

DEALER ACCOUNT #	0009497	CLAIM STATUS	Paid
GREENEWAY INC		CLAIM	2205959
DBA GREENEWAY RV SALES & SERVICE		CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH		ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494		VIN	4X4FFLN27S1908134
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	010 / 010C
Labor rate:	\$115.00	ITEM #	FLFF361RLS
OWNER INFORMATION		DEALER RO #	11696B
		CLAIM START DATE	02/19/2025
		CLAIM END DATE	07/01/2025
Retail Date of Purchase		WARRANTY EXPIRATION DATE	

Labor

Line# 1	Operation Code		Operational Description	
	40-120-01-11-003646		One Control Unity X1 Board - Electrical/Wireless Remote Control System (Lippert)/Replace/Electrical	
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2025-02-19 15:59:58 :: Complaint: Control board for all of the electrical is not functioning properly. Cause: The part is faulty from the manufacturer. Correction: Replace control board.			
	Model#	UNITYX270D	Dlr Sub Hrs	1.00
Serial#	2023018428	Appr Hrs	0.50	Appr Labor Amt \$57.50

Hello, this message is to alert you that Forest River is currently reviewing your request with the Vendor. Please refrain from acknowledging this feedback as it will retain the claim on the dealers side of Dealer Connect as you await our response. Also, please refrain from submitting an order for this repair until the authorization is complete. Please be sure to read the feedback notes upon receiving Authorization for additional details. We will update the line once we receive their response. Thank you

Hello, the vendor has replied all via the email thread and is requesting additional information. Please reply all to that thread with the requested information to have this reviewed. Thank you in advance.

Hello, The requested repair has been authorized by Forest River and the Vendor for 0.50 hr. To replace the unity board. Please order the replacement part from the Forest River parts department or a local supplier. If the part is purchased outside of Forest River or the Vendor, the Off-the-Shelf parts policy would be applied and a receipt would be required.

Hello there – We are providing a reminder that this repair line requires that this part be returned to us within 14 days of the claim be submitted for processing. Currently, there has not been a prepaid label created for return. Failure to return the part within this timeframe may result in denial of the repair. Please note that we are placing the claim back on the dealer's side as we await the arrival of the defective part. Please only acknowledge this feedback once the part has shipped. Thank you for your partnership with Rockwood & Flagstaff.

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Line# 1	Item #		Description			
	F100409815		MONITOR PANEL PART - PFL: DIMMING CONTROL BOARD, UNITY X270D - V# 2023018428 X			
	Model #		Serial #		Part tag	0000372434
	Sub Qty	1.00	Sub Dlr Price	\$385.31	Sub Freight	\$18.60
	Appr Qty	1.00	Appr Dlr Price	\$385.31	Appr Freight	\$18.60
	Notes					

Labor

Line# 2

Operation Code

30-102-12-00-001096

Operational Description

Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/
Resecure or Tighten/No Tread Code

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2025-02-19 16:01:23 :: Complaint: The crown trim above the entry door has a gap. Cause: Crown trim has separated. Cause: Resecure trim with staples and putty to hold together.

Model#

Serial#

Notes

bvdillon

Dlr Sub Hrs

0.50

Sub Labor Amt

\$57.50

Appr Hrs

0.40

Appr Labor Amt

\$46.00

Submitted	Labor Amt	\$172.50	Approved	Labor Amt	\$103.50
	Parts & Freight	\$403.91		Parts & Freight	\$403.91
	Total	\$576.41		Total	\$507.41

DEALER

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

DATE

CUSTOMER

SIGNATURE

All repairs described have been inspected and are satisfactory.

DATE