



Alix Mongiat <alix@dealer-advisors.com>

Fwd: Requesting Authorization for 2205959 : 4X4FFLN27S1908134 - GREENEWAY INC [thread::EDXcZxXtfsSwm-N9QRNmR8::]

Greeneway Warranty <greeneway@dealer-advisors.com>
To: Alix Mongiat <alix@dealer-advisors.com>

Thu, Feb 20, 2025 at 9:21 AM

----- Forwarded message -----

From: **EmailToCase** <customerservice@lci1.com>

Date: Thu, Feb 20, 2025, 9:09 AM

Subject: RE: Requesting Authorization for 2205959 : 4X4FFLN27S1908134 - GREENEWAY INC [thread::EDXcZxXtfsSwm-N9QRNmR8::]

To: rockwoodflagstaffauths@forestriverinc.com <rockwoodflagstaffauths@forestriverinc.com>

Cc: greeneway@dealer-advisors.com <greeneway@dealer-advisors.com>

Good morning Britteny,

Thank you for reaching out! The only thing we need prior to authorization is a voltage reading going to the Unity X270D under battery power only - NO SHORE, NO SOLAR, NO GENERATOR.

****Reference Case Number 5642976****

Thank you,

BRANDEN C.

OneControl Product Specialist

P: 432-LIPPERT | f: 537.534.7161

E: customerservice@lci1.com

Lippert

****Our new Care Center hours are 8:00am-5:30pm EST, Monday - Friday****

----- Original Message -----

From: Rockwood & Flagstaff Authorizations [rockwoodflagstaffauths@forestriverinc.com]

Sent: 2/20/2025 8:44 AM

To: customerservice@lci1.com

Cc: greeneway@dealer-advisors.com

Subject: Requesting Authorization for 2205959 : 4X4FFLN27S1908134 - GREENEWAY INC

Hello and Good Day,

The following is being requested: unity one board

DOM: 1/17/2025

DOP: stock

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497
 GREENEWAY INC
 DBA GREENEWAY RV SALES
 & SERVICE
 8220 STATE HWY 13 SOUTH
 WISCONSIN RAPIDS, WI
 54494
 USA

CLAIM STATUS Pre-Auth
 CLAIM 2205959
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 4X4FFLN27S1908134
 CHASSIS VIN
 DOM 01/13/2025
 MILEAGE 0
 SITE/WAREHOUSE 010//010C
 ITEM # FLFF361RLS
 DEALER RO # 11696B
 CLAIM START DATE 2/19/2025
 CLAIM END DATE

LABOR RATE: \$115.00

OWNER INFORMATION

RETAIL DATE OF PURCHASE

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description
	40-120-01-11-003646	One Control Unity X1 Board Electrical/Wireless Remote Control System (Lippert)/Replace/Electrical

Complaint, Cause, Correction

Original Note :
 greeneway@dealer-advisors.com, 2025-02-19 15:59:58 :: Complaint: Control board for all of the electrical is not functioning properly.
 Cause: The part is faulty from the manufacturer.
 Correction: Replace control board.

Model #	Submitted Hrs 1.00	Submitted Labor \$115.00
Serial #	Approved Hrs 0.00	Approved Labor \$0.00

Notes

[\\ax-file\prod\PortalFiles\files\Labor\ClaimLabor-Draft-826078bb-a27f-4c6d-a6a5-8e4dc4085744.jpg](#)
[\\ax-file\prod\PortalFiles\files\Labor\ClaimLabor-Draft-229f26aa-a0d9-49aa-9bd2-4742be6ca28f.jpg](#)
[\\ax-file\prod\PortalFiles\files\Labor\ClaimLabor-Draft-702186ac-5529-4a48-84a7-11079a97436a.jpg](#)

Dealers please be advised that you are included in this email so that you are alerted as soon as Forest River is alerted of the vendor response. Please note not all items will/can be sent directly by the vendor. Forest River and the vendor will alert you if the item will be sent directly to you from the vendor. Thank you for your partnership.

Notation to our Vendor Partners:

Per our First Stop Warranty Program with your company, a response is highly recommended within 1 business day. We will graciously allow up to 2 business days. Upon the second business day, a resend of the original email will occur, allowing a final 1 business day for a response. Provided there is no response, the claim automatically approves and a chargeback submitted to your company. Thank you for your cooperation.



WARRANTY AUTHORIZATIONS ROCKWOOD & FLAGSTAFF BRAND

rockwoodflagstaffauths@forestriverinc.com
Office: (574) 642-8907

Rockwood & Flagstaff Division
Millersburg, IN 46540

HELPFUL LINKS

[OWNERS MANUAL](#) | [HOW TO VIDEO'S](#) | [DEALER LOCATOR](#)

[HELPFUL TOOLS](#) | [WERV APP](#) | [ACCESSORIES](#)



BRITTENY DILLON WARRANTY AUTHORIZATIONS

bvdillon@forestriverinc.com
office: (574) 642-8961 ext:10105



thread::EDXcZxXtfsSwnm-N9QRNmR8::

5 attachments



image005.png
55K



image001.png
6K



image002.png
2K



image003.png
2K



image004.png
2K