

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 11638

Date In:	09 JAN 25	Author:	MGRAY
Promised Date:	31 MAY 25	Stock No:	
:		Year:	2018
Customer Name:	1020 - GRAND DESIGN	Manufacturer:	GRAND DESIGN
Address:	11333 COUNTY RD 2	Brand:	IMAGINE
:	MIDDLEBURY, IN	Model:	2400BH
Postal/Zip:	46540	Miles/Hrs:	
Phone#(res):	888-825-2820	Exterior Color:	
Phone#(bus):		Unit Type:	
Cell Phone:		License#:	
Email:	NONE	Tag#:	RYAN
Purchased Date:		:	
Delivery Date:		:	
InService Date:		:	
Serial#:	573TE2926J6605579	:	

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*****
Job #   Description      JOB INFORMATION      Type Bill To
*****
1       COMPLAINT:  the slide out on the unit is not coming E    113975 KRIMM
          out properly. one side seems to not go
          out at all while the other side is
          trying to go out. worked fine when used
          the last time, then once the unit got
          brought home, he tried to get the slide
          out to get his personal items out of the
          unit and the slide would no longer open
          for him. would like looked at for
          diagnostic.
          CAUSE:      Slide ran completely fine when tested
          here in the shop. When, where, was the
          problem? Location? Was unit on level
          ground? Were slide seals frozen?
          After inspecting slide, noticed an
          outline on slide roof. Looks like an
          object was sitting on slide roof at one
          point. Did an object get placed on
          slide roof when it was closed? That will
          cause it to not open.
          CORRECTION: No issue with slide operation found. Is
          functioning as expected, in an out
          evenly, cycled 4 times. Used slide out
          seal conditioner on both side
          whipe-seals.
2       COMPLAINT:  recall 22v-308 quick disconnect      - W    1020    GRAND
          paperwork attached for the recall and
          repair.
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*****
Job #   Description                JOB INFORMATION                Type Bill To
*****
      CAUSE:                      QD recall. Blue
      cap on QD does not apply to recall
      CORRECTION: NPF

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*****
Job#  Lab Code  Description    LABOUR    Mech Bill to    Hrs    Rate    Total
*****
  1  DIAG      DIAGNOSTICS          RW    E-113975    0.29   140.00   40.60
  2  Z992      MISC LABOUR CODE (WARR RW    W-1020     0.50   115.00   57.50
  1  DIAG      DIAGNOSTICS          RW    E-113975    0.27   140.00   37.80
  1  DIAG      DIAGNOSTICS          RW    E-113975    0.44   140.00   61.60

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*****
Job #  Excode    Description    EXTRAS        bill to    Qty    Price    Total
*****
  1  SSE        SHOP SUPPLIES - EXTERNAL    E-113975    1.00    10.50    10.50

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*****
                        BILLINGS SUMMARY
Type Bill Id          Parts    Labour    Sublet    Extras    Tax    Total
*****
E    113975          0.00    140.00     0.00    10.50     8.30    158.80
W    1020            0.00     57.50     0.00     0.00     0.00     57.50

      Totals          0.00    197.50     0.00    10.50     8.30    216.30

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&k2S
&k0S