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[spreading the joy of the camping lifestyle]

W/O: 11710B
Promised Date:
25 DEC 25



WO #: 11710B

Customer Name: 17604 - SAWYERS,
PATRICK

Address: 307 BAXTER DR
BLUE GRASS, IA

Postal/Zip: 52726

Phone#(res): 563-554-4402

Phone#(bus):

Cell Phone:

Email: NONE@GMAIL.COM

Date In: 29 APR 25

Promised Date: 25 DEC 25

Purchased Date: 25 JAN 25

Delivery Date: 28 APR 25

InService Date:

Serial#: 4X4TPU821SP104054

Author: KOTT

Stock No: 11235

Year: 2025

Manufacturer: FOREST RIVER

Brand: PUMA DESTINATION

Model: 429LFT

Miles/Hrs: 0

Exterior Color:

Unit Type: TT-TRAVEL TRAILER

License#:

Tag#:

Job #WARR01 - Warranty

COMPLAINT: WARRANTY REPAIR 1 - RECALL 25V111

STICKERS ON UNIT NEED TO BE REPLACED

CAUSE: stickers was given to customer

CORRECTION: customer will install stickers

STICKERS WERE SENT NO CHARGE

Labor

Job #	Description	Total
WARR01	MISC LABOUR CODE (WARRANTY)	N/C

Subtotal for Job #WARR01: 0.00

Job #1 - Warranty

COMPLAINT: CMR STATES FURNACE IS NOT WORKING. CMR STATES THAT HE THOUGHT IT WAS AN LP ISSUE BUT CAN GET FLAME TO HIS STOVE. CMR STATED THAT HE TRIED TURING THE FURNACE ON MULTIPLE TIMES AND IT WOULD JUST BLOW AIR FOR A LITTLE BIT AND NOT LIGHT. IT WOULD THEN SHUT OFF. NEED DIAG

*** SUBURBAN AIRXCEL FROM MODELS SF-20VHQ TO SF-42VHFQ***

CAUSE: pics taken of part used checked voltage to furnace was 13.25 the furnace keeps trying to light but won't stay on checked voltage coming out of control board was 10 volts my diagnose is bad control module board pics taken of model as well

CORRECTION: remove and install a new control module board to furnace and tested the furnace now works

REQUEST 1 HOUR OF LABOR

Labor

Job #	Description	Total
1	MISC LABOUR CODE (WARRANTY)	N/C

Parts

Part #	Description	Qty	Price	Total
755790716500	3G FAN CONTROL MODULE	1.00	N/C	N/C

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Subtotal for Job #1: 0.00

Job #2 - External

COMPLAINT: CMR REQUESTS SERVICE CALL TO THEIR UNIT
VISTA ROYALLE SITE# 244

CORRECTION: CUSTOMER REQUESTED

Other Services

Code	Description	Qty	Price	Total
SSE	SHOP SUPPLIES - EXTERNAL	1.00	0.00	0.00

Subtotal for Job #2: 0.00

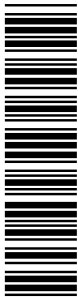
Parts Total:	0.00
Labour Total:	0.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	0.00

CUSTOMERS CLEAR RECEIPT
The above described property has been received, and after having examined the work done, the material furnished, both the work and material has been found to be satisfactory.
I agree that any goodwill repairs are in no way an admission that the vehicle suffers from any defect or issue, or that the repair should be covered under warranty.

Customer Signature : _____

Date: 03 May 2025

W/O: 11710B
Promised Date: 25 DEC 25



Customer #: 17604
SAWYERS, PATRICK

