	Original Note : greeneway@dealer-advisors.com, 2025-02-12 08:27:00 :: Complaint: Countertop to the right of the Murphy bed if you are standing in the unit looking at it is chipped from the manufacturer. Unit came with green tape on it. Cause: Chipped from the manufacturer. Correction: Replace countertop. Additional Note : greeneway@dealer-advisors.com, 2025-02-12 08:29:20 :: I am not sure on the correct labor code for this as it isn't kitchen or bathroom.	

Model#	Dlr Sub Hrs	1.00	Sub Labor Amt	\$115.00
Serial#	Appr Hrs	0.60	Appr Labor Amt	\$69.00

Notes

hello, this appears to be a glob of putty or some kind residue, can you please submit a close up photo of the area you're stating is chipped?
 Photos have been uploaded. Upon taking these photos, I have seen and felt that there is a chip in the table, but it seems that there had been white silicone put over top to try and cover the chip.
 This countertop is chipped and needs to be replaced. There was green tape from the manufacturer still on the countertop when it arrived at our facility. Thank you.
 changed to correct repair code to replace the nightstand. kerb

Part

Line# 1	Item #		Description			
	F100427210		COUNTERTOP - PFL: FOR NIGHTSTAND, RH - DESTIN - 13 3/4" X 29 1/4" - V# 207654 PRINT# 14G24062			
	Model #		Serial #		Part tag	
	Sub Qty	1.00	Sub Dlr Price	\$33.96	Sub Freight	\$18.31
	Appr Qty	1.00	Appr Dlr Price	\$33.96	Appr Freight	\$18.31

Notes

Line# 2	Item #	Description				
	USERPART	149105 - Novaflex sealant Sandstone				
	Model #	Serial #			Part tag	
	Sub Qty	1.00	Sub Dlr Price	\$8.89	Sub Freight	\$0.00
	Appr Qty	1.00	Appr Dlr Price	\$8.89	Appr Freight	\$0.00

Notes

Labor Amt	\$115.00	Labor Amt	\$69.00
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Submitted

Parts & Freight
Total

\$61.16
\$176.16

Approved

Parts & Freight
Total

\$61.16
\$130.16

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.