



Warranty Claim Form

Date: 2/21/2025

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenwayrv.com

General Information

573FS372XSAA20617

Solitude 3203GK

Retail Purchase Date: null

Work Started: 2/5/2025

Work Completed: 2/5/2025

Claim Status: Paid

Dealer Work Order #: 11720B

Unit Offline Date: 12/18/2024

Claim #: 873242

Labor: \$287.50

Parts: \$68.68

Shipping: \$0.00

Total: \$356.18

Notes: *Amount adjusted to cost + markup per invoice. 2/13 DW JPH 2-6-25

Dealer Information

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715-325-5170
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Approved Labor Rate: \$115.00

Customer Information

Operation Line # 1

Flat Rate Code: 410002 Wiring Short/Ground - Rewire/Repair *Fault Code:* Improper Installation/Build

Problem: Diagnose unknow wiring in front compartment- there is wiring that is not connected to anything.

Hours: 2.5

Cause: Sets of wires not connected were found in front compartment.

A m o u n t :
287.50

Remedy: Figured out on set of wires connects to extra solar roof top connector, other set of wires were options no installed in coach. Had to install bus terminals for hooking up all positive and negative leads as they would not all fit on a single battery terminal. Used 3 feet of rest 0/4 cable and end connectors. Used 1 \$0.00 foot of black 0/4 cable and end connectors. Used 1 foot of both black and red 0/1 cable and end connectors. Future solutions solar charge controller was giving an error code of 12 red flashes, after researching manual found out it meant error EEPROM fail, ROM abnormal. Disconnected solar panel, turned off disconnect and reconnected power, error cleared.

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		4	1	48.00
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	8.00
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	12.68