

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497		CLAIM STATUS	Paid
GREENEWAY INC		CLAIM	2227907
DBA GREENEWAY RV SALES & SERVICE		CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH		ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494		VIN	4X4TCRS25SS234451
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	020 / 020
		ITEM #	CRT40CBK
		DEALER RO #	11699
		CLAIM START DATE	03/12/2025
		CLAIM END DATE	04/11/2025
Labor rate:	\$115.00		
OWNER INFORMATION			
JACLYN MONTEVERDE			
2095 ELO RD			
Pickett, WI 54964			
USA			
Retail Date of Purchase	01/25/2025	WARRANTY EXPIRATION DATE	01/25/2026

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	30-102-12-00-002691	Wall Panel - Luan - Interior/Panels, Ceilings, & Interior Moldings/Resecure or Tighten/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-03-12 16:10:44 :: Complaint: Paneling by the dinette is starting to peel up towards the bottom of the wall. Cause: Panel is bowed outward a bit. Correction: Used a chunk of wood and tapped it back with a hammer so panel is not sticking outward. Then pressed the finish (paper) on wall board down.			
	Model#	Dlr Sub Hrs	0.20	Sub Labor Amt \$23.00
	Serial#	Appr Hrs	0.20	Appr Labor Amt \$23.00
	Notes			

Labor

Line# 2	Operation Code	Operational Description		
	30-101-24-00-001076	Hinged Passage Door - Interior/Interior Doors/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-03-12 16:12:15 :: Complaint: There are scuff marks all down the side of the pantry door. Cause: Came from manufacturer this way. Correction: Filled with putty.			
	Model#	Dlr Sub Hrs	0.20	Sub Labor Amt \$23.00
	Serial#	Appr Hrs	0.20	Appr Labor Amt \$23.00
	Notes			

Labor

Line# 3	Operation Code	Operational Description		
	30-102-12-00-001100	Seam Tape - Interior/Panels, Ceilings, & Interior Moldings/Resecure or Tighten/ No Tread Code		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-03-12 16:13:42 :: Complaint: Seam tape behind the couch is starting to bubble. Cause: Loose tape. Correction: Pressed into place.			
	Model#	Dlr Sub Hrs	0.10	Sub Labor Amt \$11.50
	Serial#	Appr Hrs	0.10	Appr Labor Amt \$11.50
	Notes			

Labor

Line# 4	Operation Code 30-102-12-00-001100	Operational Description Seam Tape - Interior/Panels, Ceilings, & Interior Moldings/Resecure or Tighten/No Tread Code		
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Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-03-12 16:14:37 :: Complaint: Seam tape on the ceiling of the bathroom is starting to bubble. Cause: Bubbles loose seam tape. Correction: Press the tape back down into place.

Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$11.50
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Serial#	Appr Hrs	0.10	Appr Labor Amt	\$11.50
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Notes**Labor****Line# 5****Operation Code**

30-100-01-00-001035

Operational Description

Cabinet Door - Interior/Cabinetry/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-03-12 16:15:56 :: Complaint: There is a large gape at the bottom of the cabinet on the DS of the sinks in the bathroom. Cause: From manufacturer. Slight bow towards top of the cabinet door. Correction: Just noting at this time in case a customer wants fixed in the future.

Model#	Dlr Sub Hrs	0.00	Sub Labor Amt	\$0.00
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Serial#	Appr Hrs	0.00	Appr Labor Amt	\$0.00
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Notes

NOTED. DENIED AS NO REPAIR TO BE MADE.

Labor**Line# 6****Operation Code**

01-20-46-000721

Operational Description

Window - Replace/Exterior/Windows

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-03-12 16:17:30 :: Complaint: Small crack in the bay window of the bedroom. Cause: Looks like something hit the window causing it to crack, it was delivered this way. Correction: Sublet for window replacement.

Model#	Dlr Sub Hrs	0.00	Sub Labor Amt	\$500.00
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Serial#	Appr Hrs	0.00	Appr Labor Amt	\$0.00
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Notes

THIS LINE IS DENIED AS CRACKS AND CHIPS ARE DEEMED AS DAMAGE AND NOT DEFECT.

Labor**Line# 7****Operation Code**

01-20-46-003419

Operational Description

Exterior Window Trim - Replace/Exterior/Windows

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-03-12 16:19:35 :: Complaint: Need to R&I the trim in the bedroom around the window that is being replaced in labor line 6. Cause: R&I the trim around window Correction: R&I the trim around the window.

Model#	Dlr Sub Hrs	3.00	Sub Labor Amt	\$345.00
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Serial#	Appr Hrs	0.00	Appr Labor Amt	\$0.00
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Notes

THIS LINE IS DENIED AS CRACKS AND CHIPS ARE DEEMED AS DAMAGE AND NOT DEFECT.

Labor**Line# 8****Operation Code**

01-20-46-000721

Operational Description

Window - Replace/Exterior/Windows

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-03-12 16:23:02 :: Complaint: Window on the DS of the front loft blew off. Cause: Window was not latched by the manufacturer and blew off the unit during delivery. Correction: Replace window.

Model#	Dlr Sub Hrs	1.50	Sub Labor Amt	\$172.50
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Serial#	Appr Hrs	1.00	Appr Labor Amt	\$115.00
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Notes

AUTHORIZED

Part**Line# 1****Item #**

F100043948

Description

WINDOW, 36" X 22", SAFETY GLASS, SINGLE PANE, EXIT, FRAMED,
F200-695 NOW V000585299 | 2018-

Model #

Sub Qty

1.00

Serial #

Sub Dlr Price

\$92.20

Part tag

Sub Freight

\$65.00

Appr Qty	1.00	Appr Dlr Price	\$92.20	Appr Freight	\$65.00
Notes					

Line# 2	Item #	Description			
	USERPART	0807.2002 Novaflex sealant translucent multipurpose 10.3 oz tube			
	Model #	Serial #	Part tag		
	Sub Qty	Sub Dlr Price	Sub Freight	\$0.00	
	Appr Qty	Appr Dlr Price	Appr Freight	\$0.00	

Notes

Labor

Line# 9	Operation Code	Operational Description			
	20-57-24-00-000601	Sidewall - Exterior/Exterior Fiberglass Walls/Repair/No Tread Code			
	Complaint, Cause, Correction				
	Original Note : greeneway@dealer-advisors.com, 2025-03-12 16:24:01 :: Complaint: DS upper side wall by loft window is scuffed. Cause: Scuffed from window blowing out and bouncing off the side wall. Correction: Need to buff.				
	Model#	Dlr Sub Hrs	3.00	Sub Labor Amt	\$345.00
	Serial#	Appr Hrs	3.00	Appr Labor Amt	\$345.00
	Notes				
	AUTHORIZED				

Labor

Line# 10	Operation Code	Operational Description			
	30-102-12-00-001100	Seam Tape - Interior/Panels, Ceilings, & Interior Moldings/Resecure or Tighten/No Tread Code			
	Complaint, Cause, Correction				
	Original Note : greeneway@dealer-advisors.com, 2025-03-12 16:25:42 :: Complaint: Some seam tape in the cabinet by the shower is coming up and there are very obvious nail marks in the paneling. Cause: From manufacturing. Correction: Pressed tape into place then filled the holes with putty. Additional Note : greeneway@dealer-advisors.com, 2025-03-12 16:26:13 :: Time reflects seam tape and filling holes.				
	Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$34.50
	Serial#	Appr Hrs	0.30	Appr Labor Amt	\$34.50
	Notes				
	AUTHORIZED				

Labor

Line# 11	Operation Code	Operational Description			
	20-43-01-00-001109	Gutter Rail - Exterior/Exterior Miscellaneous/Replace/No Tread Code			
	Complaint, Cause, Correction				
	Original Note : greeneway@dealer-advisors.com, 2025-03-12 16:27:02 :: Complaint: Gutter rail had been hit and damaged when window had blew out of the frame. Cause: Window blew out of frame during delivery and damaged gutter rail. Correction: Replace 8ft section of gutter rail.				
	Model#	Dlr Sub Hrs	1.60	Sub Labor Amt	\$184.00
	Serial#	Appr Hrs	1.60	Appr Labor Amt	\$184.00
	Notes				
	AUTHORIZED				

Part

Line# 1	Item #	Description			
	USERPART	10-14874A - molding exterior gutter/awning 16 black *Cannot locate invoice.			
	Model #	Serial #	Part tag		
	Sub Qty	Sub Dlr Price	Sub Freight	\$0.00	
	Appr Qty	Appr Dlr Price	Appr Freight	\$0.00	

Notes

Labor

Line# 12	Operation Code	Operational Description			
	30-102-12-00-001096	Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/Resecure or Tighten/No Tread Code			

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-03-12 16:28:42 :: Complaint: Batton strip in kitchen near the ceiling fan is falling off just a little bit. Cause: Loose plastic ceiling trim. Correction: Used gel crazy glue and put in the ceiling panel gap then pressed and taped the plastic ceiling trim into place. Will remove tape once glue is dry.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$23.00
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$11.50

Notes

AUTHORIZED

Labor

Line# 13	Operation Code	Operational Description
	30-100-01-00-001042	Mirror or Glass From Cabinet Door Frame - Interior/Cabinetry/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-03-12 16:30:24 :: Complaint: The mirror in bathroom DS above sink has a deep scratch near the bottom. Cause: Manufacturing defect. It is nearly impossible to get a good pick of the scratch- did the best we could do. Correction: R&R mirror or cabinet door with mirror 20 1/2" x 29" long

Model#	Dlr Sub Hrs	0.40	Sub Labor Amt	\$46.00
Serial#	Appr Hrs	0.40	Appr Labor Amt	\$46.00

Notes

AUTHORIZED

Part

Line# 1	Item #	Description				
	F100595461	MIRROR, 17 1/8" X 25 1/2", 1/8" PLAIN GLASS MIRROR W/SAFETY BACK 2025 V#49669				
	Model #	Serial #	Part tag			
	Sub Qty	1.00	Sub Dlr Price	\$19.63	Sub Freight	\$42.38
	Appr Qty	1.00	Appr Dlr Price	\$19.63	Appr Freight	\$42.38

Notes

Line# 2	Item #	Description				
	F100598268	CABINET DOOR, ASH, CS, 20 5/8" X 29", SHORTLINE-BEACHWOOD, MIRROR CURIO, 2 1/4" CURIO RAIL, 1/2" LIP, MT-4576, A-1329, WB, 10 SHEEN (MIRROR SOLD SEPARATELY) 2025				
	Model #	Serial #	Part tag			
	Sub Qty	1.00	Sub Dlr Price	\$50.58	Sub Freight	\$0.00
	Appr Qty	1.00	Appr Dlr Price	\$50.58	Appr Freight	\$0.00

Notes**Labor**

Line# 14	Operation Code	Operational Description
	30-103-24-00-001136	Interior Step - Interior/Flooring/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-03-12 16:31:47 :: Complaint: Step going down to the bedroom and steps going up into the loft have a few good deep gouges and scratches. Cause: Manufacturing defect. Correction: Used wood paint pen to cover the scratches on the step to the bedroom and the loft.

Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$34.50
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$23.00

Notes

AUTHORIZED

Labor

Line# 15	Operation Code	Operational Description
	30-100-24-00-001048	Cabinet or Closet Shelf - Interior/Cabinetry/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-03-12 16:33:24 :: Complaint: The mirror in the bathroom has a gap between the cabinet and the bottom trim. Cause: It looks as if the cabinet for the mirrors is smaller than the bottom portion of the cabinet. Correction: Fill in with brown silicone.

Model#

Serial#

Notes

Dlr Sub Hrs

Appr Hrs

0.50

0.20

Sub Labor Amt \$57.50

Appr Labor Amt \$23.00

AUTHORIZED

Submitted	Labor Amt	\$1,811.00	Approved	Labor Amt	\$851.00
	Parts & Freight	\$297.57		Parts & Freight	\$297.57
	Total	\$2,108.57		Total	\$1,148.57

DEALER

SIGNATURE

DATE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

SIGNATURE

DATE

All repairs described have been inspected and are satisfactory.