

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497		CLAIM STATUS	Paid
GREENEWAY INC		CLAIM	2308884
DBA GREENEWAY RV SALES & SERVICE		CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH		ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494		VIN	4X4TPUS2XSP104353
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	420 / 420
		ITEM #	PUT402LFT
		DEALER RO #	11707C
		CLAIM START DATE	05/22/2025
		CLAIM END DATE	07/01/2025
Labor rate: \$140.00			
OWNER INFORMATION			
THOMAS JOHN BIRSCHBACH			
4290 STONEGATE DR			
Oshkosh, WI 54904			
USA			
Retail Date of Purchase 04/25/2025		WARRANTY EXPIRATION DATE 04/25/2026	

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	60-139-01-00-001542	Single Handle Kitchen Faucet - Plumbing/Kitchen (Galley) Sink/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-05-22 16:52:25 :: Complaint: There is a leak under the sink when using the "bar faucet". Cause: The veggie sprayer is cracked allowing water to drain into lower sink cabinet. Correction: Replace veggie sprayer. Additional Note : greeneway@dealer-advisors.com, 2025-05-22 16:53:09 :: Unsure on correct labor code			
Model#		Dlr Sub Hrs	0.50	Sub Labor Amt \$70.00
Serial#		Appr Hrs	0.30	Appr Labor Amt \$42.00
	Notes			
	flat rate			

Part

Line# 1	Item # F100669730	Description SINK PART: BLACK SINK SPRAYER (99681) FOR 27" RAINFALL SINK		
	Model #	Serial #	Part tag	
	Sub Qty 1.00	Sub Dlr Price \$17.16	Sub Freight	\$53.68
	Appr Qty 1.00	Appr Dlr Price \$17.16	Appr Freight	\$53.68
	Notes			

Labor

Line# 2	Operation Code	Operational Description		
	30-101-01-00-001093	Mirror Clasp or Holder - Interior/Interior Doors/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-05-22 16:53:59 :: Complaint: Customer states that one of the clips on the bathroom mirror is broken. Cause: Mirror clip is broken. Correction: Replace mirror clip.			
	Model#	Dlr Sub Hrs	0.20	Sub Labor Amt \$28.00
	Serial#	Appr Hrs	0.10	Appr Labor Amt \$14.00
	Notes			
	flat rate			

Part

Line# 1	Item # 30I91598A	Description CLIP, MIRROR CLEAR PLASTIC BEVELED		
	Model #	Serial #	Part tag	
	Sub Qty 1.00	Sub Dlr Price \$0.07	Sub Freight	\$53.68
	Appr Qty 1.00	Appr Dlr Price \$0.07	Appr Freight	\$53.68

Notes

Labor

Line# 3

Operation Code

20-68-01-00-000695

Operational Description

Patio Screen Door - Exterior/Patio Doors/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-05-22 16:56:44 :: Complaint: Customer states that the screen door does not go into the track- it is by the kitchen sink. Cause: Screen door is not right in corners of screen door. Digging into the metal. Tried adjusting the wheels, seems like they angled the wrong directions. Down no work with patio frame. This is not the first screen door issue- need to notify manufacturer of defect. Is there a different screen door we can try. I've come across several like this and they don't work. We have tried flipping the screen door and it still isn't right. Correction: Need a different sliding patio screen door.

Model#

Dlr Sub Hrs

0.50

Sub Labor Amt \$70.00

Serial#

Appr Hrs

0.10

Appr Labor Amt \$14.00

Notes

part only ,
flat rate .10 dealer goodwill for adjusting rollers
screen door is part only

Part

Line# 1

Item #

20X53515A

Description

SCREEN DOOR, 30-1/8" X 71-5/8", 75PD BLACK RITE

Model #

Serial #

Part tag

Sub Qty

1.00

Sub Dlr Price

\$53.13

Sub Freight

\$53.68

Appr Qty

1.00

Appr Dlr Price

\$53.13

Appr Freight

\$53.68

Notes

Submitted

Labor Amt

\$168.00

Parts & Freight

\$231.40

Total

\$399.40

Approved

Labor Amt

\$70.00

Parts & Freight

\$231.40

Total

\$301.40

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.