

GREENEWAY, INC.
 8220 STATE HWY 13 SOUTH
 WISCONSIN RAPIDS WI
 US
 54494
 (715) 325-5170

WORK ORDER # 11699

Date In: 27 JAN 25 Author: KOTT
 Promised Date: 07 APR 25 Stock No: 11314
 : Year: 2025
 Customer Name: 17577 - MONTEVERDE, JA Manufacturer: FOREST RIVER
 Address: 2095 ELO RD Brand: CEDAR CREEK COTTAGE
 : PICKETT, WI Model: 40CBK
 Postal/Zip: 54964 Miles/Hrs: 0
 Phone#(res): 920-267-1228 Exterior Color:
 Phone#(bus): Unit Type: TT-TRAVEL TRAILER
 Cell Phone: License#:
 Email: JACLYN.FISHER@HOTMAIL. Tag#: JESS- 8PT BLOCK
 Purchased Date: 25 JAN 25 :
 Delivery Date: 25 MAR 25 :
 InService Date: :
 Serial#: 4X4TCRS25SS234451 :

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*****
Job # Description JOB INFORMATION Type Bill To
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1 COMPLAINT: VISTA ROYAL CAMPGROUND BANCORFT, WI I DO DEALE
  54921 SITE 256
  CORRECTION: NOTING- ADDRESS
2 COMPLAINT: ATTACH "A" FRAME TO CEDAR CREEK WHEN I DO DEALE
  PICKING UP TRADE IN- TAKE 6 BOLTS WITH
  YOU TO ATTACH-
  CAUSE: A frame install.
  CORRECTION: Install a frame on unit.
3 COMPLAINT: HITCH CREDIT I DO DEALE
  CAUSE: CREDIT
  CORRECTION: CREDIT
ZB8 COMPLAINT: ZONE B- 8 PT BLOCK There is a concrete I DO DEALE
  slab butting up against the gravel.
  Please have the camper flush and
  parallel with the concrete. There is a
  stone step there right now I will make
  sure that is out of the way. Also I will
  put a stake in the ground where I want
  the front of the camper tongue to be
  CAUSE: Joe and Jess 8 point block Unit needed
  to be blocked
  CORRECTION: the unit is 8 point block and leveled
  Unit blocked
ST COMPLAINT: SHOWTHRU&SHOWOUT SALESMAN: DAKOTA I PDI PRE-D
  CAUSE: SHOWTHRU
  CORRECTION: COMPLETE
CIN COMPLAINT: CLEAN INTERIOR- NEW I PDI PRE-D
  CAUSE: DIRTY
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Job #   Description           JOB INFORMATION           Type Bill To
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CEN     CORRECTION: CLEAN
        COMPLAINT: CLEAN EXTERIOR- NEW           I     PDI     PRE-D
        CAUSE: Camper needs to be de salted and washed
        CORRECTION: De salted camper and washed camper
SCP     COMPLAINT: SOLD COMPLETE PREP                 I     PDI     PRE-D
        CAUSE: Sold unit
        CORRECTION: Completed
DAF     COMPLAINT: DAF-WARRANTY REPAIRS- 1. FRONT BEDROOM I     PDI     PRE-D
        BLIND DOESN'T OPPERATE 2.PANELLING
        MISSING IN BEDROOM CLOSET 3.SAMLL HOLES
        IN DINING ROOM TABLE 4.SMALL HOLES IN
        BAR EXTENDER ON ISLAND 5.PEELING
        PANELLING IN DINETE 6. SCUFFS ON PANTRY
        DOOR 7. SEAM TAPE BUBBLING IN BATHROOM
        8. SEAM TAPE BUBBLING BY COUCH 9. LARGE
        GAP IN BATHROOM CABINET 10. SMALL CRACK
        IN WINDOW OF BEDROOM 11. SCUFFED FLOOR
        BY COUCH 12.LOFT WINDOW BLOW OUT 13.
        SCUFFS ON SIDEWALL BY LOFT 14. GUTTER
        TRACK DAMAGED FROM WINDOW BLOW OUT 15.
        BATON STRIP HANGING IN KITCHEN
        CAUSE: Daf
        CORRECTION: Each issue that needs repair will be on
        own warranty line if nothing found I
        will note that on the line
WARR   COMPLAINT: WARRANTY REPAIR 1 - THE BLIND ELECTRIC W     1021    FORES
        BLIND IN THE BAY WINDOW OF THE BEDROOM
        SKIPS WHILE OPERATING
        CAUSE: Daf
        CORRECTION: I found nothing wrong with the blinds
        operation it did get hung up for a
        second at the bottom then extended and
        worked as it should
WARR   COMPLAINT: WARRANTY REPAIR 2 - THERE IS NO W     1021    FORES
        PANELLING ON THE UPPER PART OF THE INNER
        CLOSET AND THE WOOD IS CRACKED
        CAUSE: Mfg
        CORRECTION: This should be ok it's on the inside of
        the closet
WARR   COMPLAINT: WARRANTY REPAIR 3 - TINY HOLES W     1021    FORES
        THROUGHOUT THE WHOLE OF THE DINING ROOM
        TABLE
        CAUSE: Mfg it is part of the decor
        CORRECTION: Nothing to be done part of the decor
WARR   COMPLAINT: WARRANTY REPAIR 4 - TINY HOLES W     1021    FORES
        THROUGHOUT THE BAR EXTENDER ON THE
        KITCHEN ISLAND
        CAUSE: Mfg decor
        CORRECTION: Part of the decor nothing to be done
    
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WARR	COMPLAINT:	WARRANTY REPAIR 5 - PANELING BY THE DINETE IS STARTING TO PEEL UP TOWARDS THE BOTTOM OF THE WALL	W	1021	FORES
	CAUSE:	Panel bowed outward a bit			
	CORRECTION:	I used a chunk of wood and tapped it back with a hammer so panel is not sticking outward I then pressed the finish (paper) on wall board down This took 8 min I forgot to punch out of this Please adjust time APPROVED .2 HOURS			
WARR	COMPLAINT:	WARRANTY REPAIR 6 - THERE ARE SCUFF MARKS ALL DOWN THE SIDE OF THE PANTRY DOOR	W	1021	FORES
	CAUSE:	Mfg			
	CORRECTION:	Filled with putty REQUESTING .20 HOURS APPROVED .2 HOURS			
WARR	COMPLAINT:	WARRANTY REPAIR 7 - SEAM TAPE BEHIND THE W COUCH IS STARTING TO BUBBLE	W	1021	FORES
	CAUSE:	Loose tape			
	CORRECTION:	Pressed into place REQUESTING .05 HOURS APPROVED .1 HOURS			
WARR	COMPLAINT:	WARRANTY REPAIR 8 - SEAM TAPE ON THE CEILING OF THE BATHROOM IS STARTING TO BUBBLE	W	1021	FORES
	CAUSE:	Bubbled loose seam tape			
	CORRECTION:	I was able to press the tape back down into place REQUESTING .05 HOURS APPROVED .1 HOURS			
WARR	COMPLAINT:	WARRANTY REPAIR 9 - THERE IS A LARGE GAP W AT THE BOTTOM OF THE CABINET ON THE DS OF THE SINKS IN THE BATHROOM	W	1021	FORES
	CAUSE:	Slight bow towards top of the cab door			
	CORRECTION:	There is a larger gap at the top but the door latches as it should and stays closed wait on this to see if customer has a issue with this or not			
WARR	COMPLAINT:	WARRANTY REPAIR 10 - SMALL CRACK IN THE E BAY WINDOW OF THE BEDROOM	E	17577	MONTE
	CAUSE:	LOOKS LIKE SOMETHING HIT THE WINDOW CAUSING IT TO CRACK			
	CORRECTION:	SUBLET NEED ESTIMATE			
WARR	COMPLAINT:	WARRANTY REPAIR 11 - THERE ARE SCUFFS IN W THE FLOOR FROM THE WHEELS OF THE COUCH WHEN THE SLIDE OUT IS PULLED IN/OUT	W	1021	FORES
	CAUSE:	The way it is made			
	CORRECTION:	Once floor is wiped up you no longer see scuffs and the wheels no longer have dirt on them to cause it to look dirty			
WARR	COMPLAINT:	WARRANTY REPAIR 12 - WINDOW ON THE DS OF W THE FRONT LOFT BLEW OFF	W	1021	FORES
	CAUSE:	Damaged glass, front window being replaced, per warranty. Also fire escape			

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window in loft above bedroom.
 CORRECTION: Removed interior window covering, wait for window to cure, replace window coverings a.d electronic shade. Tested.

WARR COMPLAINT: WARRANTY REPAIR 13 - DS UPPER SIDE WALL BY LOFT WINDOW SCUFFED W 1021 FORES
 CAUSE: SCUFFED FROM WINDOW BLOWING OUT AND BOUNCING OFF SIDE WALL. NEED TO BUFF
 CORRECTION: REQUESTING 3 HOURS MATT BUFFED OUT THE SIDE OF THE UNIT- APPROVED 3 HOURS

WARR COMPLAINT: WARRANTY REPAIR 14 - SOME SEAM TAPE IN THE CABINET BY THE SHOWER IS COMING UP AND THERE ARE VERY OBVIOUS NAIL MARKS IN THE PANELING W 1021 FORES
 CAUSE: Loose trim and nail holes
 CORRECTION: Pressed tape into place then filled holes with putty REQUESTING .30 HOURS APPROVED .3 HOURS

WARR COMPLAINT: WARRANTY REPAIR 15 - GUTTER RAIL HAD BEEN HIT AND DAMAGED WHEN THE WINDOW HAD BLEW OUT OF THE FRAME W 1021 FORES
 CAUSE: on door side gutter rail was damaged towards the front cap
 CORRECTION: measurements taken i had cut a new 5ft section of gutter rail and used butyl tape behind gutter remove the old gutter track installed and sealed new one and used none leveling dicor on edges

WARR COMPLAINT: WARRANTY REPAIR 16- BATON STRIP IN KITCHEN NEAR THE CEILING FAN IS FALLING OFF JUST A LITTLE BIT W 1021 FORES
 CAUSE: Loose plastic ceiling trim
 CORRECTION: I used gel crazy glue and put in the ceiling panel gap then pressed and taped the plastic ceiling trim into place will remove tape tomorrow when glue is dry and trim is secured REQUESTING .20 HOURS APPROVED .1 HOURS

WARR COMPLAINT: WARRANTY REPAIR 17 the mirror in bathroom ds above sinks mirror has a deep scratch near the bottom W 1021 FORES
 CAUSE: Mfg it's nearly impossible to get a good pic of the scratch it's the best I could get . Please order new mirror or can door with mirror 20 1/2"w x 29" long scratch in mirror
 CORRECTION: remove the damage bathroom cabinet mirror door install a complete new cabinet door with mirror adjustments done now ok

WARR COMPLAINT: WARRANTY REPAIR 18 step going down to bedroom and steps going up into the loft W 1021 FORES

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have a few good deep gouges and scratches

CAUSE: Scratched from MFG

CORRECTION: I used wood paint pen to cover the scratches on the step to bedroom and the steps to the loft REQUESTING .30 HOURS APPROVED .2 HOURS

WARR COMPLAINT: WARRANTY REPAIR 19- THE MIRROR IN THE BATHROOM HAS A GAP BETWEEN THE CABINET AND THE BOTTOM TRIM. W 1021 FORES

CAUSE: Mfg left gap between trim and side of cabinet

CORRECTION: Used brown silicone to fill the space Took 10 min APPROVED .2 HOURS

WS COMPLAINT: WINTERIZE WATER SYSTEM & TRAPS -SELF CONTAINED - TOWABLE I PDI PRE-D

CAUSE: Prep new

CORRECTION: Took longer have to do settings on the shower and let ice maker cycle through

4 COMPLAINT: UNBLOCK THE TRADE IN I DO DEALE

CAUSE: TRADE IN IS BLOCKED

CORRECTION: COMPLETE

Job #	Part No	Description	PARTS	Bill to	Qty	Price	Total
ZB8	081628593006	FOUNDATION PAD 16" X 18"	I-DO		8	7.98	63.84
ZB8	51700202	BLOCK 8" REGULAR 8"	I-DO		0	4.04	0.00
ZB8	113997	HARDWOOD WEDGE 5.5"X10.5	I-DO		0	2.24	0.00
CIN	019079236326	TOILET TISSUE, SGL. 2 PL	I-PDI		1	1.02	1.02
CIN	014717396042	HTS STANDARD 10' SEWER H	I-PDI		1	7.46	7.46
CIN	019079900142	PARK ADAPTER BULK 30-15	I-PDI		1	4.34	4.34
CIN	093344312410	ADAPTER 30 AMP MALE TO 5	I-PDI		1	24.55	24.55
SCP	840821034507	12V 24 MDP BATTERY	I-PDI		1	85.20	85.20
SCP	146508	BATTERY BOX GROUP 24	I-PDI		1	8.84	8.84
WARR1	82209996	COTTAGE GLASS / FRONT CA	E-17577		1	567.46	567.46
WARR1	82203948	WINDOW 36"X22" EXIT, FRA	W-1021		1	92.20	92.20
WARR1	146878	NOVAFLEX SEALANT TRANSLU	W-1021		1	11.23	11.23
WS	071247312003	-50 ANTIFREEZE/ 1 GALLON	I-PDI		3	7.55	22.65
WARR1	82208268	CABINET DOOR, ASH, CS, 2	W-1021		0	50.58	0.00
WARR1	82205461	MIRROR, 17 1/8" X 25 1/2	W-1021		0	19.63	0.00
WARR1	10-14874A	MOLDING EXTERIOR GUTTER/	W-1021		1	18.85	18.85

Job#	Lab Code	Description	LABOUR	Mech	Bill to	Hrs	Rate	Total
2	Z991	MISC CODE (INTERNAL)	TD		I-DO	0.00	70.00	0.00
2	Z991	MISC CODE (INTERNAL)	TD		I-DO	1.00	70.00	70.00
ZB8	DEL	DELIVERY- ZONE B- 8PT	JS		I-DO	0.00	70.00	0.00
ZB8	DEL	DELIVER UNIT BACK TO T	JT		I-DO	3.56	70.00	249.20
ZB8	DEL	DELIVERY- ZONE B- 8PT	JT		I-DO	3.56	70.00	249.20
ST	RV1D-3	SHOW THRU & PICK UP	PD		I-PDI	1.50	70.00	105.00

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Job#  Lab Code  Description      LABOUR   Mech Bill to      Hrs      Rate      Total
*****
CIN CI          CLEAN INTERIOR      SL   I-PDI      3.65     70.00     255.50
CEN CE          CLEAN EXTERIOR      CF   I-PDI      0.00     70.00       0.00
CEN CE          CLEAN EXTERIOR      CF   I-PDI      1.30     70.00     91.00
SCP RV1F-3     SOLD COMPLETE PREP  HOD  I-PDI      0.89     70.00     62.30
SCP RV1F-3     SOLD COMPLETE PREP  HOD  I-PDI      0.70     70.00     49.00
SCP RV1F-3     SOLD COMPLETE PREP  HOD  I-PDI      1.42     70.00     99.40
SCP RV1F-3     SOLD COMPLETE PREP  HOD  I-PDI      1.04     70.00     72.80
SCP RV1F-3     SOLD COMPLETE PREP  HOD  I-PDI      0.45     70.00     31.50
DAF Z991       DAF-WARRANTY REPAIR HOD  I-PDI      0.10     70.00       7.00
ARR01 Z992     MISC LABOUR CODE (WARR HOD W-1021  0.50    115.00     57.50
ARR02 Z992     MISC LABOUR CODE (WARR HOD W-1021  0.50    115.00     57.50
ARR03 Z992     MISC LABOUR CODE (WARR HOD W-1021  0.50    115.00     57.50
ARR04 Z992     MISC LABOUR CODE (WARR HOD W-1021  0.50    115.00     57.50
ARR05 Z992     MISC LABOUR CODE (WARR HOD W-1021  0.20    115.00     23.00
ARR06 Z992     MISC LABOUR CODE (WARR HOD W-1021  0.20    115.00     23.00
ARR07 Z992     MISC LABOUR CODE (WARR HOD W-1021  0.10    115.00     11.50
ARR08 Z992     MISC LABOUR CODE (WARR HOD W-1021  0.10    115.00     11.50
ARR09 Z992     MISC LABOUR CODE (WARR HOD W-1021  0.50    115.00     57.50
ARR10 Z990     R&I INSIDE TRIM AROUND E-17577  0.00    140.00       0.00
ARR11 Z992     MISC LABOUR CODE (WARR HOD W-1021  0.50    115.00     57.50
ARR12 Z992     MISC LABOUR CODE (WARR RW W-1021  0.00    115.00       0.00
ARR12 Z992     MISC LABOUR CODE (WARR RW W-1021  1.00    115.00    115.00
ARR13 Z992     MISC LABOUR CODE (WARR W-1021  0.00    115.00       0.00
ARR14 Z992     MISC LABOUR CODE (WARR HOD W-1021  0.29    115.00     33.35
ARR14 Z992     MISC LABOUR CODE (WARR HOD W-1021  0.01    115.00       1.15
ARR15 Z992     MISC LABOUR CODE (WARR JS W-1021  1.60    115.00    184.00
ARR16 Z992     MISC LABOUR CODE (WARR HOD W-1021  0.10    115.00     11.50
ARR17 Z992     MISC LABOUR CODE (WARR HOD W-1021  0.20    115.00     23.00
ARR17 Z992     MISC LABOUR CODE (WARR HOD W-1021  0.30    115.00     34.50
ARR18 Z992     MISC LABOUR CODE (WARR HOD W-1021  0.20    115.00     23.00
ARR19 Z992     MISC LABOUR CODE (WARR HOD W-1021  0.20    115.00     23.00
WS W495       WINTERIZE RV (WATER SY HOD  I-PDI      0.70     70.00     49.00
  4 UNBL      UNBLOCK CAMPER PERM SI JT   I-DO      0.50     70.00     35.00
  4 UNBL      UNBLOCK CAMPER PERM SI TD   I-DO      0.50     70.00     35.00
ARR17 Z992     MISC LABOUR CODE (WARR JS W-1021  0.40    140.00     56.00
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Job #  Sublet Description      SUBLET      bill to      Vendor      Total
*****
ARR10 NOVUS                      E-17577  337-NOVUS AUTO  510.00
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Job #  Excode  Description      EXTRAS      bill to      Qty      Price      Total
*****
  2 M      NUTS & BOLTS      I-DO      1.00     58.87     58.87
  3 M      HITCH TRADE      I-DO      1.00    -150.00    -150.00
SCP LP      PROPANE      I-PDI      0.00       0.00       0.00
ARR10 FRT      FREIGHT      E-17577  0.00       0.00       0.00
ARR10 FRT      FREIGHT FOR WARR10 & WARR1 E-17577  1.00    212.38    212.38
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Job #  Excode   Description  EXTRAS      bill to      Qty    Price    Total
*****
ARR10  FRT         CRATE FOR FRT GLASS      E-17577     1.00   340.00   340.00
ARR12  FRT         FREIGHT FOR JOB 12 , CRATE W-1021     1.00    65.00    65.00
ARR17  SSE         SHOP SUPPLIES - EXTERNAL W-1021     1.00     0.00     0.00
ARR17  FRT         FREIGHT FOR WARR17       W-1021     1.00    42.38    42.38
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CUSTOMER COMMENTS

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*****
THIS WILL BE REQUESTING 2 HOURS FOR REPAIR
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BILLINGS SUMMARY

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*****
Type Bill Id      Parts    Labour    Sublet    Extras    Tax    Total
*****
E   17577          567.46     0.00    510.00    552.38    30.39    1,660.23
I   DO            63.84    638.40     0.00    -91.13     0.00     611.11
I   PDI           154.06    822.50     0.00     0.00     0.00     976.56
W   1021          122.28    918.50     0.00    107.38     0.00    1,148.16

Totals          907.64   2379.40    510.00    568.63    30.39    4,396.06
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&k0S