

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497
 GREENEWAY INC
 DBA GREENEWAY RV SALES & SERVICE
 8220 STATE HWY 13 SOUTH
 WISCONSIN RAPIDS, WI 54494
 USA

CLAIM STATUS Paid
 CLAIM 2286650
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 4X4TPU821SP104054
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 420 / 420
 ITEM # PUT429LFT
 DEALER RO # 11710B
 CLAIM START DATE 05/05/2025
 CLAIM END DATE 05/06/2025

Labor rate: \$140.00

OWNER INFORMATION

PATRICK D SAWYERS
 307 BAXTER DR
 Blue Grass, IA 52726
 USA

Retail Date of Purchase 04/28/2025

WARRANTY EXPIRATION DATE

04/28/2026

Claim Line Details

Labor

Line# 1 **Operation Code** **Operational Description**
 RC-002-01-00-004688 25V111, 2025-094 - GVWR VS. SAFETY CHAINS - REPLACE FEDERAL PLACARD - Recall/Federal Placard/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-05-05 09:12:53 :: Complaint: Recall 25V111 - stickers on unit need to be replaced. Cause: Recall 25V111 - stickers on unit need to be replaced. Correction: Replace stickers- customer was given the stickers to replace. No part charge or labor.

Model# Dlr Sub Hrs 0.00 Sub Labor Amt \$0.00

Serial# Appr Hrs 0.00 Appr Labor Amt \$0.00

Notes
 per TSB

Labor

Line# 2 **Operation Code** **Operational Description**
 70-170-01-11-002050 Suburban Furnace Module Board - Appliances/Furnace (Suburban)/Replace/ Electrical

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-05-05 09:16:06 :: Complaint: Customer states the furnace is not working. He thought it was an LP issue but can get flame to his stove. He tried turing the furnace on multiple times and it would just blow air for a little bit and not light then it would shut up. Suburban Airxcel from models SF-20VHQ to SF-42VHQ Cause: Checked voltage to furnace and it was 13.25. Furnace keeps trying to light but won't stay on. Checked voltage coming out of control board and it was 10 volts. Control module board failed. Correction: Remove and install new control module board to furnace, tested and it now works.

Model# 1 Dlr Sub Hrs 1.00 Sub Labor Amt \$140.00

Serial# 1 Appr Hrs 0.75 Appr Labor Amt \$105.00

Notes
 VCB vendor

Part

Line# 1 **Item #** **Description**
 USERPART 41-0052 3G Fan Control M
Model # **Serial #** **Part tag**
 Sub Qty 1.00 **Sub Dlr Price** \$76.60 **Sub Freight** \$0.00
 Appr Qty 1.00 **Appr Dlr Price** \$76.60 **Appr Freight** \$0.00

Notes

Submitted Labor Amt \$140.00

Approved Labor Amt \$105.00

Parts & Freight \$76.60
Total \$216.60

Parts & Freight \$76.60
Total \$181.60

DEALER **DATE**
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER **DATE**
SIGNATURE

All repairs described have been inspected and are satisfactory.