

# FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497  
 GREENEWAY INC  
 DBA GREENEWAY RV SALES & SERVICE  
 8220 STATE HWY 13 SOUTH  
 WISCONSIN RAPIDS, WI 54494  
 USA

CLAIM STATUS Paid  
 CLAIM 2462297  
 CLAIM ORIGIN WEB  
 ORIGINAL CLAIM ID  
 VIN 4X4FCRS38SS234059  
 CHASSIS VIN  
 MILEAGE 0  
 SITE/WAREHOUSE 020 / 020  
 ITEM # CRF41FWC  
 DEALER RO # 11711B  
 CLAIM START DATE 10/09/2025  
 CLAIM END DATE 01/14/2026

Labor rate: \$140.00  
 OWNER INFORMATION

Retail Date of Purchase WARRANTY EXPIRATION DATE

## Claim Line Details

### Labor

**Line# 1**      **Operation Code**      **Operational Description**  
 10-1-15-03-003520      Brake Line - Electric or Hydraulic - Frame & Chassis/Axles, Suspension/Repair or Replace/Service Brake System, Hydraulic & Electric

**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2025-10-09 08:31:42 :: Complaint: Hydraulic line is leaking. Cause: Hydraulic line was loose. Correction: Tightened up hydraulic line, no longer leaking.

**Model#**      **Dlr Sub Hrs**      0.50      **Sub Labor Amt** \$70.00  
**Serial#**      **Appr Hrs**      0.50      **Appr Labor Amt** \$70.00

**Notes**  
 INSTALL ISSUE

### Labor

**Line# 2**      **Operation Code**      **Operational Description**  
 30-102-08-00-001095      Ceiling Panel - Interior/Panels, Ceilings, & Interior Moldings/Overlay/No Tread Code

**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2025-10-09 08:33:52 :: Complaint: Ceiling in living room is delaminating. Cause: Wallpaper is delaminating from ceiling Correction: Put up trim to cover delamination.

**Model#**      **Dlr Sub Hrs**      1.40      **Sub Labor Amt** \$196.00  
**Serial#**      **Appr Hrs**      1.40      **Appr Labor Amt** \$196.00

**Notes**  
 AUTHORIZED

### Labor

**Line# 3**      **Operation Code**      **Operational Description**  
 30-100-24-00-001046      Cabinet Door - Interior/Cabinetry/Repair/No Tread Code

**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2025-10-09 08:35:36 :: Complaint: Scuffs and chips throughout the kitchen. Cause: Damaged from manufacturer. Correction: Used putty and paint marker to fill in the chips. Additional Note : greeneway@dealer-advisors.com, 2025-10-09 08:36:55 :: \*Multiple areas, not just one.

**Model#**      **Dlr Sub Hrs**      0.40      **Sub Labor Amt** \$56.00  
**Serial#**      **Appr Hrs**      0.40      **Appr Labor Amt** \$56.00

**Notes**  
 AUTHORIZED

### Labor

**Line# 4**      **Operation Code**      **Operational Description**  
 20-66-02-00-000664      Entry Door - RV - Exterior/Entry Doors/Adjust/No Tread Code

**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2025-10-09 08:37:28 :: Complaint: Entry door is leaving a scuff mark on the top of the steps. Cause: Door out of adjustment. Correction: Re-adjusted the door, now works properly.

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.30	<b>Sub Labor Amt</b>	\$42.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.30	<b>Appr Labor Amt</b>	\$42.00

**Notes**

**Labor**

**Line# 5**

<b>Operation Code</b>	<b>Operational Description</b>
30-101-02-00-001076	Hinged Passage Door - Interior/Interior Doors/Adjust/No Tread Code
<b>Complaint, Cause, Correction</b>	
Original Note : greeneway@dealer-advisors.com, 2025-10-09 08:38:24 :: Complaint: Closet by entry door needs to be adjusted. Cause: Hinges were not adjusted properly at manufacturer. Correction: Re-adjusted the hinges, door closes fine now.	

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.20	<b>Sub Labor Amt</b>	\$28.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.20	<b>Appr Labor Amt</b>	\$28.00

**Notes**

**Labor**

**Line# 6**

<b>Operation Code</b>	<b>Operational Description</b>
30-100-24-00-003310	Cabinet Drawer - Box - Interior/Cabinetry/Repair/No Tread Code
<b>Complaint, Cause, Correction</b>	
Original Note : greeneway@dealer-advisors.com, 2025-10-09 08:40:02 :: Complaint: Drawer in the bathroom vanity does not close properly. Cause: Screws were not installed correctly. Correction: Put screws in correctly.	

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.10	<b>Sub Labor Amt</b>	\$14.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.10	<b>Appr Labor Amt</b>	\$14.00

**Notes**

**Labor**

**Line# 7**

<b>Operation Code</b>	<b>Operational Description</b>
30-100-36-00-001043	Drawer Front - Interior/Cabinetry/Touch Up/No Tread Code
<b>Complaint, Cause, Correction</b>	
Original Note : greeneway@dealer-advisors.com, 2025-10-09 08:41:00 :: Complaint: Chip on drawer in front bedroom on the dresser. Cause: Defect from manufacturer. Correction: Covered up with paint marker.	

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.10	<b>Sub Labor Amt</b>	\$14.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.10	<b>Appr Labor Amt</b>	\$14.00

**Notes**

**Labor**

**Line# 8**

<b>Operation Code</b>	<b>Operational Description</b>
20-66-01-00-000679	Screen Cloth - Exterior/Entry Doors/Replace/No Tread Code
<b>Complaint, Cause, Correction</b>	
Original Note : greeneway@dealer-advisors.com, 2025-10-09 08:43:27 :: Complaint: Hole in the screen on door. Cause: Screen had a hole in it from factory. Correction: Replace the screen.	

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.75	<b>Sub Labor Amt</b>	\$105.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.30	<b>Appr Labor Amt</b>	\$42.00

**Notes**

PLEASE SUBMIT A FULL VIEW PHOTO OF THE SCREEN DOOR  
 Photos uploaded. Thank you.  
 .30 AUTHORIZED AT FLAT RATE

**INSTALL\***

**Part**

<b>Line# 1</b>	<b>Item #</b>	<b>Description</b>			
	USERPART	Mesh window screen			
	<b>Model #</b>	<b>Serial #</b>		<b>Part tag</b>	
	<b>Sub Qty</b>	<b>Sub Dlr Price</b>	\$3.51	<b>Sub Freight</b>	\$0.00
	<b>Appr Qty</b>	<b>Appr Dlr Price</b>	\$3.51	<b>Appr Freight</b>	\$0.00

**Notes**

**Labor**

**Line# 9**      **Operation Code**                      **Operational Description**  
 20-44-01-00-000558                      Rain Spout End Drip Cap, each - Exterior/Roof/Replace/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2025-10-09 08:45:19 :: Complaint: Door side near downspout is broken. Cause: Damaged. Correction: Replace it with a new one.

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.20	<b>Sub Labor Amt</b>	\$28.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.20	<b>Appr Labor Amt</b>	\$28.00

**Notes**

**Part**

**Line# 1**

<b>Item #</b>	<b>Description</b>				
USERPART	8911.4174 gutter spout extended long black				
<b>Model #</b>	<b>Serial #</b>	<b>Part tag</b>			
<b>Sub Qty</b>	1.00	<b>Sub Dlr Price</b>	\$7.46	<b>Sub Freight</b>	\$0.00
<b>Appr Qty</b>	1.00	<b>Appr Dlr Price</b>	\$7.46	<b>Appr Freight</b>	\$0.00

**Notes**

**Labor**

**Line# 10**      **Operation Code**                      **Operational Description**  
 30-102-12-00-001096                      Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/  
 Resecure or Tighten/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2025-10-09 10:07:10 :: Complaint: Trim on kitchen ceiling is falling down. Cause: Loose. Correction: Reattached trim.

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.20	<b>Sub Labor Amt</b>	\$28.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.10	<b>Appr Labor Amt</b>	\$14.00

**Notes**  
 .10 AUTHORIZED AT FLAT RATE

**Labor**

**Line# 11**      **Operation Code**                      **Operational Description**  
 70-147-01-11-002226                      Insignia TV - Appliances/Television/Replace/Electrical  
**Complaint, Cause, Correction**  
 Original Note : greeneway@dealer-advisors.com, 2025-10-09 10:08:39 :: Complaint: TV in front bedroom flashes on and off and does not work. Cause: TV failure. Correction: Replace TV

<b>Model# 1</b>	<b>Dlr Sub Hrs</b>	0.75	<b>Sub Labor Amt</b>	\$105.00
<b>Serial# 1</b>	<b>Appr Hrs</b>	0.50	<b>Appr Labor Amt</b>	\$70.00

**Notes**  
 PLEASE SUBMIT A PHOTO OF THE SERIAL/MODEL NUMBERS AS VENDOR WILL REQUIRE TO PROCEED  
 Photos uploaded. Thank you.  
 THE NUMBER WE NEED A PHOTO OF STARTED WITH NS  
 SECOND ATTEMPT  
 THE NUMBER WE NEED A PHOTO OF STARTS WITH NS  
 PLEASE RESUBMIT WHEN THE REQUIRED INFORMATION IS AVAILABLE  
 SENT TO VENDOR FOR REVIEW  
 Here are photos you requested.  
 SENT TO VENDOR FOR REVIEW  
 PER VENDOR  
 This is authorized for replacement and 0.50 hour labor.  
 We recommend that the dealer purchases a similar unit locally to prevent possible shipping damage.  
 We will cover up to \$343.00 for the part cost, and the defective unit may be scrapped.

**Part**

**Line# 1**

<b>Item #</b>	<b>Description</b>				
USERPART	50 ONN. TV - \$178+30% markup				
<b>Model #</b>	<b>Serial #</b>	<b>Part tag</b>	0000397989		
<b>Sub Qty</b>	1.00	<b>Sub Dlr Price</b>	\$231.40	<b>Sub Freight</b>	\$0.00

Appr Qty 1.00 Appr Dlr Price \$231.40 Appr Freight \$0.00  
Notes

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**Submitted**

Labor Amt \$686.00  
Parts & Freight \$242.37  
Total \$928.37

**Approved**

Labor Amt \$574.00  
Parts & Freight \$242.37  
Total \$816.37

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**DEALER** \_\_\_\_\_ **DATE**

**SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

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**CUSTOMER** \_\_\_\_\_ **DATE**

**SIGNATURE**

All repairs described have been inspected and are satisfactory.